Notice is hereby given that a meeting of the Community Services Committee will be held in the Council Chambers, 29 Civic Avenue, Gore, on Tuesday 1 September 2015 at 4.00pm.

- A private briefing for elected members will commence at 3.30pm.

Stephen Parry  
Chief Executive

26 August 2015

Agenda

1. Report from the District Arts and Heritage Curator  
   Pages 1 - 2

2. Report from Aquatic Services Manager  
   Pages 3- 8

3. Report from Parks and Recreation Manager  
   Pages 9 -15

4. Sport Southland – Annual Report  
   Pages 16 - 21

5. Annual Residents’ Survey 2015  
   Pages 22 – 23

   Pages 24 - 28
7. Report from the Gore Visitor Centre Manager  
   Pages 29 - 30

8. Report from Communications Manager  
   Pages 31 - 34

9. Reports of the Youth Council  
   Pages 35 - 46
COMMUNITY SERVICES AGENDA

TUESDAY 1 SEPTEMBER 2015

1. REPORT FROM THE DISTRICT ARTS AND HERITAGE CURATOR

**Eastern Southland Gallery**

Two popular exhibitions shown throughout July were Hokonui Heritage – Southern Regional Embroidery Awards Exhibition 2015 (hosted in Gore this year by the Eastern Southland Embroiderer’s Guild) and Florilegium – an exhibition of botanical illustrations from members of the Botanical Art Society of New Zealand.

During August we will feature a selection of works by internationally acclaimed Irish artist Barrie Cooke (1931–2014). Barrie was a frequent visitor to Gore and fished the Mataura River on an almost annual basis from 1998 until 2008. During these visits he produced a number of small paintings and studies, and many of these were used as the basis for much larger works produced back in Ireland, and eventually exhibited world-wide. A number of these smaller works have found their way into local collections, and others that Barrie left with the gallery, now form part of the artist’s estate. This showing is also timed to coincide with a visit from a Trinity College of Dublin academic who is undertaking a research project to track Barrie’s movements in New Zealand and scope the many local subjects of his paintings.

**Exhibitions**

Southern Region Embroidery Awards and Exhibition (until 25 July)
The Botanical Art Society of NZ Florilegium Exhibition (until 25 July)
Barrie Cooke in Murihiku (until 30 August)
An Intrepid Journey – the Intrepid Art Group – Croydon Aviation (until 28 August)

**Events**

An Intrepid Journey – closing event and fund-raising evening (28 August)

**Hokonui Heritage Centre**

Staff members continue to work on a variety of projects; including an historical resource kit for local primary schools, a display and interpretation plan for the Croydon Aviation Heritage Centre, new product lines for the Hokonui Moonshine Museum and on-going research to augment local WWI and WWII anniversary commemorations.

Research and collection management work continues at the Hokonui Heritage Research Centre and the level of local, national and international research enquiries remain constant. Work is also continuing on the backlog of items waiting to be formally identified, considered and accessioned for the museum collection.
General
An audit requirement for the precinct is to have key collections re-valued every five years. To this end staff members, with the valuable assistance of volunteer Hope Wilson, have this month completed a full photographic and descriptive inventory of the Gallery collection – in order that approved valuation experts can make an easy assessment. We intend to begin developing a similar inventory for the Gore Historical Museum in the near future.

Talks and Tours
- Gore Main School (6 classes)
- ILT Art Awards
- Cromwell Museum Committee

Meetings and Representations
- Supervision of Roving Museum Officer
- Southland Regional Heritage Committee
- Southland Heritage Strategy
- 2015 Hokonui Fashion Design Awards

RECOMMENDATION

THAT the report be received.
MLT EVENT CENTRE
The MLT Event Centre is being used by a variety of sports for practice and competition purposes. Among those using the venue over the month were:

**June**
- South zone secondary school netball competition has started, and is played on Wednesdays throughout the month. The Schools competing and involved in the competition were Wakitipu, Verdon, Central Southland, Southland Girls, St Peters, Gore High and Menzies.
- Future Ferns started this month with 18 teams playing this year.
- Tennis Southland 20/20 tennis competition finished and a new doubles competition will start. The doubles competition has 12 teams entered.
- Netball practices continued this month.
- Gore High held its exchange day. Teams played netball in the stadium against Balclutha.
- Gore Main School utilised the stadium while it was in for the funded swimming lessons. They rotated from the stadium to the pool.
- Netball South held its under 17, 19 and 23 year old netball tournaments.
- Edge youth group was in playing basketball and some games.
- A lot of wet weather “backup bookings” this month, particularly soccer.
- Southland Wide League held one of their competitions this month in the MLT Event Centre. Eight teams from around Southland competed to be the best. Ex High and St Mary’s A team were the local teams. Games were rotated between Gore, Winton and Invercargill.

