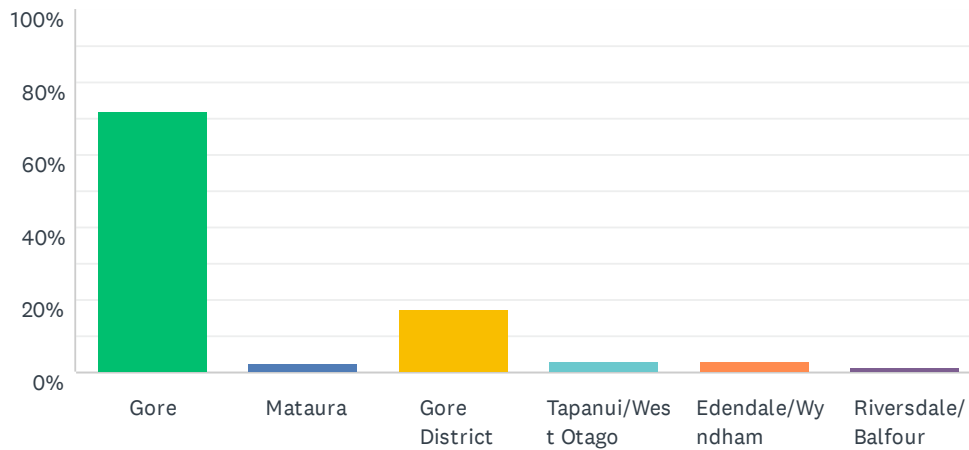


Q1 Where do you live?

Answered: 124 Skipped: 0

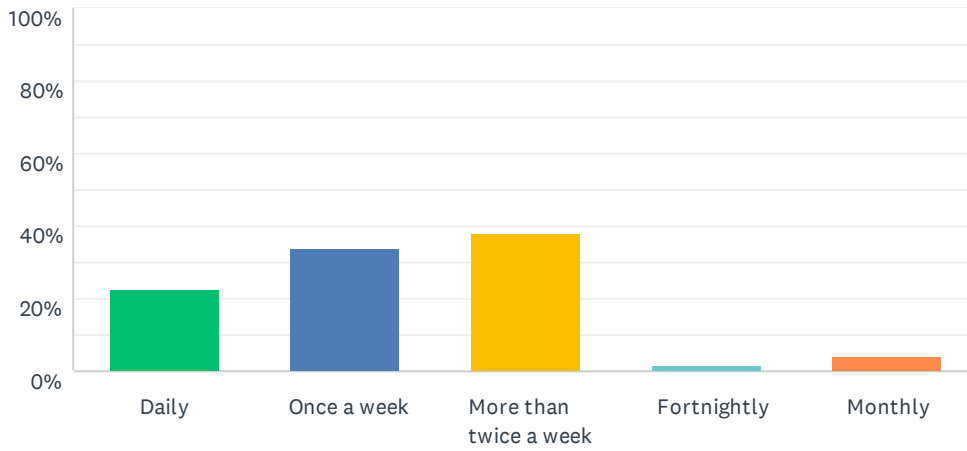


ANSWER CHOICES	RESPONSES
Gore	71.77% 89
Mataura	2.42% 3
Gore District Rural	17.74% 22
Tapanui/West Otago	3.23% 4
Edendale/Wyndham	3.23% 4
Riversdale/Balfour	1.61% 2
TOTAL	124

#	OTHER (PLEASE SPECIFY)	DATE
1	Waikaka	6/10/2020 9:40 AM
2	Waimumu	6/8/2020 3:40 PM
3	Clinton/mataura back road	6/8/2020 3:21 PM
4	Clutha District	6/5/2020 4:30 PM

Q2 How often do you come into Gore to shop or visit service businesses?

Answered: 124 Skipped: 0

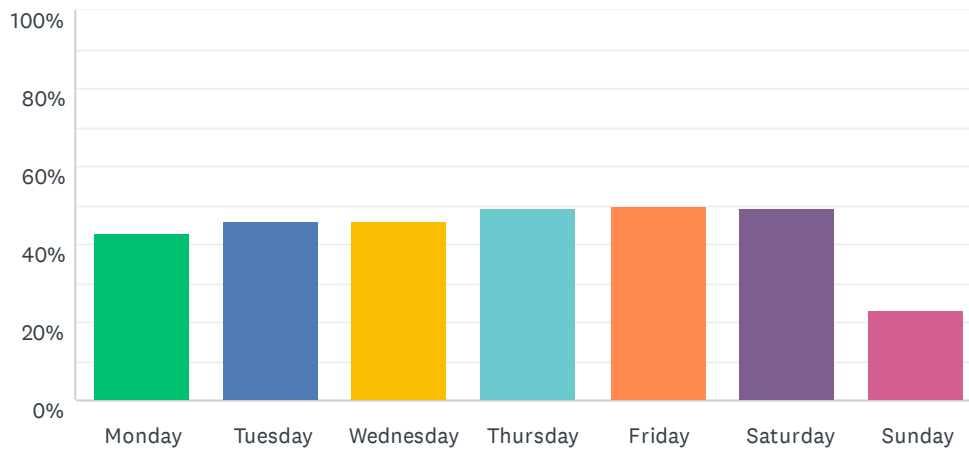


ANSWER CHOICES	RESPONSES
Daily	22.58% 28
Once a week	33.87% 42
More than twice a week	37.90% 47
Fortnightly	1.61% 2
Monthly	4.03% 5
Total Respondents: 124	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q3 Which day(s) do you typically come into Gore to shop or visit service businesses?

