

Infrastructure and Planning Bulletin July 2021

1. REGULATORY SERVICES REPORT (Frances Shepherd)

Alcohol licensing

The following alcohol applications were received:

2021/22	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Special licences	2*											
Managers	2*											
certificates												
Licence renewals	9*											
2020/21	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Special licences	6	3	3	4	7	4	4	5	10	8	3	5
Managers	5	5	5	4	5	1	5	3	2	1	1	5
certificates												
Licence renewals	0	0	0	0	0	2	0	0	1	0	0	1
New Licence	1	0	0	0	0	0	0	0	0	0	0	0
Licence variation	0	0	1	0	0	0	0	0	0	0	0	0
2019/20	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Special licences	9	3	6	2	13	3	5	2	3	1	0	1
Managers	3	1	5	5	8	3	3	6	5	3	1	1
certificates												
Licence renewals	2	0	3	0	0	1	0	0	0	0	0	2

^{*}as at 9 July 2021

Abandoned vehicles

The following customer service requests were received regarding abandoned vehicles:

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2016/17	1	4	1	1	2	0	0	0	2	3	1	0
2017/18	1	0	0	1	1	2	1	3	0	0	1	1
2018/19	2	3	1	1	1	0	0	2	1	5	4	1
2019/20	5	6	5	4	2	2	3	4	6	3	2	1
2020/21	1	1	5	3	2	2	1	1	4	3	3	0
2021/22	0*											

^{*}as at 9 July 2021

Noise control

The following customer service requests were received about noise complaints:

2020/21	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	2*											
Seizures	0*											
2020/21	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	10	24	26	25	20	32	31	21	20	17	14	19
Seizures	0	0	0	0	2	2	3	0	0	0	0	1
2019/20	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	21	18	22	20	27	30	29	17	19	19	21	14
Seizures	1	0	1	0	1	3	0	0	1	1	0	0
2018/19	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	15	13	8	15	20	25	12	23	26	22	15	18
Seizures	2	0	0	1	0	0	0	2	0	1	1	2
2017/18	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	9	11	11	18	15	16	16	14	13	11	8	11
Seizures	9	11 2	11 0	18 0	15 0	16 0	16 1	14 0	13 0	11 0	8	11 0
Seizures	0	2	0	0	0	0	1	0	0	0	0	0

^{*}as at 9 July 2021

Litter

The following customer service requests were received regarding dumped rubbish:

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2016/17	4	4	1	0	5	0	0	6	5	1	5	6
2017/18	1	10	2	0	2	1	5	1	1	3	6	1
2018/19	1	6	4	2	2	2	8	3	2	4	6	3
2019/20	4	2	4	1	0	2	4	2	3	1	3	3
2020/21	4	0	3	3	6	2	3	4	6	3	3	5
2021/22	1*											

^{*} as at 9 July 2021

Animal control

The following customer service requests were received about animal control:

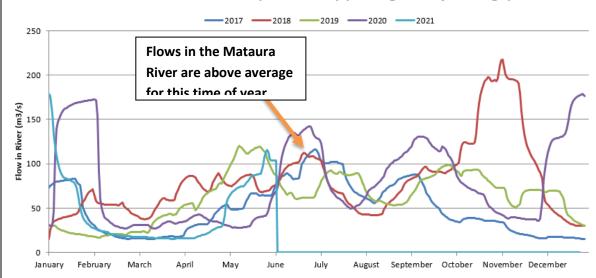
Customer Service Requests 2021/22	yluk	August	September	October	November	December	January	February	March	April	Мау	June	Total
Dog attack	1												1
Enquiries	2												2
Barking	2												2
Lost/found	3												3
Rushing	0												0
Wandering	3												3
Stock/Poultry	4												4
Dogs impounded	3												3
Stock impounded	0												0
Infringement notices	1												1
Dogs rehomed	0												0
Abatement notices	0												0
Menacing classification	0												0
Dangerous classification	0												0
Prosecution	0												0
			<u></u>		_								
Customer Service Requests 2020/21	ylut	August	September	October	November	December	Jannary	February	March	April	May	June	Total
Requests 2020/21 Dog attack	Alnr 1	2	2 Septembe	1 October	2 Novembe	2 December	O January	2	o March	O April	O May	3	Total 15
Requests 2020/21		2	2	_			_						15 49
Requests 2020/21 Dog attack	1	2	2	1	2	2	0	2	0	0	0	3	15
Requests 2020/21 Dog attack Enquiries	1	2 3 13 8	2	1 7	2	2	0	2	0	0	0	3	15 49
Requests 2020/21 Dog attack Enquiries Barking	1 6 12 15 1	2 3 13 8 2	2 3 11 6 0	1 7 19 10 0	2 6 11 12 0	2 2 3 10 1	0 4 6 14 1	2 1 20 7 1	0 4 25	0 4 11	0 0 5	3 9 9 10 3	15 49 145 105 11
Requests 2020/21 Dog attack Enquiries Barking Lost/found	1 6 12 15	2 3 13 8	2 3 11 6	1 7 19 10	2 6 11 12	2 2 3 10	0 4 6 14	2 1 20 7	0 4 25 5	0 4 11 6	0 0 5 2	3 9 9	15 49 145 105
Requests 2020/21 Dog attack Enquiries Barking Lost/found Rushing Wandering Stock/Poultry	1 6 12 15 1 15 4	2 3 13 8 2 21 14	2 3 11 6 0 8 5	1 7 19 10 0 10	2 6 11 12 0 27 11	2 2 3 10 1 8 8	0 4 6 14 1 13 4	2 1 20 7 1 12 8	0 4 25 5 1 14 11	0 4 11 6 0 9	0 0 5 2 1 5	3 9 9 10 3	15 49 145 105 11 157 90
Requests 2020/21 Dog attack Enquiries Barking Lost/found Rushing Wandering Stock/Poultry Dogs impounded	1 6 12 15 1 15 4 5	2 3 13 8 2 21	2 3 11 6 0 8	1 7 19 10 0	2 6 11 12 0 27 11 2	2 2 3 10 1 8	0 4 6 14 1 13	2 1 20 7 1 12	0 4 25 5 1 14	0 4 11 6 0 9	0 0 5 2 1 5	3 9 9 10 3 15	15 49 145 105 11 157
Requests 2020/21 Dog attack Enquiries Barking Lost/found Rushing Wandering Stock/Poultry Dogs impounded Stock impounded	1 6 12 15 1 15 4	2 3 13 8 2 21 14 3	2 3 11 6 0 8 5 1	1 7 19 10 0 10	2 6 11 12 0 27 11 2	2 2 3 10 1 8 8 3 1	0 4 6 14 1 13 4 1	2 1 20 7 1 12 8 2	0 4 25 5 1 14 11	0 4 11 6 0 9	0 0 5 2 1 5	3 9 9 10 3 15 4 10	15 49 145 105 11 157 90 37
Requests 2020/21 Dog attack Enquiries Barking Lost/found Rushing Wandering Stock/Poultry Dogs impounded Stock impounded Infringement notices	1 6 12 15 1 15 4 5	2 3 13 8 2 21 14 3	2 3 11 6 0 8 5	1 7 19 10 0 10 11 2	2 6 11 12 0 27 11 2	2 2 3 10 1 8 8	0 4 6 14 1 13 4	2 1 20 7 1 12 8 2	0 4 25 5 1 14 11 3	0 4 11 6 0 9 10 3	0 0 5 2 1 5 0	3 9 9 10 3 15 4	15 49 145 105 11 157 90 37
Requests 2020/21 Dog attack Enquiries Barking Lost/found Rushing Wandering Stock/Poultry Dogs impounded Stock impounded Infringement notices Dogs rehomed	1 6 12 15 1 15 4 5	2 3 13 8 2 21 14 3	2 3 11 6 0 8 5 1	1 7 19 10 0 10 11 2	2 6 11 12 0 27 11 2	2 2 3 10 1 8 8 3 1	0 4 6 14 1 13 4 1 0 0	2 1 20 7 1 12 8 2	0 4 25 5 1 14 11 3	0 4 11 6 0 9 10 3	0 0 5 2 1 5 0 2	3 9 9 10 3 15 4 10	15 49 145 105 11 157 90 37
Requests 2020/21 Dog attack Enquiries Barking Lost/found Rushing Wandering Stock/Poultry Dogs impounded Stock impounded Infringement notices	1 6 12 15 1 15 4 5 0	2 3 13 8 2 21 14 3 0	2 3 11 6 0 8 5 1 0	1 7 19 10 0 10 11 2 0	2 6 11 12 0 27 11 2 0	2 2 3 10 1 8 8 3 1	0 4 6 14 1 13 4 1 0	2 1 20 7 1 12 8 2 0	0 4 25 5 1 14 11 3 0	0 4 11 6 0 9 10 3 0	0 0 5 2 1 5 0 2 0	3 9 9 10 3 15 4 10 0	15 49 145 105 11 157 90 37 1
Requests 2020/21 Dog attack Enquiries Barking Lost/found Rushing Wandering Stock/Poultry Dogs impounded Stock impounded Infringement notices Dogs rehomed	1 6 12 15 1 15 4 5 0	2 3 13 8 2 21 14 3 0	2 3 11 6 0 8 5 1 0 0	1 7 19 10 0 10 11 2 0 0	2 6 11 12 0 27 11 2 0	2 2 3 10 1 8 8 3 1 2	0 4 6 14 1 13 4 1 0 0	2 1 20 7 1 12 8 2 0 1	0 4 25 5 1 14 11 3 0 19	0 4 11 6 0 9 10 3 0	0 0 5 2 1 5 0 2 0 0	3 9 9 10 3 15 4 10 0	15 49 145 105 11 157 90 37 1 22
Requests 2020/21 Dog attack Enquiries Barking Lost/found Rushing Wandering Stock/Poultry Dogs impounded Stock impounded Infringement notices Dogs rehomed Abatement notices	1 6 12 15 1 15 4 5 0 0	2 3 13 8 2 21 14 3 0 0	2 3 11 6 0 8 5 1 0 0	1 7 19 10 0 10 11 2 0 0	2 6 11 12 0 27 11 2 0 0	2 2 3 10 1 8 8 3 1 2 0	0 4 6 14 1 13 4 1 0 0	2 1 20 7 1 12 8 2 0 1	0 4 25 5 1 14 11 3 0 19	0 4 11 6 0 9 10 3 0 0	0 0 5 2 1 5 0 2 0 0	3 9 9 10 3 15 4 10 0 1 4	15 49 145 105 11 157 90 37 1 22 6

Drinking water

Gore raw water sources and consumption

- Low rainfall in the headwaters resulted in lower than average flows in the Mataura River between
 late February and early May. Due to this, as required under the Council's resource consent, a
 conserve water notice was in place between 24 March and 17 May 2021. However, since late May
 the flow in the river has remained higher than average, lifting the levels in our water supply wells.
- The upgrade of the East Gore Water Treatment Plant is progressing well with the construction of the building expected to be completed by early August, allowing the mechanical and electrical fit-out to commence. At this stage, the commissioning of the new plant is expected to be completed by the end of the year.
- Staff are currently preparing the necessary data for the Ministry of Health Annual Drinking Water Compliance Survey. This is the last year that the Ministry of Health will be overseeing the annual survey, with Taumata Arowai currently in the process of taking over this responsibility.
- Drilling to investigate the potential to expand the Jacobstown well field is being planned with this work expected to be completed later this year.

Mataura River Levels (At Tuturau) (Rolling 30 Day Average)



Mataura raw water sources and consumption

- Water consumption in Mataura from 1 April until 30 June 2021 has averaged 1266 m³/day. Council staff are currently completing a project to improve the efficiency of the Mataura Water Treatment Plant it is hoped that overall water consumption can be reduced by approximately 100 m³/day through this work.
- The flow into the Pleura Dam was very low during autumn. However, regular rainfall since early May has meant a steady flow into the dam has been maintained in recent months.
- Council staff are currently working to identify potential sites to complete investigative drilling to try and identify an alternative water source for Mataura.
- A trial project using use an alternative methodology to de-silt the dam was successfully completed
 in early May. During the trial approximately 60 and 80 m³ of silt was removed from the dam. A full
 report will be submitted to the August Capital Works meeting regarding the trial and
 recommended next steps.
- Leak Detection Services has been engaged to complete a survey of the entire Mataura network over the coming months to identify any significant hidden leaks in the network.

- A project is underway to upgrade the isolation valves downstream of the treated water reservoir
 in Mataura. This will greatly improve the operational control and ability to control flows from the
 treatment plant into the network. The work is expected to be completed in August and will require
 temporarily shutting down the supply into the town. This shut down will be completed during the
 night to minimise disruption to consumers.
- Highways South is proposing to rehabilitate a 500 m section of the State Highway between Dover Street and Glendhu Road. Due to this, Council staff are completing investigation work to understand any potential impacts on 3 Waters infrastructure as a result of this work.

Otama Rural Water Supply

- As expected during this time of year water consumption for the scheme has been low.
- The Southern District Health Board's Medical Officer of Health, Dr Susan Jack, met with the scheme committee on 24 May to explain the committee's legal obligations if it proceeds with the planned ownership transfer of the scheme.
- A project to proactively replace water restrictors throughout the scheme is planned to be completed in the second half of the year.