**July**
- The Southland wide league held its second match competition in Gore.
- Football Southland held its holiday programme with 40 children participating. A great workshop was held on the skills and drills for the children.
- Ice Sports Southland used the stadium to practise for the national champ routines and agility training.
- Tennis doubles competition continued.
- Netball practice and Saturday netball continued throughout this month.

GORE AQUATIC CENTRE
**June**
The G’n’D Learn to Swim funded swimming lessons finished up in term two with Gore Main School. Once again, it was good to see great progress made by all students. The school teachers and parents gave positive feedback on the programme and the results of the children’s progression.
• Gore Main School booked in Flippaball and Mini Dippers every second Friday as part of its Smarts programme. (Smarts is a reward type programme for the students).
• Oreti Surf Lifesaving Club booked in for a day of lifesaving competitions. The lifeguards rostered on found it very interesting to observe the skills required for surf lifesaving.
• The Shark Squad and Leaping Frogs Swim School winter chocolate fish swim carnival was also held this month with 43 participants enjoying the evening.

Holiday programmes/advertising
Advertising for the July school holiday programmes was carried out, including the Leaping Frogs Swim School holiday swimming lessons, Shark Squad holiday training and the July holiday programme.

Advertising also went out for Leaping Frogs Swim School and the Shark Squad winter chocolate fish carnival.

Goggle specials were run throughout this month. The customer service team was given the challenge to sell 10 more pairs of goggles than were sold in June 2014. The team did an outstanding job and sold more goggles than the targeted increase of 10.

July
Pukerau School stated its G’n’D Splash & Learn to swim lessons, although the start of the lessons was delayed three days due to the power outage caused in the plant room.

• Longford Intermediate School PTA ran a pool party and had 65 participants enjoy the event.
• We had 63 participants who enjoyed the scheduled school holiday programmes

Leaping Frogs Swim School
Week one of the school holiday lessons filled quickly while, week two we only required one instructor instead of two. The snow and ice had impacted on the numbers being down this year, with some road conditions being quite dangerous during this time.

Term three was slow to fill with most bookings starting in week two of the holidays. Numbers were down compared to the same time last year.

Shark Squad numbers at the base level have increased slightly. However in the top level squads there is no change in numbers enrolled. Unfortunately the Shark Squad has not taken off as well as we would have hoped and the numbers enrolled are light. A full review on this will be carried out in September.

General
A difficult couple of months for staffing, due to the high number of staff falling sick to the bugs that have been doing the rounds again. Thankfully we have a great team
who pull together to prevent too much disruption to the services and the opening hours. We only had to cancel one Aquarobics class and closed one night at 8.30pm.

We farewelled one of our Supervisors this month. Fee Bottcher has moved to China where she will be teaching English and she will be sadly missed by the team. The supervisor’s position was advertised and interviews began at the end of this month.

Donna Burr, among other staff, was nominated by our staff for the NZRA Lifeguard of the Year Award. Donna, with the most nominations had her name put forward and the winner will be announced during the annual JAWS conference in August 2015. We wish her all the very best of luck.

The extreme weather conditions forced shorter hours for one day in July, allowing staff to get to and from work safely and without any incidents.

Interviews for new lifeguards, swim instructors and a Supervisor’s position were carried out. Three lifeguards have been employed and are currently in training and one new Aquarobics instructor has also started. An internal appointment was made to the Supervisor’s vacancy.

A major fault in the upstairs plant room forced a massive power outage, eventually affecting the entire aquatic and ice rink areas including the telephones. The issues started on Saturday 25 July gradually getting worse until the issue was fixed and the pool re-opened on Wednesday 29 July. Unfortunately a number of bookings, lessons, aqua classes had to be cancelled during this time.

While the pool was shut, there was a huge amount of cleaning accomplished. During this time the new disable hoist was installed on poolside.
**Bookings**
At the aquatic centre there were 17 bookings in June and 11 in July, while the stadium had 65 bookings in June and 63 in July. The majority of the bookings for the pool and stadium were multiple bookings.

Details of patronage numbers for the pool and stadium are attached.