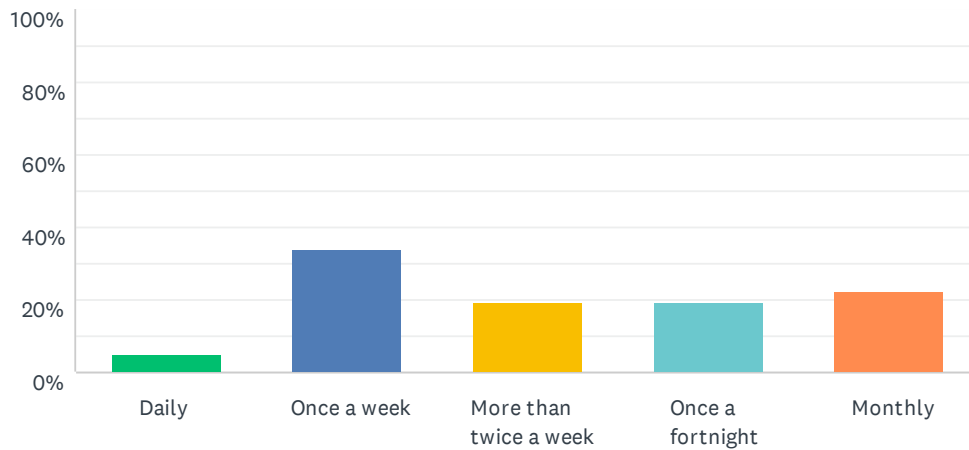
Answered: 124 Skipped: 0



ANSWER CHOICES	RESPONSES	
Monday	42.74%	53
Tuesday	45.97%	57
Wednesday	45.97%	57
Thursday	49.19%	61
Friday	50.00%	62
Saturday	49.19%	61
Sunday	23.39%	29
Total Respondents: 124		

Q4 How often would you visit a cafe or hospitality venue in Gore?

Answered: 124 Skipped: 0



ANSWER CHOICES	RESPONSES
Daily	4.84% 6
Once a week	33.87% 42
More than twice a week	19.35% 24
Once a fortnight	19.35% 24
Monthly	22.58% 28
TOTAL	124

#	OTHER (PLEASE SPECIFY)	DATE
1	Not offen	6/5/2020 9:45 PM
2	Sporadically. More often when it's not cold.	6/5/2020 7:02 PM
3	I don't visit cafe or hospitality venues	6/5/2020 5:49 PM
4	Rarely, standard is lacking	6/5/2020 5:22 PM

Q5 How could Gore's retail and service offer support more of your needs?

Answered: 102 Skipped: 22

#	RESPONSES	DATE
1	More shops, the range is pretty sad and this is why people would rather shop elsewhere or online	6/10/2020 9:40 AM
2	All have the same opening hours. Promo days are for all town not a few. With H J Smith closing the test of town will not be able to get free promo advertising by pig backing on their card days. Business people on council should be aware of this and support town not close public holidays. Shop local with H J Smith gone will not be there, we will have to shop Invercargill	6/10/2020 8:29 AM
3	not sure	6/9/2020 11:37 AM
4	I'm paid on commission , somehow educate employees of businesses that they are all on commission technically. As no sales no job. It makes us more accountable. Best service usually come from owner operator stores. Go the extra mile. I love Gore very proud if it.	6/9/2020 10:20 AM
5	Great customer service. Affordable goods.	6/9/2020 9:46 AM
6	I'm not a big spender....just what I need really, so what little I do spend I generally do it in gore. Love H&Js and sad they are going.....maybe we could fill the space with a Farmers store?	6/9/2020 7:22 AM
7	No parking meters. People come to town to spend money so stop taxing them for buying local	6/9/2020 6:46 AM
8	Have been very happy with it up until now. Will miss Hn Js.	6/9/2020 6:14 AM
9	Bigger variety of clothing options available. Once H&Js reduces in size, there won't be much variety left in town.	6/8/2020 9:48 PM
10	We need variety and h & j gives this I believe with it gone people will shop out of town	6/8/2020 8:23 PM
11	Men's wear shop. Children's wear shop.	6/8/2020 7:22 PM
12	Nothing	6/8/2020 7:01 PM
13	All good as they are	6/8/2020 7:01 PM
14	Just keep our stores open as it's a hour drive to Invercargill' and it's our contacts here to our public	6/8/2020 6:33 PM
15	Free parking	6/8/2020 6:09 PM
16	Quality Menswear and children's clothing are lacking in our town. We have a glut of women's wear stores.	6/8/2020 6:03 PM
17	Stay open longer on a Saturday, shorter hours on a Monday.	6/8/2020 5:41 PM
18	Stop H&J Smith from down sizing or closing.	6/8/2020 4:47 PM
19	More gluten free options for coeliacs	6/8/2020 4:10 PM
20	I'm into crafts/sewing and have to go out of town for materials etc... Gore will no longé have any fashion shoe shops either soon. We need another department store.... most gore are friendly and helpful. But some cafe staff need to be aware its not nice to see everything when they bend to wipe a table in front of you when wearing tights.... honestly Gore offers a lot at the moment....hope we can keep what we have....	6/8/2020 4:00 PM
21	Another clothing store aimed at kids that isn't the warehouse	6/8/2020 3:45 PM
22	More variety of shops, women's and men's clothing	6/8/2020 3:40 PM
23	Keep h and j's otherwise will have to go out of town for somethings. That where get wedding birthday presents, baby gifts, underwear nightwear	6/8/2020 3:30 PM
24	More local 'specials' nights. Like you have in November - make them throughout the year. Maybe very three months? Have late nights. Some people are working all day and cannot visit shops during work hours.	6/8/2020 3:21 PM
25	Taking shape shop, farmers , Alex Cambell's mensware	6/8/2020 3:21 PM
26	Not sure	6/8/2020 2:35 PM
27	More clothing stores	6/8/2020 2:35 PM
28	There is so much stuff offered online but when you go into the store its not there makes it hard to shop locally if its not there, i went looking for toddler sneakers locally one shop didn't	6/8/2020 2:32 PM