Wastewater and Stormwater

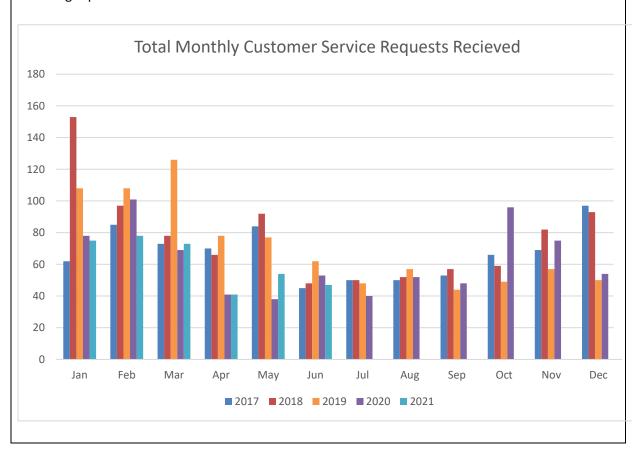
- Council staff are busy preparing annual resource consent monitoring reports to be submitted to Environment Southland.
- All three of the Council's wastewater treatment plants are performing well, with no discharge
 consent exceedances being recorded during the current reporting period. Unfortunately,
 however, there have been reliability issues with the flow meter at the Waikaka wastewater
 treatment plant which has caused issues with collecting the necessary compliance data.
- The new control system for the Actiflo plant at the Gore wastewater treatment plant is currently being commissioned. Once completed this will provide the operators with improved control and monitoring information allowing the performance of the Actilfo plant to be optimised.
- WSP consultants have been engaged to investigate the most cost-effective sludge disposal options for a planned partial desludging of the Gore oxidation ponds. Partial desludging of the ponds is planned for the 2021/22 financial year.
- As a result of an abatement notice being received from Environment Southland due to sediment being discharged into Falconer Creek late last year, investigations are underway to identify the source of contamination. In addition to this, the development of a Stormwater bylaw is being progressed to ensure the Council has the appropriate authority to require private property owners to manage their stormwater discharge. Environment Southland received another complaint regarding sediment discharge into the creek following heavy rain on 25 June. Work to address these issues is underway with Environment Southland receiving regular progress updates.
- Council staff are working with Environment Southland to replace two sections of stormwater main on River Street that pass below the stopbanks.
- CCTV contractors have begun the project to inspect approximately 20km of the Gore and Mataura wastewater network. Due to inclement weather, initial progress with this work has been slow, however it is still anticipated that all the inspections will be completed by October this year.
- Following the end of the 2020/21 financial year, Council staff will begin preparing annual tradewaste charges to be sent out.
- Fulton Hogan are expected to begin work on replacing the water main and wastewater main in Wigan Street in early August.
- Council staff are working with Mataura Valley Milk (MVM) to complete a trial involving additional pre-treatment of tradewaste at MVM's site. This additional treatment is expected to further reduce the potential for odour issues at the Council's wastewater treatment plant.
- A project is underway to replace a section of wastewater main along Takitimu Street that was identified as being at risk of failure.



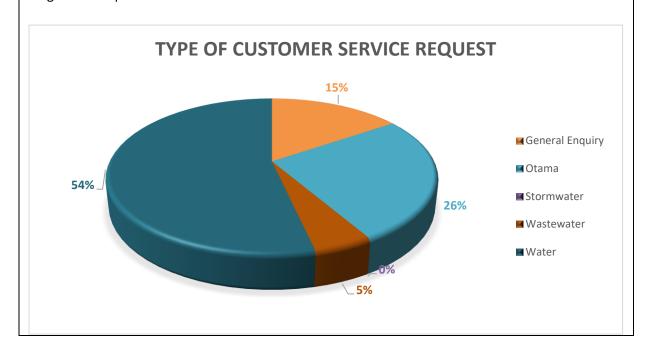
Photo 1 – The Council's contractor cleaning the wastewater main on Anzac Street in preparation for CCTV inspection

Customer service requests (CRM)

• A total of 142 CRMs were received between 1 April and 30 June 2021. This is below the historical average of 179 for the time of year. This reduction is due to a much lower number of water leaks being reported.



• Of the 142 CRMs received during April, May and June, 54% were associated with water supply, 26% with the Otama rural water supply, 5% with Wastewater, 0% with Stormwater and 15% were general enquiries.



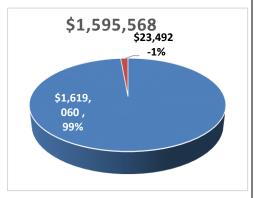
Maintenance contract (Term 3+2+2)

Fulton Hogan

This contract is for the routine maintenance of the Gore roading network. The road maintenance contract commenced on September 2017 and has completed its first

three years. The Council approved the award of separable portion two of the contract, which extends the contract period to 30 June 2022.

Routine rural work includes drainage work/culvert replacement, grading, metalling, bridgework, signage. Urban work includes street sweeping, kerb and channel, potholes, signage, mud tanks, rubbish, spills and leaf drop.



The budget for 2020/21 is \$1,595,568 (inclusive of drainage work). Total spent at the end of June was \$1,619,060.

Relatively mild intermittently damp weather delayed grading on a number of occasions. This has contributed to a backlog of roads needing pothole repairs and a consequent increase in customer service requests being received. Currently, due to the limited grading opportunities available, the sections being graded have been prioritised. As an interim measure, extensive hand patching of potholes is being carried out on roads awaiting grading.

The maintenance metal budgeted programme has been completed. Several of the remetalled roads required grading before, during and after metaling. This caused further delays with maintenance grading. Metalling is continuing and is subject to suitable weather conditions.

Callouts to accidents and other incidents continued during and after work hours. Fly tipping of offensive litter such as animal carcasses continues to be an issue.

Roadroid

An audit feature that is carried out across 550km of our unsealed network.

This audit compares the network condition from month to month. The snapshot outline the network in percentages, listing

	Good	Satisfactory	Unsatisfactory	Poor
March	72.80%	15.80%	6.20%	5.10%
April	66.60%	17.70%	6.80%	8.90%
June	74.10%	15.50%	6.00%	4.40%

good condition that rides well through to poor condition that drives badly.