**RECOMMENDATION**

THAT the report be received.
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### Gore G'n'D Splash & Learn Programme

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3. REPORT FROM PARKS AND RECREATION MANAGER

Parks and Reserves
During the past couple of months the district has experienced typical cold winter fronts with regularity. Plenty of cold weather to kill off pests and plant diseases that sometimes survive the winter. Killing them naturally now before they get a chance to reinfest desirable plants when fresh new spring growth appears, is positive. Nursery staff have been preparing seed for the next crop of annual bedding plants. Gardeners have been busy applying compost to gardens, pruning trees and shrubs along with mulching roses and perennials.

Even with cold and challenging weather we have a lot of colour in the bedding plots. A lot of early spring bulbs have been flowering from early August on. Early varieties of Rhododendron have also been in bloom with many getting florets burnt following a series of frosts subsequent to snow events.

![Bannerman Park spring blooms (Galianthus -snowdrops) protruding through snow](image)

The winter conditions meant that sportsfields have, on several occasions, been closed to practices during the week. This is because of the wet ground conditions. These closures generally conclude on a Friday to allow weekend play.

Over winter the Dolamore Park Caretaker and the Parks Officer both took extended annual leave in anticipation of the pending influx of spring growth and associated workloads as a result. Both are now back on deck refreshed. During their absence, the Manager covered their supervisorial and some operational duties.

A letter of thanks from the Gore Bowling Club has been received and is appended for information.

In addition to plant maintenance tasks performed by mowing staff in the winter months, hedge cutting is also on their list. The Council annually hire a Hydra-ladder from a Central Otago orchardist for a couple of weeks. It is a very efficient and useful
tool for accessing hedges particularly as the operator can manoeuvre the entire machine from the bucket.

Parks staff cutting the holly hedge on Irwell Street with the Hydra-ladder.

Property
Recently the Council’s building contractor and a local roofing specialist removed some roofing panels at the Gore Library. What they found was that sometime in the past there has been a repair made that is a partial re-roof. It transpired that an original guttering has been roofed/flashed over but the gutter was never completely disconnected and still drains as designed. After the invasive inspection the roof panels were replaced and resealed to allow further assessment and consideration of what to do next. In subsequent rain events – this area has not leaked so at this time it shall be left intact with contractors now knowing how the roof section has been constructed and altered.

Plant
The Council has received its latest rating from the NZ Transport Agency. This is now an annual rating of performance under the Vehicle Operator Rating System. It assesses an Council’s level of compliance with land safety legislation and therefore it’s safety, based upon the results of safety events. Events included are Certificate of Fitness, roadside inspections and certain types of offending.

A copy of the NZTA rating is appended for information.

Recreation
In recent months staff at the Gore Multisports Complex have been under pressure following illness where certain strains of the winter ills have proliferated in the warm environment bowling staff over to the extent that service delivery has been compromised. Some scheduled programmes have had to be cancelled and or rescheduled. The opening hours had to be slightly reduced on one occasion. Staff that have remained resilient to the outbreak have been under pressure to fill in roster gaps and management thanks them for their efforts.
Sport Southland Eastern Southland Coordinator Harley Ware has resigned from his position. A recruitment process is under way by Sport Southland for a replacement Coordinator. Having been in the role for two years it is disappointing to lose Harley who had developed and grown into the role well and was actively promoting physical activity in the district and doing a great job.

**Other community interaction**  
Interaction with groups, clubs and organisations over the past month:

- Sport Southland, consultation and meeting attended
- A & P Joint Management Committee, meetings attended
- Southland Equestrian Park Trust, consultation and Annual General Meeting attended
- Southland Rhododendron Association, consultation, meeting attended and presentation given
- Gore Garden Club, consultation, meeting attended and presentation given to the club members at their Annual General Meeting
- Kids Hub committee, various consultations
- various sub-contractors, pest control, cleaning & electrical
- property maintenance contractors, consultation and direction
- various sports club interaction
- liaison with various suppliers

Collegial interaction:

- New Zealand Recreation Association (NZRA), consultation and teleconferences
- NZRA Regional Advisory Group, consultation via email and teleconference
- South Island Park Managers Forum – on-going collegial dialogue
- NZRA Otago Southland Branch Annual General Meeting attended and chaired. This meeting and workshop were hosted in Gore.

**Non-Financial performance targets**

Appended for the Council’s information is the latest update of the parks, recreation and property non-financial performance targets, based upon the levels of service in the Council’s LTP. At this point we are on track with results.