	stock them nor would they order them in, one had a pair at the price of \$90, and the other only had one pair luckily that were on special its hard to shop local if they don't or won't stock it	
29	Night shopping	6/8/2020 2:31 PM
30	Better selection of mens wear ie jeans t shirts	6/8/2020 2:23 PM
31	Regular late nights perhaps once a week on a Thursday	6/8/2020 2:16 PM
32	I believe we are well serviced with this	6/8/2020 10:30 AM
33	Even b4 lock down. Businesses weren't inspirational Mistakes galore, order in then no phone call then sold product n order in again. Yesterday in a store no hello, chat or goodbye by youth. B4 lockdown restaurants only wanted to sell ya a drink then not come back n chat amongst themselves way too much. Since lockdown they've massively improved some outlets. Food industry inconsistent.	6/8/2020 9:34 AM
34	Can't think of anything	6/6/2020 11:33 PM
35	Nothing really, I'm not really good at socialising being a widower	6/6/2020 1:50 PM
36	Move the library back to where it came from. It is so hard to get a park. It is especially hard to see to back out, if you are lucky enough to get a park. Add in school traffic and it's ridiculous and dangerous. Also, is there anything Council can do to keep our Department Store? The loss of H&J Smiths to Gore in jobs for our community will be huge. It will encourage people to go "out of town" to buy their things and while they are there will support other out of town businesses..	6/6/2020 1:25 PM
37	Free parking	6/6/2020 12:26 PM
38	better service better priced restraurants and coffe shops stay open longer hours	6/6/2020 11:44 AM
39	Better children's clothing options.	6/6/2020 11:38 AM
40	Offer sustainable options like recycling for plastic bottles or biodegradable bottles if visitors to the town knew that every bottle or wrapper in a cafe went to landfill I am sure they would choose to drive on through. Put the planet and people first GDC you have taken us back 20 years.	6/6/2020 9:45 AM
41	By not downsizing there businesses and stock levels, for ing local shoppers to shop out of town.	6/6/2020 9:14 AM
42	I think gore businesses in general are going the extra mile at present. The down scaling of H and J Smith's is a great disappointment.	6/6/2020 9:13 AM
43	Its doing fine.	6/5/2020 10:40 PM
44	By having products at a reasonable price. Turning down their often loud music.This helps people with oversensetivity to loud noise.	6/5/2020 10:31 PM
45	Late night dining after movies etc Bigger variety of shops, small boutique business. Less service type businesses on main shopping streets eg insurance offices, political, builders, lawyers, dentists.....	6/5/2020 9:52 PM
46	Price competitival	6/5/2020 9:45 PM
47	Wider variety of stock and some especially for lower income bracket	6/5/2020 9:37 PM
48	more reasonably priced options. you either have cheap warehouse for clothes, shoes etc, or expensive boutiques which people on minimum wage just can't afford. shoebiz really needs to either update itself and offer more mid range priced shoes. example being i tried on a pair of trainers at full price, went on the direct website and got them half price from the branch in Papamoa. the retail sector also needs to get a little more modern. I recently bought a coat from H&J's, yes I love the coat, but at the time was spending a voucher and was looking at clothes. \$150 for a top that's I'm sorry) old fashioned just isn't a goer for me, sorry.	6/5/2020 9:25 PM
49	Sad to see H and J smiths closing as would go there each visit to town. This was a destination shop. A real shame as now Dunedin could be the closest shopping destination. As other place do not provide that the same high quality and diversity of product. Not interested in trash from China!	6/5/2020 9:25 PM
50	I think Gore retailers are doing an amazing job in these tough times!	6/5/2020 9:20 PM
51	Keep menswear at H&J's and lingerie and sheets etc. Support local businesses to succeed. Reach out to South Otago people and encourage them South instead of going to Dunedin.	6/5/2020 8:28 PM

