

26 February 2026

New Zealand Taxpayers' Union
[REDACTED]

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Tēnā koe

Official Information request 1 of 3 – 2026 Ratepayers' Report for the 2024/25 financial year

Thank you for your LGOIMA request dated 20 January 2026. On 14 February 2026, the Council extended your request to 27 February 2026 due to the large amount of information requested and the Council required additional time to collate the information. The Council now provides to you the following response to your request.

"I request the following information for the 2024/25 and 2025/26 Financial Year:

1. Average residential rates

- *The average (mean) residential costs of rates and other Council charges, where average residential costs = $(A + B) / C$. Please ensure that the figures used (A, B, and C) are disclosed in the response, where:*
- *A is the total of all rates (general and targeted) charged by the Council to residential rating units (inclusive GST);*
- *B is the total amount of user charges or levies applicable to residential rating units (for example charges relating to metered water, infrastructure contributions, refuse collection, fire protection etc.); and*
- *C is the number of residential rating units (however defined by the Council) within the Council's district or city. If the Council does not have a classification for residential, please use the closest definition (such as urban).*
- *Please do not include Council charges that are not part of the rates demand (for example retail sales of Council rubbish bags).*
- *If possible, the median residential rates payment (inclusive GST) by residential units.*

Please include all residential rates in this calculation, regardless of location, as we are aiming to compare residential rating units (i.e. non-income producing) to non-residential (commercial/rural, income-producing).

2. Average non-residential rates

- *The average non-residential costs of rates and other Council charges, where average non-residential costs = $(X + Y) / Z$. Please ensure that the figures used (X, Y, and Z) are disclosed in the response, where:*
- *X is the total of all rates (general and targeted) (inclusive GST) charged by the Council to rating units except those defined as residential*;*

- *Y is the total amount of user charges or levies applicable to rating units except those defined as residential* (for example, charges related to metered water, infrastructure contributions, refuse collection, fire protection etc); and*
- *Z is the number of rating units except those defined as residential* (however defined by the Council) within the Council's district or city. If the Council does not have a classification for non-residential, please use the closest definition (such as commercial).*
- *Please do not include Council charges that are not part of the rates demand (for example, retail sales of Council rubbish bags).*

If possible, the median (inclusive GST) non-residential rates payment for the council.

**Please ensure that this definition matches that used to calculate average residential rates so that the respective X values of both requests add up to total rates income for the 2024/25 and 2025/26 Financial Year. "*

1. Average residential rates

2024/25

Residential			
Total		16,432,726.56	
Wheelie bins		1,706,173.06	
		<u>18,138,899.62</u>	
# rating units		4427	
Average residential			\$ 3,711.93
Median			\$ 4,151.81

2025/26

Residential			
Total		17,849,683.84	
Wheelie bins		2,034,865.98	
		<u>19,884,549.82</u>	
# rating units		4417	
Average residential			\$ 4,041.13
Median			\$ 4,570.33

2. Average non-residential rates

2024/25

Non Residential			
Total		12,717,456.89	
Wheelie bins		241,460.00	
		<u>12,958,916.89</u>	
# rating units		2395	
Average Non Residential			\$ 5,310.00
Median			\$ 3,308.08

2025/26

Non Residential			
Total		13,699,607.43	
Wheelie bins		300,110.98	
		<u>13,999,718.41</u>	
# rating units		2439	
Average Non Residential			\$ 5,616.90
Median			\$ 3,466.20

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact the Governance team via governance@goredc.govt.nz

Yours sincerely



Lornae Straith
GM Corporate Support / Chief Financial Officer