**RECOMMENDATION**

**THAT the report be received.**
20th May, 2015

The Chief Executive Officer
Gore District Council
29 Civic Avenue
GORE 9700

Dear Steve

Our Committee would like to pass on our grateful thanks to your Parks Department for their efforts in maintaining our club surrounds. They do a great job and ensure that the garden area is always tidy and colourful.

Please pass on our thanks for a job well done.

Kind regards.

Yours sincerely

Jim Olsen
Secretary
Operator Rating System (ORS) proposed rating and update

The NZ Transport Agency has calculated your proposed rating under the Operator Rating System for the period 01/07/2013 to 30/06/2015.

TSL name:  GORE DISTRICT COUNCIL
TSL number:  54647
Your proposed rating:  5 star(s)
Your overall score:  0

Please note:

- This proposed rating is for your information only and will not be published.
- This proposed rating has been calculated in accordance with the Land Transport Rule: Operator Safety Rating 2008.
- This proposed rating may be updated as a result of the ORS errors and omissions process.
- Your final rating will be re-calculated after the errors and omissions process has completed, and will be re-confirmed to you only if it has changed.
- This information may be used to inform the Transport Agency and NZ Police advisory and enforcement activity but will not be shared publicly, unless required by law.

What does the rating mean?

Operator safety ratings indicate an operator’s level of compliance with land transport safety legislation, and therefore their safety risk, based on the results of safety events. Events included in ORS are Certificate of Fitness (CoF) inspections, roadside inspections and certain types of offending.

<table>
<thead>
<tr>
<th>Rating</th>
<th>Definition</th>
<th>Overall score range</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 stars</td>
<td>Very good level of compliance</td>
<td>0 - 0.4999</td>
</tr>
<tr>
<td>4 stars</td>
<td>Good level of compliance</td>
<td>0.5000 - 2.1041</td>
</tr>
<tr>
<td>3 stars</td>
<td>Unsatisfactory level of compliance</td>
<td>2.1042 - 3.7082</td>
</tr>
<tr>
<td>2 stars</td>
<td>Very unsatisfactory level of compliance</td>
<td>3.7083 - 5.3124</td>
</tr>
<tr>
<td>1 star</td>
<td>Extremely unsatisfactory level of compliance</td>
<td>5.3125 or higher</td>
</tr>
</tbody>
</table>

IMPORTANT NOTE FOR OPERATORS: Operator safety ratings are an indication of general compliance with land transport legislation. A positive rating (eg good or very good) is not a guarantee of compliance with all land transport legislation. Where the NZ Transport Agency suspects an operator is in breach of land transport legislation, it will investigate and enforce the breach in accordance with the relevant legislation. A positive rating will not be accepted by the NZ Transport Agency as proof that the suspected breach is unsubstantiated.
**Proposed Rating Summary**

- **TSL name:** GORE DISTRICT COUNCIL
- **TSL number:** 54647
- **Rating Period:** From 01/07/2013 to 30/06/2015
- **Proposed rating:** 5 star(s)
- **Overall score:** 0

**Certificate of Fitness Inspections:**

<table>
<thead>
<tr>
<th>Inspection Date</th>
<th>Inspection Location</th>
<th>Vehicle Plate</th>
<th>Result</th>
<th>Fault Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>05/09/2013</td>
<td>VTNZ GORE</td>
<td>CAJ292</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>01/10/2013</td>
<td>VTNZ GORE</td>
<td>DNW899</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>28/11/2013</td>
<td>VTNZ GORE</td>
<td>END217</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>07/03/2014</td>
<td>VTNZ GORE</td>
<td>CAJ292</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>29/04/2014</td>
<td>VTNZ GORE</td>
<td>DNW899</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>29/05/2014</td>
<td>VTNZ GORE</td>
<td>END217</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>11/09/2014</td>
<td>VTNZ GORE</td>
<td>CAJ292</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>28/10/2014</td>
<td>VTNZ GORE</td>
<td>DNW899</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>27/11/2014</td>
<td>VTNZ GORE</td>
<td>END217</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>18/02/2015</td>
<td>VTNZ DUNEDIN SOUTH</td>
<td>HUQ856</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>11/03/2015</td>
<td>VTNZ GORE</td>
<td>CAJ292</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>23/04/2015</td>
<td>VTNZ GORE</td>
<td>DNW899</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>21/05/2015</td>
<td>VTNZ GORE</td>
<td>END217</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>10/06/2015</td>
<td>VTNZ GORE</td>
<td>HUQ856</td>
<td>PASS</td>
<td></td>
</tr>
</tbody>
</table>