52	It's a real shame to be losing hnj's. More free parking days or times. Things open on Saturdays for longer. A kids clothing shop other than the warehouse, especially since hnj closing.	6/5/2020 7:50 PM
53	Qualified staff that know their products. Not just people at counters to take your money. Better service	6/5/2020 7:46 PM
54	Open longer on weekends and more businesses open in the weekends	6/5/2020 7:45 PM
55	Have all shops open on a Saturday (may stop the shopping out of town drift)	6/5/2020 7:32 PM
56	Think Gore is well serviced. People come because you can walk everywhere.	6/5/2020 7:26 PM
57	Be open 2PM comes round they all go home no food or coffee for people that work long hours we need more than night and day	6/5/2020 7:18 PM
58	We need a department store	6/5/2020 7:08 PM
59	Open Saturdays	6/5/2020 7:06 PM
60	Free parking.	6/5/2020 7:02 PM
61	Click and collect	6/5/2020 6:52 PM
62	A menswear shop that covers good quality middle of the road menswear now that h and j's is closing its menswear, the same with children's wear. Need somewhere besides the warehouse for clothing. Homewares and bedding need to be covered too. Personally I don't like empty shops in our town. Would an existing business be able to expand to include these missing items from our town? Alternatively an online business could be established offering these products and delivery within town. This business could run regular pop up shops perhaps?? The danger with h and j's now offering a limited range means a lot of people will now make the trip to inver or dunedin to purchase men's clothes. While there they will also purchase other goods that are probably offered in our town. Any chance of attracting farmers or hallensteins to gore?	6/5/2020 6:49 PM
63	Specials, shared through facebook. its convenient to know exactly where to go, for what, at what price. Needs to be competitive with online sites. (Within reason) but to be able to go straight to the shop and get exactly what you want and know how much it is ahead of time is super convenient, and trumps online and out of town easily.	6/5/2020 6:49 PM
64	Better online platform to gather all local businesses.	6/5/2020 6:48 PM
65	Cafes stay open later, even on a roster - nowhere to eat apart from fast food places after 4pm weekday	6/5/2020 6:28 PM
66	Remain open so that we can continue to shop locally rather than having to go online or elsewhere.	6/5/2020 6:16 PM
67	The shops ned to be open. Last weekend in a public holiday most of the local owned businesses were closed but the businesses that are owned national were open. The Council needs to stop wasting rates money on lazy local businesses owners. The shopper can't send money when the local businesses aren't open to take your money. The retail shops need to improve the attitude and work ethic!!!	6/5/2020 6:13 PM
68	Keep our local shops open!!	6/5/2020 6:08 PM
69	Get the GDC to ditch the parking meters. Put a time limit on, but no meters	6/5/2020 6:03 PM
70	Make sure essential businesses are supported to remain, so folk don't leave Gore to shop in Invercargill and then do their grocery doing etc out of Gore.	6/5/2020 5:57 PM
71	be a little cheeper	6/5/2020 5:49 PM
72	Opening on a weekend! There can't be business if the trading hours present closed doors to people.	6/5/2020 5:47 PM
73	Staff - alot of staff have a dont care, cant be bothered attitude, mainly tin the larger stores . Generally the smaller owner operated business is great!	6/5/2020 5:47 PM
74	More variety	6/5/2020 5:42 PM
75	Keeping H&J Smith open.The closure of most departments is devastating for Gore	6/5/2020 5:41 PM
76	Being open on a Saturday	6/5/2020 5:24 PM
77	A reasonably priced clothing store. Watehouse is cheap crap. H&Js and others too expensive	6/5/2020 5:23 PM

78	more wear working clothes not city, not farm work	6/5/2020 5:22 PM
79	Bring back Friday night shopping	6/5/2020 5:13 PM
80	Don't know.	6/5/2020 5:07 PM
81	Reopen cafe that's not packed like Green room	6/5/2020 5:03 PM
82	Open on sundays especially cafes	6/5/2020 5:02 PM
83	Bigger selection of young adults clothing and shoes	6/5/2020 5:02 PM
84	Not closing H and J Smith would be a good start!!	6/5/2020 4:59 PM
85	Better range of affordable goods. There's a place for high end clothes and merchandise but not everyone even without C19 happening that can not afford to shop local. Also local stores need to help and not say buy your size online if you want us to return	6/5/2020 4:58 PM
86	It's fine for me as it is	6/5/2020 4:56 PM
87	They do pretty well	6/5/2020 4:55 PM
88	services are met	6/5/2020 4:49 PM
89	To be open more hours especially on weekends for having a coffee or lunch in a cafe etc and not closing over Christmas etc when people are on holiday	6/5/2020 4:47 PM
90	Providing seating both inside and outside stores as the population is ageing and I believe more seating is required	6/5/2020 4:43 PM
91	My needs are usually met, there are plenty of women's clothing shops but need more menswear.	6/5/2020 4:42 PM
92	More variety of shops, Gore is a decent sized wee town and with the looming mass down scaling of H&J's, there is going to be very little in the way of women's and children's clothing options available. Enticing the likes of Hannahs, Glassons/Pagani type shops to open would be a boon.	6/5/2020 4:37 PM
93	Need a decent children's clothing store. I will probably head to invercargill more if h and j closes its children's department. Otherwise though, gore is a great place to shop with children because everything is easily accessible and parking is not an issue.	6/5/2020 4:36 PM
94	More variety of retail. With H & J's going to womens' wear only, we will now have to go to Invercargill to buy husband's clothes.	6/5/2020 4:36 PM
95	We need more Shops with clothing...especially mens wear.	6/5/2020 4:33 PM
96	Having a website is very handy to do research before heading into town.	6/5/2020 4:29 PM
97	I need to put more effort into shopping locally	6/5/2020 4:29 PM
98	More reasonable places to shop for young kids clothing ages 8+ and men clothing shops now h n j shutting down there is nothing keeping me shopping local as i have to go elsewhere to buy stuff for children i might as well do all my shopping elsewhere	6/5/2020 4:26 PM
99	Cheaper options	6/5/2020 4:21 PM
100	Keep h&j smiths open It is a huge asset to ourtown	6/5/2020 4:18 PM
101	um	6/5/2020 4:16 PM
102	more cafes	6/5/2020 10:16 AM

Q6 How could Gore's cafe and hospitality offer further improve its offer and experience?