Customer Request Maintenance (CRM)

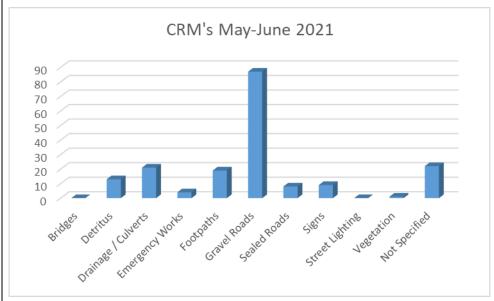


Figure 1 – enquiries by activity

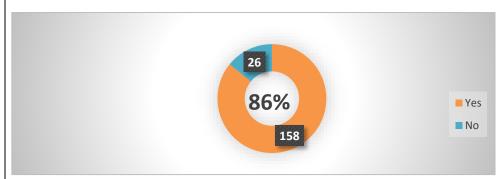


Figure 2 – enquiries completed on time

There has been significant improvement with CRM closure times when compared with the previous period. This has resulted from providing interim treatment, timely treatment responses and improved reporting processes. It is expected that this improvement will continue.

Routine maintenance - May and June 2021



Vegetation control contract (Term 3+2)

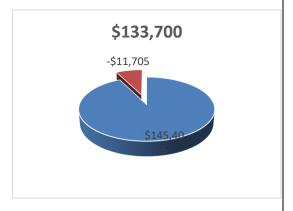
Southern Vegetation Control

The contract includes the spraying of the townships as well as some rural roads and the state highway. The contract commenced on 31 October 2017 and was extended in

September 2020 for a contract period of two years.

The budget for 2020/21 is \$133,700. Total spent to 30 April was \$123,136. This included the first payment of cost escalations due under this contract.

Rural shoulder spraying has been completed. Rural pest plant spraying has continued as weather permits and is nearly complete.



The footpath in Wolsley Street which had a heavy lichen infestation was sprayed during the period. The results look very promising and took rapid effect. This was undertaken as a variation to the contract.

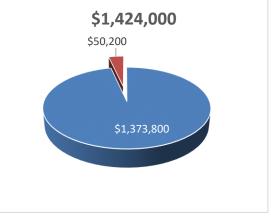
Resurfacing contract (Term 1+1+1)

Fulton Hogan

The contract included both the resurfacing and pre-seal repair work across the road network. This contract is due for extension in November 2021 for a contract period of one year.

The budget for 2020/21 was \$1,424,000, (\$1,158,000 resurfacing and \$266,000 prereseal repairs). Total spent to 30 June was \$1,373,800.

The total length resealed this season was 17.8km, which included 1.7km urban and 16.1km rural sites. Pre-reseal repairs under this contract were completed in December 2020.



Due to the early completion of the bulk of the pre-reseal repairs, most of our programmed reseals were completed by the end of November 2020, which is much earlier than normal. The final two sites, Ordsal Street and Waimumu Road were sealed in early March 2022.

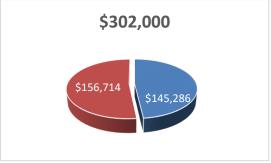
Concrete repair contract (Term 1+1+1)

McDonough Contracting

Replacing lengths of the footpath, reforming some vehicle crossings and replacing broken channels.

The budget for 2020/21 is \$302,000. Total spent to 30 June was \$145,286. The work programme includes vehicle crossings, kerb, channel and concrete footpaths.

In Gore, footpath and kerb repairs were completed on sections of Broughton, Clyde, Merlin, Ordsal and Wentworth Streets.



In Mataura, footpath and kerb repairs were completed on sections of Albion, Asquith, and Scott Streets.

Re-tendering for this contract work will be completed prior to the completion of the current contract in November 2021.

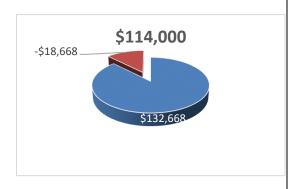
Road marking contract (Term 1+1+1)

Roadmarkers New Zealand

Re-marking work across the network, both urban and rural.

The budget for 2020/21 was \$114,000. The total spent to 30 June was \$132,668.

Second coat road marking on the past two seasons reseal sites was completed. A condition assessment of the existing markings across the network was carried out before the remarking. The existing markings were prioritised in terms of condition and



criticality to formulate a schedule of markings that was affordable for remarking rather than a full network remark. The bulk of the remarking was completed by the end of February.

The contract is due for completion in October 2021. An extension of the contract for 12 months is currently being investigated. The 2019/20 re-marking season was lost due to the February 2020 floods then the Covid-19 lockdown.

Footpath resurfacing contract (Term 1+1+1)

Central Western Roading

The contract is for the replacement of sections of asphalt footpaths. The budget for 2020/21 is \$200,000. The total spent to 30 April was \$54,302.

Sections of replacement footpaths on Bowler Avenue and Main Street have been constructed however unsuitable weather has delayed the laying of asphalt surfacing.

A section of new footpath has been constructed along the east side of Ardwick Street opposite Gore Main

School it is also awaiting asphalt to complete it.

\$100,000

Retendering for this contract work will be completed before the completion of the current contract in November 2021.

Seal repair contract (Term 1+1+1)

Fulton Hogan

The contract is for the repair of sealed pavement faults (Roading and 3 Waters). The budget for 2020/21 was \$120,000. The total spent to 30 June was \$216,876. The contract budget has been exceeded however, funding is available within the roading budget to cover the shortfall. These will be transferred as necessary.

\$120,000

This activity will be managed to minimise additional expenditure this financial year. Unfortunately, we do not have the discretion to delay the repair of some faults due to their effect on traffic safety. Only 3-Waters reinstatements were carried out during the period.

The contract for this work will be retendered before the completion of the current contract in November 2021.

Staffing/health and safety

There are no health and safety incidents to report in the last few months.

The Roading team consists of an Operations Manager, Asset Manager and a Project Manager all of whom are supported by a contractor secondment (Fulton Hogan). The department is assisted by administration and GIS staff.

The Roading Asset Manager assisted with a technical audit of Carterton District in May.

Road Safety Southland

We continue to work with the southern region safety team (Invercargill City Council, Southland District Council and the Gore District Council) to promote learning initiatives for the public such as "Drive my Life", smart streets (safe driver awareness) and our school programmes. The team are having success and receiving recognition with these programmes.

Regional safety advertising and sponsorship was recently carried out. Along with a night survey on the network to look at the district's signage, delineation and street lighting. Albeit a positive report, staff were left with several items to address (older and non-reflective signs).

We have been working with NZTA Safety Team with their national initiative, Road to Zero (develop a safe system free of death and serious injury). Through the network plan, we have identified several intersections that require safety treatments. We are still waiting to see if these elements of our programme will be approved.

Asset management

The Gore District Council 2021-24 roading programme has been moderated by NZTA along with all other RCAs. Our \$16.2million programme has been cut to \$14.8m. The main areas of cuts were resurfacing, footpaths and structures replacement.

Traffic Counting - a programme of traffic counting around the network is being carried with assistance from our maintenance contractor and asset consultants. More specific counting is about to take place with the Streets Alive programme.

