

## Response to LGOMIA from [REDACTED]

07 February 2024

Dear [REDACTED]

Thank you for your email on 15 January with the following request:

Number of dogs that were dealt with over the 2023 calendar year by your organisation, grouped by:

- Month,
- Town or Suburb in which they were located in / dealt with

The reason for their needing to be managed by your organisation, i.e.: Where they

- Impounded (Included Wandering and Welfare reasons)
- Relinquished by owner.
- Abandoned
- Other

The number of dogs (by month):

- Returned to owners,
- Adopted/fostered by month,
- Transferred to other organisations for rehoming / fostering etc.
- Euthanised / destroyed, either by your organisation or by another organisation that carried out this work having received the dog directly or indirectly from your organisation.
- Other

Our Regulatory Manager has put together the attached spreadsheet. We have not included the town or location as this would require staff reviewing every customer service request, which would be an extremely time-consuming exercise.

As a small District it would be safe to say the majority of our calls are to either Mataura or Gore, which are our two largest urban areas.

If you are unsatisfied with the response, you are entitled to lodge a complaint with the Office of the Ombudsmen. You can find more information on its website

<http://www.ombudsman.parliament.nz>

Kind regards



Sonia Gerken

GM Communications / Customer Support

**2022/23**

	July	August	September	October	November	December	January	February	March	April	May	June	Total
Dog attack	2	5	3	0	2	1	1	0	2	1	4	1	22
Enquiries	4	2	2	1	4	1	3	4	6	7	2	2	38
Barking	8	7	13	8	8	2	7	16	16	10	7	7	109
Lost/found	16	11	5	6	6	7	10	13	10	12	10	13	119
Rushing	1	0	5	0	0	5	0	3	2	2	1	1	20
Wandering	25	29	24	23	16	28	23	8	11	18	16	19	240
Dogs impounded	6	5	4	3	6	5	2	6	5	7	7	11	67
Dogs rehomed	0	0	1	2	1	3	1	0	1	1	1	2	13
Euthenaised (CONFIDENTIAL)	0	0	0	1	2	0	0	1	2	0	0	1	7

**2023/24**

	July	August	September	October	November	December	January	February	March	April	May	June	Total
Dog attack	0	1	1	1	0	2	4						9
Enquiries	3	3	3	2	7	5	7						30
Barking	7	6	7	4	6	6	12						48
Lost/found	12	13	5	6	11	15	14						76
Rushing	0	1	4	2	1	1	3						12
Wandering	13	15	19	19	9	16	15						106
Dogs impounded	7	6	3	7	5	6	9						43
Dogs rehomed	1	0	0	1	0	0	1						3
Euthenaised (CONFIDENTIAL)	1	0	1	1	0	0	2						5