Answered: 95 Skipped: 29

#	RESPONSES	DATE
1	Get some better cafes and restaurants with diverse food. Pretty terrible options at the moment	6/10/2020 9:40 AM
2	Take RS A advice, good food well priced lovely atmosphere	6/10/2020 8:29 AM
3	Open both days over the weekend	6/9/2020 11:37 AM
4	Privately owned businesses are great. Sadly the mlt ones are not so great. Some serious training required there.	6/9/2020 10:20 AM
5	Sunday openings would be great. Most would love to go to a cafe on a Sunday	6/9/2020 9:46 AM
6	Very rarely go to cafes in gore as I dont drink coffee/tea	6/9/2020 7:22 AM
7	Always found cafes very good	6/9/2020 6:46 AM
8	More variety of gluten free food available in some cafes. Otherwise happy.	6/9/2020 6:14 AM
9	Longer opening hours. Better service in cafes and restaurants.	6/8/2020 9:48 PM
10	Dairy free options	6/8/2020 9:12 PM
11	Maybe Sunday opening	6/8/2020 8:23 PM
12	Be open longer and on Saturdays	6/8/2020 7:22 PM
13	Nothing	6/8/2020 7:01 PM
14	Fine as it is	6/8/2020 7:01 PM
15	doing well they are ' stay allot longer open	6/8/2020 6:33 PM
16	Remove MLT Monopoly. Cheaper dining out	6/8/2020 6:09 PM
17	They are doing an awesome job as they are.	6/8/2020 6:03 PM
18	Stay open later, particularly on a Friday afternoon.	6/8/2020 5:41 PM
19	MLT establishments need to improve training of staff and service delivery	6/8/2020 4:10 PM
20	Stop front of shop staff wearing skin tight tights. Stay open longer then 2pm in weekends (But it only the odd 3 4 people that come in then wouldn't pay) or maybe NW could have a 2/3 tables in there shop. They already have the food and coffee available just not tables.	6/8/2020 4:00 PM
21	Happy with what we have and the variety	6/8/2020 3:30 PM
22	Perhaps they could look into delivery options? Some people work away from the CBD in Gore and can't get down to get lunch/coffee during their break. Having delivery options to deliver to the industrial area, schools, MLT centre etc could be an option?	6/8/2020 3:21 PM
23	All good	6/8/2020 3:21 PM
24	I think its good	6/8/2020 2:35 PM
25	I think it's fantastic	6/8/2020 2:35 PM
26	Its simple be open on sundays	6/8/2020 2:32 PM
27	Discounts	6/8/2020 2:31 PM
28	More cafes open on sundays	6/8/2020 2:23 PM
29	Become more competitive with prices rather than over pricing - instead of buying lunch two days a week I could afford to buy 5 times a week!	6/8/2020 2:16 PM
30	Ideally have more open over the weekend period but we need to be mindful this costs - wages, time away from business owners families and if not them their employees	6/8/2020 10:30 AM
31	Understand what up selling is. When your out of work you still represent that business so polite and friendly still counts. Engaging with people can make a customer for life and far cheaper to keep clients than lobby for new customers. Power of testimonials , google etc. Campaigns to gain clients means at least three visits to create a repeat loyal customer. They need to do far more role playing and experience snd measure service. Step up as Chamber of Commerce only think about themselves when I was engaged with them through a business and the benefits weren't tangible or worthy. Businesses could go into syndicate to get better deals. Eftpos, freight, produce, advertising m promotions etc should work together. All different opening times, signage not easily coherent and don't take comments serious. All	6/8/2020 9:34 AM