Asset Management Plan – now that the moderation process has been completed we can complete our plans with the adjusted budgets.

We have received the report from the NZTA procedural auditor and intend to raise the details at the upcoming Audit and Risk meeting. A small number of items will be added to the improvement plan.

The 2021-24 Regional Land Transport Plan has been completed and was adopted in June.

Street Lighting information – we are still looking to improve our street light asset information, especially with the changes to the veranda lighting on the Main Street. Bridge work – WSP have re-inspected the district's bridges, with a particular focus on restricted bridges, this will help inform a replacement programme for the next three years.

A recent request to the Council has called for a Council-led focus group to be established. The purpose is to work strategically with staff on a number of challenges facing these assets (for example the new road classifications – ONF).

Streets Alive project

An NZTA initiative (Innovative Streets) was set up to promote more balance in our road reserves across the country, to encourage active modes, access for all, developing safe, creative places that integrate all forms of transport. This is to be achieved through trialling changes on our streets.

"Streets Alive" was the Gore District Council's answer to this initiative. It was a \$1million project over the 20/21 financial year with 90% subsidised by NZTA.

Trials

- Street art installations began in early March
- New crossings
- Roundabouts and intersection changes
- Tracks across parks
- Road closures , and filtering
- Pocket parks were put in place
- Irk Street pedestrian changes were made
- Fairy lights
- Art trail was developed
- StoryWalk
- Other walking initiatives were put on hold.

Progress

The trials officially ended in mid-June when the streets were re-opened. Several Council workshops informed how the wrap-up of the project was to be managed. As we withdrew the planters off the street, a number of the more successful installations were tweaked and dealt with continued vandalism.

Auditing

- Traffic counting- several counts were missed due to the shortened programme.
- Survey of shop owners in the central business district.
- Visitor surveys a survey was conducted with town visitors during the week of the Tussock Country Music Festival.
- Targeted phone survey 10 calls were made to each street affected by the trials.
- Random phone surveys 65 random phone calls were made.
- School discussions workshops/discussions were had with several groups of school children.
- Final community survey this survey ended 25 June.

Work left to complete

- Write up a project review for NZTA
- Tabulate survey results
- Dispose of planters
- Main Street furniture
- Reporting to Council.

4. PLANNING SERVICES SUMMARY (Leigh Clutterbuck Young)

Pre-application Meetings Total 5

Between 1 May 2021 and 30 June 2021 there were 5 meetings held with site owners, prospective purchasers, surveyors and other parties.

Enquiries Total 55

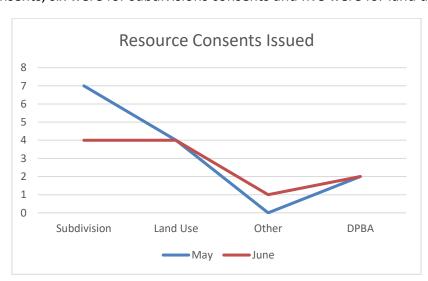
There were 45 recorded enquiries received from the public via phone and email. Enquiries included opportunities for property development, information about resource consent processes and proposed or existing activities in the Gore District.

<u>Resource consents – (1 May 2021 – 30 June 2021)</u>

Land Use Consents Average processing time	Total Received 13 Total Issued 8 9 working days
Subdivision Consents Average processing time	Total Received 8 Total Issued 11 11 working days
Other Consents Average processing time	Total Received 1 Total Issued 1 19 working days
Deemed Permitted Boundary Activities Average processing time	Total Received 4 Total Issued 4 1 working day

Consents on hold 11

Between 1 May 2021 and 30 June 2021 there were 11 resource consents on hold either requesting further information or awaiting affected party approval. Out of the 11 consents, six were for subdivisions consents and five were for land use consents.



Processing timeframes

The completion of the 2020/21 financial year has revealed some interesting statistics. The number of consents granted is 11% higher compared to the figures from two years ago. (Last year was not considered a true indication due to Covid-19 restrictions.) The dollar value of consented work also showed a 10% increase over the figures from the 2018/19 year which is reflective of the additional consent numbers and increasing construction costs encountered. Another statistic worthy of mention is the 46 new stand-alone dwellings which is the highest yearly figure recorded over the last 20 years.

The 20 working day timeframes for consent processing have generally been met and the percentage continued to improve throughout the later part of the financial year. May and June returned figures of 96.6% and 90.6% respectively, and an average of 80% processed under 20 days was achieved across the financial year.

As indicated previously, the pre-Christmas rush in late 2019 followed by the February 2020 floods, Covid-19 restrictions, staff shortages and frantic post-Covid activity have all contributed to these figures being somewhat abnormal. A good comparison is to refer to the performance statistics achieved in previous years.

Workloads/trends

Unfortunately, the team have not had any respite as the demand for our services continues to spiral upwards, especially due to very buoyant post-Covid activity in the construction sector. Our efforts to secure a new Compliance/Building Control Officer have returned mixed success. A new officer has been appointed however, recent health issues have prevented this person from commencing their employment. This has resulted in the person opting to not take up the position and therefore the position will need to be readvertised.

Consent applications are very steady and the new fee schedule introduced on 1 July 2021 has not appeared to deter any applicants spoken to so far. The application for the new school in Charlton Road has been processed and is awaiting the requested information before continuing. This is a substantial project which has previously sought resource consent to operate in this residential zone.

The desire to reduce dependence on contractors and to process all consents in-house also means the team are at their limit while staff numbers are at a reduced level. This cannot be sustained and some of the territorial authority functions cannot be completed without further resources. Options are currently being looked at to boost the team resource levels without outsourcing work unnecessarily.

Builders are now experiencing delays with certain products and fittings as availability is limited in a lot of cases. This will continue to delay projects and frustrate tradespersons and homeowners who are sometimes having to compromise and source alternative products to enable them to continue with the build.

Electronic processing/digitisation

The Simpli/GoGet electronic system is getting closer to being implemented. Three days of user acceptance training has been undertaken and now the building control staff are heavily involved with testing the templates and systems until late July. Once any adjustments are made by the provider, the trainers will visit again in early August to continue with implementation training. The aim is to be able to start accepting consent applications via the online portal by mid-August.

Having a totally electronic system for lodging and handling building consents from start to finish will not necessarily mean a slicker, quicker process for the team. Many of our colleagues in other councils have attested to this and confirmed that even after one to two years of operating under the same system as we are implementing, the time taken remains similar. However, it does include a lot of smarts and the photocopier will sigh a huge relief as the reduction of hard copies emerges.