**Roadside Inspections:**

<table>
<thead>
<tr>
<th>Inspection Date</th>
<th>Inspection Location</th>
<th>Vehicle Plate</th>
<th>Result</th>
<th>Fault Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>30/08/2013</td>
<td>Mc Nab / Gore</td>
<td>DNW899</td>
<td>PASS</td>
<td></td>
</tr>
<tr>
<td>17/09/2013</td>
<td>Gore</td>
<td>END217</td>
<td>PASS</td>
<td></td>
</tr>
</tbody>
</table>

**Traffic/Infringement Offence Information:**

No event information recorded.

**Crash Incident Information:** *(not included in rating)*

No event information recorded.
## 2015-2016 Parks and Reserves Levels of Service

<table>
<thead>
<tr>
<th>Council Outcome</th>
<th>Customer Levels of Service</th>
<th>Core Value</th>
<th>Measured by</th>
<th>Current Target</th>
<th>Current Performance</th>
<th>Target 2016</th>
<th>Target Achieved</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aquatic Centres</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>We have a choice of quality places to go and things to do</td>
<td>To provide safe, quality, accessible swimming pools with good opportunities for learning</td>
<td>Accessibility Quality Customer Service Health and Safety</td>
<td>Five key technical measures that reflect the core values This includes: • Pool availability • Customer satisfaction • Swimming course enrolments • Health and safety incidents • Pool safe accreditation</td>
<td>5/5 Indicators achieved</td>
<td>2013/14 4/5 achieved 2012/13 5/5 achieved 2011/12 5/5 achieved</td>
<td>5/5 Indicators achieved</td>
<td>Year to date 5/5 Indicators achieved.</td>
</tr>
</tbody>
</table>

| Park & Reserves, Cemeteries and Public Conveniences | Percentage of community that are satisfied across the range of property and recreation criteria surveyed This includes: satisfaction levels for: • Parks and Reserves • Playgrounds • Cemeteries • Public conveniences • The provision of community buildings or halls | Quality | > 90% across the 5 criteria surveyed | Achieved. In 2013/14 94.8% of respondents were very satisfied, satisfied or neutral in their response to community satisfaction with Parks Property and Recreation survey questions | > 90% across the 5 criteria surveyed | Year to date, 100%. |
4. **SPORT SOUTHLAND – ANNUAL REPORT**

(Report from the Parks and Recreation Manager – 19.08.15)

Sport Southland provides recreational programming services under a contract to the Gore District Council.

Attached for your perusal is a copy of the Eastern Southland operational annual report compiled by the Eastern Southland Sport Southland Coordinator, Harley Ware.

I would like to commend Harley for his provision of a high level of service to the people of Eastern Southland. The contract allows for active programmes for all age groups across all sectors of the community. Harley has displayed dedication to this role and as this report indicates, there is a vast array of different activities that Harley and his team at Sport Southland have involvement in. All of which promote the physical fitness, health and wellbeing of our community.

Sport Southland continue to be helpful in aiding the Aquatic Services Manager and MLT Stadium Supervisor facilitate indoor programs at the Gore Multisport Complex. Harley and his staff are proactive in the promotion of this facility and the many options it presents to the community.

As mentioned in the general operational report of the Parks and Recreation Manager, Harley has resigned from his position at Sport Southland to pursue a career in a different field. By the date of this meeting the role will be vacant and resourced from Invercargill. This is a stopgap measure until a recruitment process has concluded.

The Council will be provided a copy of the Sport Southland annual report containing audited accounts as soon as it has been finalised and printed. This is expected mid-October.

**RECOMMENDATION**

**THAT the information be received.**
## Eastern Southland 12 Month Report
### For the Gore District Council
### 1st July 2014 – 30th June 2015

