

GORE LIBRARY CLOSURE AND RELOCATION

We have put together a list of questions you may have about the library's closure and relocation.

Please talk to one of our staff if there's anything else you would like to know.

FREQUENTLY ASKED QUESTIONS

Will the library's opening hours change?

No, we will have our normal opening hours at the new premises.

Will there still be delivery of housebound books?

Yes, the timetable may change slightly during our relocation. We will advise those affected.

Is there parking near the new premises?

Yes, there is parking outside the James Cumming Wing, in Ardwick Street and Bowler Avenue.

Will Toddler Time and Wriggle & Rhyme still be on?

Yes but the start of term 2 will be delayed until June.

What if my books and other loan items are due back when the library is closed for relocation?

Loan periods will be extended to cover the closed period.

Will I still be able to use the internet computers?

Yes, we expect internet computers to be available at the premises.

Will Ancestry.com be available?

Yes, if there's internet connectivity then Ancestry.com will be available.

Can I access the Library's free wifi at the new premises?

Yes, we expect to be able to continue this service.

Will printing, scanning and photocopying be available?

Yes

Are you taking all the books?

Yes, we expect to take all books and other resources, but this will become clearer during the relocation.

Will the Maitua Library and Service Centre be affected?

No, it will be open as normal 10.00am-5.00pm. You are welcome to visit Maitua while we are closed. Term 2 Toddler Time will be delayed until June.

Will you have an afterhours returns?

Yes, we will make one available.

Are the staff going to be affected?

There will be no job losses.

Will the Interloan service be available at the new premises?

Yes.

Will the Winter Reading Challenge be held this year?

No, but Summer Reading Challenges will be on.

Will the daily newspapers be available during the closed period?

No, but back issues will be able to be referenced when we reopen.

Will I be able to reserve books when the library is closed?

Yes, you can reserve an item online at www.gorelibraries.govt.nz or email the library gorelibraries@goredc.govt.nz

Will I be able to renew books when the library is closed?

Yes, you can renew online at www.gorelibraries.govt.nz as long as no one is waiting on the book, or email the library gorelibraries@goredc.govt.nz

What can I do if I need help connecting to the Library's eBook platforms while the library is closed?

Email the library gorelibraries@goredc.govt.nz and staff will get back to you