The huge task of digitising the property files and uploading scanned information into Content Manager has been led by Regulatory Administrator, Mrs Caroline Shearing and Digitisation Project Officer, Mr Ben Highsted. Mrs Shearing is also leading the Simpli/GoGet transition and is fantastic at project managing this towards fruition. A huge thanks for her endless hours and IT skills to assist the entire team.

▶ Building consent statistics for May and June are attached.

Building Consent Statistics

(Includes Certificates of Acceptance)



			2018-2019				2019-2020				2020-2021		
	No	. of	Value of (Consents	N	o. of	Value o	of Consents	No	of	Value of	Consents	
	Cons	ents	\$		Con	sents		Cons	ents	\$			
July	40	40	*7,503,400	7,503,400	32	32	1,013,409	1,013,409	37	37	4,164,210	4,164,210	
August	41	81	1,795,445	9,298,845	34	66	1,452,813	2,466,222	42	79	1,147,593	5,311,803	
September	29	110	1,393,300	10,692,145	31	97	723,350	3,189,572	37	116	2,952,320	8,264,123	
October	25	135	3,106,010	13,798,155	26	123	1,258,987	4,448,559	26	139	1,648,600	9,912,723	
November	15	150	622,590	14,420,745	9	132	804,980	5,253,539	25	164	5,046,487	14,959,210	
December	19	169	5,490,900	19,911,645	27	159	2,012,257	7,265,796	28	192	2,690,400	17,646,610	
January	17	186	855,400	20,767,045	17	176	1,535,564	8,801,360	11	203	1,623,100	19,272,710	
February	20	206	429,008	21,196,053	26	202	*6,571,422	15,372,782	27	230	1,599,061	20,871,771	
March	25	231	759,170	21,955,223	45	247	3,826,291	19,199,073	55	285	4,338,498	25,210,269	
April	37	268	1,442,425	23,297,648	**8	255	96,000	19,295,073	32	317	1,437,500	26,647,769	
May	49	317	4,073,333	27,470,981	35	290	4,141,242	23,436,315	58	375	2,218,332	28,866,101	
June	44	361	1,893,717	29,364,968	31	321	3,098,025	26,534,340					
Median	27		1,442,981		29		1,494,189		32		2,218,332		

^{*} includes Bupa stage 3

Consents issued over \$40,000

Location	Description of Work	Value of Consent
71 Broughton Street, Gore	House relocation (rear unit)	50,000
71 Broughton Street, Gore	House relocation (front unit)	50,000
83 Wentworth Street, Gore	One new four bedroom dwelling with attached garage	640,000
54 McMillan Road	Internal alteration, addition to garage, reposition of fire unit	189,000
285 Clement Road	Replace burnt down garage on same site	45,000
31 Koa Street, Gore	New beam over kitchen area, existing bulkhead reduced, replace existing beam	40,000
190E Waimea Highway	To build three bedroom house	600,000
22 Willow Lane, Gore	Construct new two bay farm shed	60,000
194 Kemp Road	Removing wall, installing truss and installing new fire	79,000

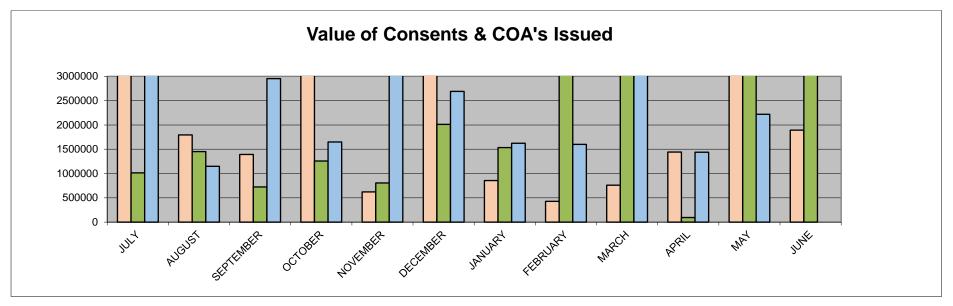
^{*} includes GDC Office Refurbishment

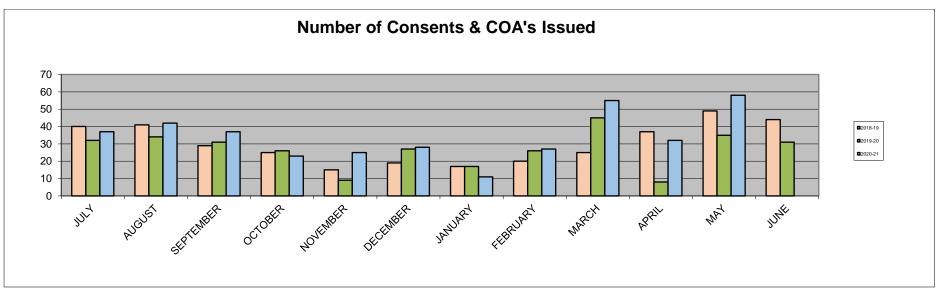
^{**} Covid-19 (Level 4 restrictions 26 March – 27 April, Level 3 restrictions 28 April – 13 May, Level 2 restrictions 14 May – 9 June 2020)

New dwellings (including relocated dwellings) (financial year)

2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	2011-2012
32	38	35	34	33	40	31	32	34	30
2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	
36	39	24	41*	36**	27	42***	25	40	

^{*} Includes 19 villas constructed in stage 1 – Bupa ** Includes 18 villas constructed in stage 2 – Bupa *** Includes 14 villas constructed in stage 3 – Bupa





Performance statistics

Building Consents (includes COAs)

2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	14.4	12.1	13.3	14.3	20.5	16.3	18.0	14.1	15.0	14.2	13.5	
Number processed within 20 day limit	37 (89.2%)	35 (83.3%)	28 (75.7%)	16 (69.9%)	10 (40.0%)	23 (82.1%)	7 (63.6%)	23 (85.2%)	48 (87.3%)	30 (93.8%)	56 (96.6%)	
Number in excess of 20 day limit	4 (10.8%)	7 (16.7%)	9 (24.3%)	7 (30.4%)	15 (60.0%)	5 (17.9%)	4 (36.4%)	4 (14.8%)	7 (12.7%)	2 (6.3%)	2 (3.4%)	
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	10.5	9.0	9.5	6.3	12.9	13.6	16.1	18.0	45	15.9	12.9	13.5
Number processed within 20 day limit	32 (100%)	33 (97.1%)	30 (96.8%)	26 (100%)	9 (100%)	25 (92.6%)	16 (94.1%)	16 (64.0%)	40 (88.9%)	6 (75%)	26 (74.3%)	30 (96.8%)
Number in excess of 20 day limit	0 (0.0%)	1* (2.9%)	1* (3.2%)	0 (0.0%)	0 (0.0%)	2* (7.4%)	1* (5.9%)	9* (36.0%)	5* (11.1%)	2* (25%)	9* (25.7%)	1 (3.2%)
2018-2019	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	10.9	10.7	10.5	12.5	10.9	13.4	10.1	7.2	10.3	9.6	10.3	9.0
Number processed within 20 day limit	40 (100%)	41 (100%)	28 (96.6%)	25 (100%)	15 (100%)	19 (95.0%)	17 (100%)	20 (100%)	25 (100%)	37 (100%)	49 (100%)	44 (100.0%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	1 (3.4%)	0 (0.0%)	0 (0.0%)	1 (5.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
2017-2018	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	5.2	7.6	7.1	7.6	8.0	8.2	5.0	6.4	6.8	8.1	8.1	8.4
Number processed within 20 day limit	26 (100%)	32 (100%)	32 (100%)	22 (100%)	32 (100%)	30 (100%)	13 (100%)	16 (100%)	34 (100%)	31 (100%)	37 (100%)	22 (100%)
Number in excess of 20 day limit	0 (0.0%)											