	comments should be in book for management and see if there are themes and take action sooner than later.	
32	Don't know	6/6/2020 1:50 PM
33	These guys are hurting big time with Covid-19 lockdown - the public need to support them, not the other way around.	6/6/2020 1:25 PM
34	No comment	6/6/2020 12:26 PM
35	Better and more varied dining options, particularly for evening dining.	6/6/2020 11:38 AM
36	See above	6/6/2020 9:45 AM
37	Need more variety. Higher end restaurants & cafes (more than the tea rooms).	6/6/2020 9:42 AM
38	Not needed. Services are great!	6/6/2020 9:14 AM
39	Better service. Gore really lacks in this.	6/6/2020 9:13 AM
40	Better beer.	6/5/2020 10:40 PM
41	Think the ones we attend are doing really well.	6/5/2020 10:31 PM
42	Cafes are good, but more choice for later dining and longer hours from MLT	6/5/2020 9:52 PM
43	Service is shit at TG. Went there for a meal post lock down they completely forgot our entree so they didn't charge for our drinks when the MLT is desperate for money they need to look at this	6/5/2020 9:45 PM
44	Think we are pretty lucky with the cafe's we already have and what they offer	6/5/2020 9:37 PM
45	more outside space for summer. we are quite limited to sitting inside, when it would be nice to have a coffee outside and enjoy the nice weather when we have it.	6/5/2020 9:25 PM
46	Nothing - live the green room!	6/5/2020 9:25 PM
47	After the H&Js cafe closed, there are no cafe or hospitality venues (aside from the RSA) that cater to young families. This could be an opportunity.	6/5/2020 9:20 PM
48	I think they're doing a good job. Diverse	6/5/2020 8:28 PM
49	Loyalty deals or cards, our deals eg 2 for 1, \$20 meal night setc. For a young family on one wage dining out of aluxury, making it more affordable we would do it more.	6/5/2020 7:50 PM
50	Once again good service.	6/5/2020 7:46 PM
51	Unsure. They r pretty awesome already	6/5/2020 7:45 PM
52	Stop cleaning the premises at 4.30 . This happens in all our local cafes without exception, just close the doors at 5 and start cleaning when the last patron has left . It is rude and extremely unwelcoming as a customer. Better staff training across the MLT venues. Staff are often young people with very little in the way of customer service skills and many cringe making habits ie passing food across tables over the heads of customers, calling patrons of both sexes "guys", "would youse/ewes guys want a menu " Irritating!! Especially when you have out of town guests with you.	6/5/2020 7:32 PM
53	Light up that great customer service with great food and drink...let the crowds come	6/5/2020 7:26 PM
54	Just look at xmas they all closed so I am going to miss coco best service.How can u support Gore when u not open to much government hand out	6/5/2020 7:18 PM
55	More cafe than tea room. More on trend food. Eg The Bach in Invercargill. No restaurant in town that doesn't belong to the trust. Look at the offer in other regional towns - Timaru and Oamaru would be worth a look	6/5/2020 7:08 PM
56	All ok:	6/5/2020 7:06 PM
57	More online presence on facebook etc	6/5/2020 7:02 PM
58	Move barista to front windows.	6/5/2020 6:52 PM
59	They could offer delivery of meals to local residents on an ongoing basis. Especially good for our elderly residents. Even if it was offered during may to August. I'm sure a lot would use it. Maybe all the restaurants could get together and employ a delivery driver/s for this service. Or someone could start up a business and contact to the restaurants who want to do this. Even a takeaway meal option could be continued, worked well for covid so should work well going forward possibly.	6/5/2020 6:49 PM

60	Really important that the service is next level. 'One sour apple can ruin the entire barrel' unfortunately bad news spread much quicker than good, and people are quick to turn against places and slow to forgive. It's not always fair, but exceptional, personal customer service is vital in a small town. Every single time.	6/5/2020 6:49 PM
61	Have child friendly cafes, having a separate play area or a kids menu usually helps	6/5/2020 6:48 PM
62	Restaurants could offer a cheap mid week meal option.	6/5/2020 6:16 PM
63	Be open for business.	6/5/2020 6:13 PM
64	Open for longer on Saturdays	6/5/2020 6:08 PM
65	Run local comps for Patrons	6/5/2020 6:03 PM
66	I find what is available very acceptable. Good range of places to take visitors.	6/5/2020 5:57 PM
67	don't know	6/5/2020 5:49 PM
68	Diversity. Coffee and cakes are abundantly provided for - stop being safe and try something different.	6/5/2020 5:47 PM
69	I think most the cafe & hospitality scene is pretty darn good, there has been a few stand outs for service over the past few months!	6/5/2020 5:47 PM
70	Offer another evening dining choice	6/5/2020 5:41 PM
71	Not really sure nothing springs to mind.	6/5/2020 5:24 PM
72	up their standard. Its like the 80s food	6/5/2020 5:22 PM
73	I think they do a great job now - perhaps more options for Sunday breakfast.	6/5/2020 5:13 PM
74	This question doesn't make sense.	6/5/2020 5:07 PM
75	They are great possibly open a little earlier and close later	6/5/2020 5:03 PM
76	Long opening hours	6/5/2020 5:02 PM
77	Very hard when the MLT has the monopoly and aren't keeping up with trends or service. People travel out of town to Invercargill or Central Otago for better choices.	6/5/2020 5:02 PM
78	The opportunity for alfresco dining/eating in the sun would be great! Switching buildings for Howl at The Moon and The Thomas Green would be good too as Howl seems to always be full as well having people waiting for tables where as TG doesn't. I find TG inconsistent and sub-par to HATM	6/5/2020 4:59 PM
79	Allergy friendly choices	6/5/2020 4:58 PM
80	It's fine as it is	6/5/2020 4:56 PM
81	As I mentioned above	6/5/2020 4:47 PM
82	By opening on Sundays	6/5/2020 4:43 PM
83	They are doing really well and believe they should keep their takeaway services.	6/5/2020 4:42 PM
84	Adding the likes of a small Hell and Burger Fuel would open up some slightly healthier options for takeaways. Another family restaurant would be good too	6/5/2020 4:37 PM
85	I really like the cafes and restaurants in gore and think they're doing a great job already.	6/5/2020 4:36 PM
86	Better customer service from some of the staff employed in cafe and hospitality industry. A smile and cheery voice goes a long way to enjoy your stay	6/5/2020 4:36 PM
87	They are ok.	6/5/2020 4:33 PM
88	High end dining	6/5/2020 4:30 PM
89	————	6/5/2020 4:29 PM
90	I think they are good as they are	6/5/2020 4:29 PM
91	Covid code that is on the covid website and compatible with the app	6/5/2020 4:26 PM
92	Having more options for Sunday brunch we find we leave town for this . Going out for breaky on weekends is something nice to do	6/5/2020 4:25 PM
93	It's great as it is	6/5/2020 4:21 PM

