

COVID-19 Alert Level 2 Council Services & Facilities

The move down to Alert Level 2 means the Council can reopen its facilities, albeit with changes to ensure the safety of staff and customers, and to meet Government regulations.

At all facilities, please remember:

- Stay two metres away from other customers and staff
- You must wear a face covering (unless you have an exemption)
- You must record your visit by scanning the QR code or signing in

Main office

The Council's main office and the Gore Visitor Centre will be open on **Wednesday (8 September)**.

Gore Aquatic Centre

The Gore Aquatic Centre will be open at 8:00am for lane swimming and aqua jogging only. The last booking will be at 6:00pm. Please follow the signs and directions of staff.

- Swimmers must ring to book a lane
- Swimmers have a one hour time slot and must be ready to enter the pool on arrival
- One person per lane
- Swims restricted to 45 minutes
- Mask must be worn to poolside and replaced immediately after swimming
- All swimming lessons are cancelled – refunds will be provided
- No showers
- Hydrotherapy pool closed
- No group bookings
- All swim concession cards will be extended eight weeks
- All fitness concession cards will be extended

Playgrounds and Parks

All playgrounds, parks, tracks and Dolamore Park are open.

Eastern Southland Gallery

The Eastern Southland Gallery will be open on **Thursday (9 September)**, normal hours.

Gore and Mataura Libraries

The Gore and Mataura libraries will reopen on **Thursday (9 September)**, initially at reduced hours.

Gore Library hours are Monday to Friday 9:30am – 5:00pm.

Mataura Library hours are Monday to Friday 1:00pm – 4:00pm

- Children under 12 stay home if possible
- 20 minute visiting time limit
- Visitor numbers will be limited
- Return borrowed items via the after-hours returns slot
- Contactless payment only
- Wifi, computers, printing and newspapers will not be available

Library call and collect/deliver service

- If you are unable to visit the library, phone 203-9129 or email gorelibraries@goredc.govt.nz to request a loan selection to be prepared and make a time to collect.
- If you can't leave children alone at home, are housebound, elderly or vulnerable, we can deliver your books, please phone to arrange.

Transfer Stations

The Gore Transfer Station will resume operating at its normal opening hours. There will be contactless payment only. The Mataura Transfer Station will remain closed.

Upcoming Meetings

Please note - all meetings are subject to COVID-19 alert level restrictions. Meetings will be held via zoom or in the Council Chambers, in Bowler Avenue, Gore, unless otherwise stated.

Tuesday 14 September

A meeting of the Council will be held, starting at 4:00pm.

Wednesday 22 September

A meeting of the Community Strategy Committee will be held, starting at 3.30pm.

Agendas for all meetings, except those in committee, will be available on the Council's website www.goredc.govt.nz beforehand.

All meetings are livestreamed on the Council's YouTube channel www.youtube.com/GoreDC

Postponed Meetings

The following publicly notified meeting has been postponed:

Monday 6 September

A meeting of the Mataura Community Board that was to have been held in the Mataura Elderly Citizens rooms, in McQueen Avenue, starting at 5:30pm.

Rates Payments

The Council's rating team wants to reassure people they will have time to pay their first rates instalment that was due on 27 August.

With the office reopening on Wednesday 8 September, customers have until Wednesday 22 September to pay the first instalment without incurring a 10% penalty.

If people think they may have some challenges paying this instalment, please call the rates team (209-0330).

Your Dog and Alert Level 2



For the last three weeks dogs have had their owners all to themselves at home. They enjoyed lots of long walks and attention.

As owners head back to work, dogs can experience separation anxiety. The Council's animal management team has been getting an increasing number of complaints about barking dogs and urges owners to check their dogs are okay during the day and re-adapting to being left home.