^{*} Consents over 20 days – staff illness/absence, February floods, Covid-19 restrictions

Code Compliance Certificates

2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	0.0	0.4	1.4	0.7	2.7	1.0	0.4	1.0	0.2	0.6	
Number processed within 20 day limit	40 (100%)	36 (100%)	32 (100%)	30 (100%)	19 (100%)	28 (96.6%)	8 (100%)	21 (100%)	24 (100%)	26 (100%)	41 (100%)	
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	9 (0%)	0 (0%)	0 (0%)	1 (3.4%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.6	0.6	0.6	0.1	0.0	0.2	1.1	2.8	1.3	7.2	0.1	0.9
Number processed within 20 day limit	45 (100%)	18 (100%)	30 (100%)	24 (100%)	20 (100%)	20 (100%)	10 (100.0%)	18 (94.7%)	25 (100%)	2 (100%)	20 (100%)	32 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (5.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
2018-2019	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.2	1.3	0.3	13.3	3.3	2.5	0.6	2.0	1.4	1.9	1.1	0.3
Number processed within 20 day limit	25 (100%)	26 (100%)	21 (100%)	26 (96.2%)	24 (95.8%)	6 (100%)	10 (100%)	20 (100%)	31 (100%)	31 (96.8%)	41 (100%)	33 (100.0%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (3.8%)	1 (4.2%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (3.2%)	0 (0.0%)	0 (0.0%)

Building Consent Statistics

(Includes Certificates of Acceptance)



	2018-2019					2019-2020					2020-2021					
	No. of		Value of Consents		No. of		Value o	No. of		Value of Consents						
	Consents		\$		Consents			Consents			\$					
July	40	40	*7,503,400	7,503,400	32	32	1,013,409	1,013,409	37	37	4,164,210	4,164,210				
August	41	81	1,795,445	9,298,845	34	66	1,452,813	2,466,222	42	79	1,147,593	5,311,803				
September	29	110	1,393,300	10,692,145	31	97	723,350	3,189,572	37	116	2,952,320	8,264,123				
October	25	135	3,106,010	13,798,155	26	123	1,258,987	4,448,559	26	139	1,648,600	9,912,723				
November	15	150	622,590	14,420,745	9	132	804,980	5,253,539	25	164	5,046,487	14,959,210				
December	19	169	5,490,900	19,911,645	27	159	2,012,257	7,265,796	28	192	2,690,400	17,646,610				
January	17	186	855,400	20,767,045	17	176	1,535,564	8,801,360	11	203	1,623,100	19,272,710				
February	20	206	429,008	21,196,053	26	202	*6,571,422	15,372,782	27	230	1,599,061	20,871,771				
March	25	231	759,170	21,955,223	45	247	3,826,291	19,199,073	55	285	4,338,498	25,210,269				
April	37	268	1,442,425	23,297,648	**8	255	96,000	19,295,073	32	317	1,437,500	26,647,769				
May	49	317	4,073,333	27,470,981	35	290	4,141,242	23,436,315	58	375	2,218,332	28,866,101				
June	44	361	1,893,717	29,364,968	31	321	3,098,025	26,534,340	32	407	3,673,251	32,539,352				
Median	27 1,442,981				29		1,494,189		32 2,454,366							

^{*} includes Bupa stage 3

Consents issued over \$40,000

Location	Description of Work	Value of Consent
62 Hamilton Street, Gore	New shed at rear of section	50,000
18C Oxford Street, Gore	New relocated residence and versatile garage	50,000
44 Hokonui Drive, Gore	Construct 10 additional units in existing motel complex	723,800
74 Ruia Street, Gore	New dwelling with associated services as per attached plans and specification	550,500
70 Wentworth Street, Gore	New timber foundations, deliver of new transportable building to be the foundation, tie down, connection to	30,000
	Council services. Decking constructed under Schedule 1	
27 Burns Street, Mataura	Build a Versatile sleepout/garage	49,000
1150 Knapdale Road	Construct new timber framed bedroom home with concrete block foundations, concrete floor, Envira and	500,000
	Rosenfeld Kidsen weatherboard wall claddings, timber trussed roof and solar rib roof cladding	
43 Frank Street, Gore	To remove load bearing wall. To install supporting beams and bracing. Build deck and balustrade	65,000
25A Anzac Street, Gore	New two bedroom house with attached garage	440,000
838 Donald Road	New farm storage shed	76,912

^{*} includes GDC Office Refurbishment

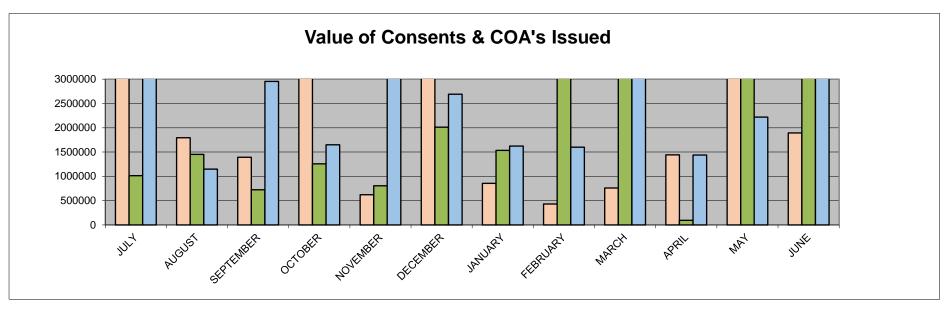
^{**} Covid-19 (Level 4 restrictions 26 March – 27 April, Level 3 restrictions 28 April – 13 May, Level 2 restrictions 14 May – 9 June 2020)