94	um	6/5/2020 4:16 PM
95	get rid of the MLT	6/5/2020 10:16 AM

Q7 Please share any other ideas about how our town can better meet the needs and expectations of our community

Answered: 70 Skipped: 54

#	RESPONSES	DATE
1	Feel it's too late. Job unemployment will stifle spending. Rates are too high, even with job people wary to spend	6/10/2020 8:29 AM
2	Communication. Again so everyone knows what's happening.	6/9/2020 10:20 AM
3	Actively encourage shopping local.	6/9/2020 9:46 AM
4	Bring back postie plus	6/9/2020 7:22 AM
5	No parking meters	6/9/2020 6:46 AM
6	Do more surveys like this one to get upto date info on people's needs.	6/9/2020 6:14 AM
7	-	6/8/2020 9:48 PM
8	Be aware that just because there is something happening in town, Field Days, Gold Guitar, Hokonui Fashion Awards for example, doesn't mean sales for local retail businesses.	6/8/2020 7:22 PM
9	Wonderful shops. Wonderful parks and gardens. Friendly	6/8/2020 7:01 PM
10	Just keep up good prices and smiles '	6/8/2020 6:33 PM
11	We need a greater range of shops to prevent us from having to sipp out of town. If we have to travel to buy quality menswear and children's clothing then we are more likely to buy our other needs out of town too.	6/8/2020 6:03 PM
12	Cafes to stay open on a Saturday and Sunday.	6/8/2020 5:41 PM
13	Gore has fantastic gardens and falicaties.	6/8/2020 4:00 PM
14	Why not move the library into the H & Js building?	6/8/2020 3:21 PM
15	Nope	6/8/2020 3:21 PM
16	None, I love gore	6/8/2020 2:35 PM
17	Perhaps the shops could all do a market day once a month including cafes promote and encourage people to shop,	6/8/2020 2:32 PM
18	No comment i think the council are doing an amazing job	6/8/2020 2:23 PM
19	Syndicate partnership. Work as a team, opening hours and who's open in field similar. Learn to approach customer 3 time's to get delivery. Face being uncomfortable, feedback is more important before they leave as social media on accelerates negativity. Is there anything else I can assist you with. Employee of the month and why is great to get competitive culture and satisfaction for customer.	6/8/2020 9:34 AM
20	No parking fees - more free parking days like xmas time to encourage shopping	6/6/2020 7:41 PM
21	Can't think of anything at the moment	6/6/2020 1:50 PM
22	Your chief Executive needs his salary reduced so that rates DO NOT increase. Perhaps there are some costs that could be cut in the Council building re build? You need to lead by example	6/6/2020 1:25 PM
23	No comment	6/6/2020 12:26 PM
24	wake up on service	6/6/2020 11:44 AM
25	See above, offer free water top ups to prevent more plastic waste. Guess what you could rethink things and market as NZ 's most sustainable and forward thinking small town and visitors from progressive countries in Europe will flock in when the borders reopen.	6/6/2020 9:45 AM
26	GDC need to refocus on their primary role of providing basic infrastructure such as a sustainable water supply, reliable storm water and sewerage management, well maintained roading, paths, parks, gardens and public amenities.	6/6/2020 9:14 AM
27	Better recycling. More rubbish bins around the suburbs.	6/5/2020 10:40 PM
28	Free parking. Rubbish free streets. Vehicle free streets.	6/5/2020 10:31 PM
29	None	6/5/2020 9:45 PM
30	For me customer service is the biggest important thing. I get frustrated of what is offered in Gore and the lack of larger sizing for adults. We do some things really well, like our local cafe's, hairdressers, decorating shops for paint etc but retail is a tough game we have	6/5/2020 9:37 PM

recently sold our retail store but I get frustrated that a lot of the time when looking for something specific which I cant get in gore but i can go home get it online and the mailman delivers it 3 days later. I am also frustrated by the state of roads in our rural areas and the money spent on the face of the district which is the Gore township. When you see the likes of H & J Smiths downsizing the future does not look good for bricks & mortar retail shops especially in these uncertain times

