

8 July 2026



29 Bowler Avenue, Gore 9710
PO Box 8, Gore 9740

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Email info@goredc.govt.nz
www.goredc.govt.nz

Dear [REDACTED]

Thank you for your email dated 22 June 2026 in which you requested information on publicly accessible toilet facilities managed by Council.

In this email you asked for:

I request any information held relating to publicly accessible toilet facilities that are owned, operated, maintained, funded, managed, or otherwise recorded by your organisation.

Examples of useful information include:

- Facility name
- Asset ID or reference number
- GPS coordinates or mapped location
- Street address or location description
- Opening hours or access restrictions
- Ownership or managing organisation
- Number and type of toilets and urinals
- Accessible toilet facilities
- Left-hand, right-hand, or dual transfer arrangements
- Step-free access information
- Accessible parking availability
- Baby changing facilities
- Adult changing facilities
- Shower facilities
- Drinking water availability
- Construction, renewal, refurbishment, or upgrade dates (if recorded)
- Facility condition ratings (if recorded as an asset attribute)
- Photographs or image libraries associated with facilities
- Any other facility attributes already recorded within your systems

Council has reviewed your request and can provide a list of the 20 Council managed publicly accessible toilet facilities.

However, we do not centrally hold a record of the other information listed in your request for each location. To fulfill this request would require a staff member going to the 20 different

locations to manually collect the 77 different pieces of data requested; and as we are a small council, we do not have the resources to undertake this work. Where a request is made for information that does not exist or is not held, the agency is not legally obliged to create it in order to respond to a request. Therefore, we are refusing the remaining 77 items of your request under section 17(g) of the LGOIMA Act 1987 as the document alleged to contain the information requested does not exist.

I can however advise that the Council does not charge for any toilet access, and there are none that are attended to 24 hours per day.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

If you wish to discuss this decision with us, please feel free to contact the Governance Team via governance@goredc.govt.nz

Yours sincerely

A handwritten signature in black ink, appearing to read 'David Bainbridge-Zafar', with a stylized flourish to the left.

David Bainbridge-Zafar
Acting Chief Executive

Table one: List of Public Toilets in the Gore District that are open 24 hours.

Location	No of public female toilets	No of public male toilets	No of public urinals	No of public unisex toilets	Accessible
GORE					
Eccles Street Playground - 184 Main St Gore	---	---	---	2	Yes
Gore Cemetery – Crewe St Gore	---	---	1	1	No
Gore Gardens - 26 Ardwick Street Gore	1	1	1	---	Yes
Hamilton Park - 50 Railway Esplanade East Gore	---	---	---	2	Yes
Main St, Gore – 79 Main Street Gore	---	---	3	5	Yes
Newman Park - 78 Robertson Street Gore	1	1	1	---	No
Ordsal Street – 6 Ordsal Gore	---	---	---	3	Yes
Charlton Cemetery - 108 Bowmar Road RD 4	2	1	1		No
MATAURA					
Henderson Park - 20 Henderson Park Mataura	1	1	---	---	No
Mataura Cemetery - 152 Crawford Road, Mataura	---	---	---	1	No
Tulloch Park - 161 Main Street Mataura	---	---	---	3	Yes
Queens Park - 89 Main Street Mataura			---	3	Yes
DOLAMORE PARK					
Dolamore Park – 70 Dolamore Park Road	9	6	3	---	Not all
Waikaka					
Waikaka Public toilet – Main Street Waikaka	---	---	---	2	Yes

Table two: Public toilets in the Civic buildings from which access is restricted by opening hours.

Location	No of public female toilets	No of public male toilets	No of public urinals	No of public unisex toilets	Accessible
GORE					
Civic Avenue (Civic Centre) – 29 Bowler Ave Gore				2	Yes
Hokonui Drive (Information Centre) – 16 Hokonui Drive Gore	2	1	1	1	Yes
Ardwick Street Public Library & JCC – 10 Ardwick Street Gore	---	---	---	13	Yes
Multi Sports Complex – Wayland Street Gore	13	13	2		Yes
Maruawai Center – 7 Norfolk Street Gore	3	2			Yes
MATAURA					
Library and Community Center – McQueen Ave Mataura	6	3			Yes