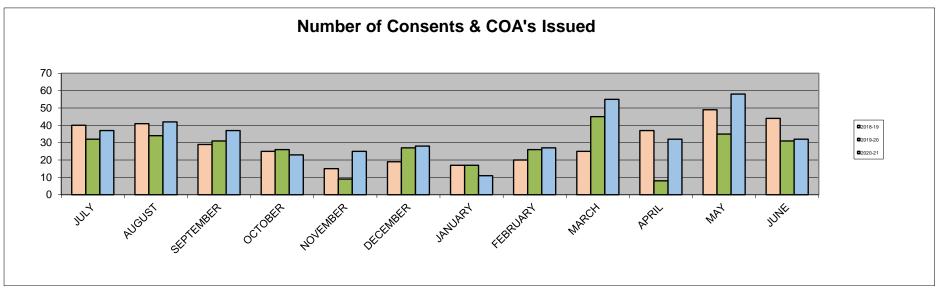
Location	Description of Work	Value of Consent
6 St Andrew Street, Gore	Internal alterations to existing dwelling, including removal of new Prolam beam, layout changes and plumbing	62,500
	works	
75 Kitchener Street, Gore	New 3 bedroom house with attached double garage	415,000
119 Terrace Road	New pole framed farm building 43.2m x 9.0m. 9 bays at 4.8m wide by 9.0m deep	80,000
29 Bowler Avenue, Gore	Stage 1: Demolition of all identified asbestos. Includes internal and external classing of entire building.	375,000
	Plastic sheet to be fixed in place of panels to waterproof shell until construction approved to proceed. Soft	
	demolition to follow asbestos removal as part of a separate contract. All internal linings, doors, windows and	
	flooring to be removed. No structural demolition to occur until construction approved to proceed.	
13 Crombie Street, Gore	Removal internal wall to lounge/dining. Remodel kitchen, bathroom and laundry. Install new separate toilet	40,000
	to existing office.	

New dwellings (including relocated dwellings) (financial year)

2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	2011-2012
32	38	35	34	33	40	31	32	34	30
2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	
36	39	24	41*	36**	27	42***	25	46	

^{*} Includes 19 villas constructed in stage 1 – Bupa ** Includes 18 villas constructed in stage 2 – Bupa *** Includes 14 villas constructed in stage 3 – Bupa





Performance statistics

Building Consents (includes COA's)

2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	14.4	12.1	13.3	14.3	20.5	16.3	18.0	14.1	15.0	14.2	13.5	12.7
Number processed within 20 day limit	37	35	28	16	10	23	7	23	48	30	56	29
	(89.2%)	(83.3%)	(75.7%)	(69.9%)	(40.0%)	(82.1%)	(63.6%)	(85.2%)	(87.3%)	(93.8%)	(96.6%)	(90.6%)
Number in excess of 20 day limit	4	7	9	7	15	5	4	4	7	2	2	3
	(10.8%)	(16.7%)	(24.3%)	(30.4%)	(60.0%)	(17.9%)	(36.4%)	(14.8%)	(12.7%)	(6.3%)	(3.4%)	(9.4%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	10.5	9.0	9.5	6.3	12.9	13.6	16.1	18.0	45	15.9	12.9	13.5
Number processed within 20 day limit	32	33	30	26	9	25	16	16	40	6	26	30
	(100%)	(97.1%)	(96.8%)	(100%)	(100%)	(92.6%)	(94.1%)	(64.0%)	(88.9%)	(75%)	(74.3%)	(96.8%)
Number in excess of 20 day limit	0	1*	1*	0	0	2*	1*	9*	5*	2*	9*	1
	(0.0%)	(2.9%)	(3.2%)	(0.0%)	(0.0%)	(7.4%)	(5.9%)	(36.0%)	(11.1%)	(25%)	(25.7%)	(3.2%)
2018-2019	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	10.9	10.7	10.5	12.5	10.9	13.4	10.1	7.2	10.3	9.6	10.3	9.0
Number processed within 20 day limit	40	41	28	25	15	19	17	20	25	37	49	44
	(100%)	(100%)	(96.6%)	(100%)	(100%)	(95.0%)	(100%)	(100%)	(100%)	(100%)	(100%)	(100.0%)
Number in excess of 20 day limit	0	0	1	0	0	1	0	0	0	0	0	0
	(0.0%)	(0.0%)	(3.4%)	(0.0%)	(0.0%)	(5.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)
2017-2018	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	5.2	7.6	7.1	7.6	8.0	8.2	5.0	6.4	6.8	8.1	8.1	8.4
Number processed within 20 day limit	26	32	32	22	32	30	13	16	34	31	37	22
	(100%)	(100%)	(100%)	(100%)	(100%)	(100%)	(100%)	(100%)	(100%)	(100%)	(100%)	(100%)
Number in excess of 20 day limit	0	0	0	0	0	0	0	0	0	0	0	0
	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)

^{*} Consents over 20 days – staff illness/absence, February floods, Covid-19 restrictions

Code Compliance Certificates

2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	0.0	0.4	1.4	0.7	2.7	1.0	0.4	1.0	0.2	0.6	0.4
Number processed within 20 day limit	40	36	32	30	19	28	8	21	24	26	41	39
	(100%)	(100%)	(100%)	(100%)	(100%)	(96.6%)	(100%)	(100%)	(100%)	(100%)	(100%)	(100%)
Number in excess of 20 day limit	0	0	9	0	0	1	0	0	0	0	0	0
	(0.0%)	(0.0%)	(0%)	(0%)	(0%)	(3.4%)	(0%)	(0%)	(0%)	(0%)	(0%)	(0%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.6	0.6	0.6	0.1	0.0	0.2	1.1	2.8	1.3	7.2	0.1	0.9
Number processed within 20 day limit	45	18	30	24	20	20	10	18	25	2	20	32
	(100%)	(100%)	(100%)	(100%)	(100%)	(100%)	(100.0%)	(94.7%)	(100%)	(100%)	(100%)	(100%)
Number in excess of 20 day limit	0	0	0	0	0	0	0	1	0	0	0	0
	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(5.3%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)
2018-2019	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.2	1.3	0.3	13.3	3.3	2.5	0.6	2.0	1.4	1.9	1.1	0.3
Number processed within 20 day limit	25	26	21	26	24	6	10	20	31	31	41	33
	(100%)	(100%)	(100%)	(96.2%)	(95.8%)	(100%)	(100%)	(100%)	(100%)	(96.8%)	(100%)	(100.0%)
Number in excess of 20 day limit	0	0	0	1	1	0	0	0	0	1	0	0
	(0.0%)	(0.0%)	(0.0%)	(3.8%)	(4.2%)	(0.0%)	(0.0%)	(0.0%)	(0.0%)	(3.2%)	(0.0%)	(0.0%)