31	I've enjoyed going to the local markets, but they don't have many stalls and seem to be divided over a few locations. why not have a larger market a few times a month with local produce. now I know things like trademe and facebook people can sell stuff, but back in the UK, we used to have regular car boot sales, so why not have a central car boot sale for people to sell on stuff they dont want anymore and make a bit of money back, plus the local coffee shops could have a stand and sell coffee etc. this does bring the community out together supporting each other. there can be people selling second hand stuff as well as local business selling their stuff. I went to Tasmania a year ago and their saturday market in Hobart was amazing, half was regular business selling new stuff and some where selling second hand. it was a great morning out and very well supported, by locals and tourists. I do think that one of the effects of COVID-19 is that people are now more than ever willing to support local and not big corporates. the big corporate retailers are struggling, but smaller local business that can adapt to survive will do well. cater for the market, knowing money is tight more now than ever, don't go over board and sell high end products that are out of our reach. yes it's nice to have them as a treat.	6/5/2020 9:25 PM
32	Pretty jolly good here! Best place to live in the world right now! Great facilities! Please support event development! Arts, culture, food market development.	6/5/2020 9:25 PM
33	Stop the parking fines. I understand it is a source of revenue for the council, but seriously?!?!? Look at how busy town is when parking fees are waived. It encourages and incentivizes people away from the big retailers and back to the locally owned businesses	6/5/2020 9:20 PM
34	The gardens are lovely. Entertainment with St James. Recreational facilities good. There's lots on but we need to ensure people can afford to stay. Rather than spend money on bureaucratic positions empower clubs and churches etc.	6/5/2020 8:28 PM
35	Free parking. Entertainment . Discount days	6/5/2020 7:32 PM
36	You need to do what you are doing now very well	6/5/2020 7:26 PM
37	Just be there to serve the public 7 days	6/5/2020 7:18 PM
38	More Shops need to to open at Weekends	6/5/2020 7:06 PM
39	Theres a big lack in online community. When I've lived in other areas I've interacted a lot more with cafes and shops when they post on online groups regarding new cakes, products etc and it makes you engage a lot more. It's also REALLY difficult to find out details about services or events online. Theres no public calendar and I would expect the local facebook community or council groups to be posting more information more regularly or for there to be some kind of directory at the very least. It becomes easier to shop online out of town than in town ☹️	6/5/2020 7:02 PM
40	Free parking. Ridiculous that you want us to	6/5/2020 6:52 PM
41	Butcher online orders and deliveries to homes.	6/5/2020 6:49 PM
42	Specials, combos, deals, actively working to engage with the customers. E.g thomas green and movie combo last xmas. Making an effort. Local people will pay a little extra than prices out of town to show support for people who are being proactive trying to make it work.	6/5/2020 6:49 PM
43	No comment	6/5/2020 6:48 PM
44	To be open for customers when they want to shop and send money.	6/5/2020 6:13 PM
45	Please don't let our local stores close, people want to support local but with shops like H&JS closing well start buying more of everything online	6/5/2020 6:08 PM
46	GDC - Dutch the meters	6/5/2020 6:03 PM
47	Perhaps having a time for people to brain storm, share experiences, involve schools, businesses, rest home residents, senior citizens, churches, clubs, use social media for positive help. Look at what other places are doing round New Zealand and the world. Get the youth council involved. Don't get bogged down in minute details. Involve The Residents.	6/5/2020 5:57 PM
48	I usually only groc/farm shop so my needs are met	6/5/2020 5:49 PM
49	Combination businesses: a cafe sharing a newsagent/bookshop premises, or a hairdresser	6/5/2020 5:47 PM

	sharing with allied beauty services. Food and galleries, offices providing space inside for the ever-shrinking bank services. Think and be active, or lose out entirely.	
50	As a community we need to work together and support each other. A big concern is going to be the H&Js white elephant. A large iconic building in the towns heart - what to do!	6/5/2020 5:47 PM
51	Keep up the great job of keeping our town so beautiful but keep the shop local advertising going.	6/5/2020 5:41 PM
52	Possibly having a regular late night shopping night.	6/5/2020 5:24 PM
53	If you want people to shop local, get rid of the parking meters. Noone carries coins these days. Just put 1 hour time limit signs up bur have free parking.	6/5/2020 5:23 PM
54	coming from outside of southland- Gore seems to be in a time lock.	6/5/2020 5:22 PM
55	Find a way to keep H&Js open or attract a similar business to the building ie Farmers. It is a big part of Gore.	6/5/2020 5:13 PM
56	N/a	6/5/2020 5:07 PM
57	Counsel need to listen to everybody's comments and put everything to the public before spending any further money.	6/5/2020 5:03 PM
58	Have a younger voice in the town - a different demographic of maybe 20-25	6/5/2020 5:02 PM
59	Free parking??	6/5/2020 4:59 PM
60	I rarely shop elsewhere... its great	6/5/2020 4:56 PM
61	Hospitality industry need to be open 7 days a week as Gore is a hub	6/5/2020 4:47 PM
62	Please attend to the library dilemma	6/5/2020 4:43 PM
63	More menswear stores and sports wear like Rebel sport.	6/5/2020 4:42 PM
64	Save H & J Smiths from closing	6/5/2020 4:41 PM
65	Keeping the streets more tidy from leaves,and the empty shops need to be occupied.	6/5/2020 4:33 PM
66	I think offering a gift voucher that you can purchase which gives details of the members of the love gore group where the recipient can spend the voucher. This enables the person to shop in a variety of places but keeping it local. Thanks	6/5/2020 4:29 PM
67	More kid friendly activities or events	6/5/2020 4:25 PM
68	Keep h & j open	6/5/2020 4:18 PM
69	um	6/5/2020 4:16 PM
70	NA	6/5/2020 10:16 AM