<table>
<thead>
<tr>
<th>Key Objectives</th>
<th>Outcomes</th>
</tr>
</thead>
</table>
| Improve understanding of Sport Southland’s role and activities in the Gore District. | • Monthly meetings and briefing to GDC Parks & Recreation Manager  
• 6-monthly and 12 monthly reports to GDC  
• Active involvement with community initiatives involving physical activity |
| Sport Development –  
• Get people in the Gore District physically active and/or playing organised sport  
• Provide advancement opportunities for talented sportspeople in the District. | Kiwisport  
• Eastern Southland Basketball delivered 6 week skills programme to 15 Primary schools (496 Year 4-8 students)  
• Basketball tournament held at the MLT Events Centre over a 2 day period (8 schools; 35 teams; 285 children)  
• Cricket Southland delivered 6 week skills programme to 15 Primary schools (496 Year 4-8 students) followed by a tournament held with 9 schools (35 teams, 280 children)  
• Tennis Southland delivered 7 week skills programme to 14 Primary schools (485 Year 4-8 students)  
• Southland Football delivered a 6 week skills programme to 15 Primary schools (510 Year 4-8 students) followed by a tournament held at Newman Park with 9 schools (42 teams, 250 children) |

**Fitness and Leisure Track**

Work was done to scope a fitness and leisure track at the GMC and surrounding green areas. Some interest was shown by Hokonui Runanga and Aroha Early Learning Centre. This has not been able to be progressed at this stage due to interest levels but Sport Southland are looking to support through development of the Gore Multisport Complex strategy.

**Targeted Sports Meetings**

Meetings held with key people at Eastern Southland Netball Centre and Eastern Basketball organisations to determine priority areas that Sport Southland will assist with in 2014/15.
Active Youth – increasing the activity levels of our youth.  
- Encourage our youth to do 60 minutes or more of moderate to vigorous physical activity.

Sport Start
Sport Start is a new initiative designed to “develop the skills and knowledge of our children, exploring and enhancing their fundamental movement skills which will give our children the tools to participate confidently in physical activity later in life.” Mataura School has been confirmed as one of five schools to receive the SportStart training over 2015 which focusses on upskilling teachers. This will start with baseline data, PE planning, teacher workshopping and modelling.

Athletics
In conjunction with Athletics Southland a workshop was delivered at Newman Park to upskill teachers in the area of School Athletics Coaching (9 teachers attended)

Early Childhood
Provided equipment for Gore Parents Centre for an expo at the Gore Town and Country.

Holiday Programme
Coordinated a 2 hour Basketball session with the Southland Sharks. This was delivered in partnership with the Gore Multisport Complex at the MLT Events Centre with 18 children in attendance.

Coaching
Provided Coaching assistance and knowledge to Gore High School Under 15 Rugby Team (who ended up winning their division).

Mini Movers
Play Gym for pre-schoolers. DVDs have also been distributed to caregivers and parents which educate on how to develop fundamental movement skills in those aged under 5. We are also in discussion with the Gore Parents Centre about their interest to take over the delivery of this initiative long term.

Number of children per month:

<table>
<thead>
<tr>
<th>Month</th>
<th>Jul: 100</th>
<th>Aug: 116</th>
<th>Sep: 124</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct: 96</td>
<td>116</td>
<td>Nov: 116</td>
<td>Dec: 50</td>
</tr>
<tr>
<td>Jan: N/A</td>
<td>Feb: 126</td>
<td></td>
<td>Mar: 142</td>
</tr>
<tr>
<td>Apr: 93</td>
<td>May: 143</td>
<td></td>
<td>Jun: 126</td>
</tr>
</tbody>
</table>

Physical Activity – more people more active more often

BNZ Active Walkers (Kiwiseniors)
Monthly walks at destinations in Southland:

<table>
<thead>
<tr>
<th>Month</th>
<th>Jul (Lumsden): 52 Walkers</th>
<th>Aug (Fortrose): 30 Walkers</th>
<th>Sep (Bluff): 42 Walkers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct (Daffodil Bay): 36 Walkers</td>
<td>Nov (Waihola): 42 Walkers</td>
<td>Dec (Lake Hayes): 42 Walkers</td>
<td></td>
</tr>
<tr>
<td>Month</td>
<td>Walkers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------</td>
<td>-----------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Feb (Athol)</td>
<td>40 Walkers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mar (Catlins)</td>
<td>40 Walkers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Apr (Roxburgh)</td>
<td>33 Walkers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>May (Bluff)</td>
<td>41 Walkers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jun (Riverton)</td>
<td>42 Walkers</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Active Walkers**
An average of 10-15 walkers also meet every second week and walk in the district for up to an hour.

**Summer Walks**
6 week walk series based at Robina Johnstone’s property opposite Dolamore Park. Over 250 registrations with 596 walks completed (this is up from 170 in 2014).

**Active for Life**
- Gym based programme for those who were previously inactive. Monthly figures:

<table>
<thead>
<tr>
<th>Month</th>
<th>July</th>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jul</td>
<td>40</td>
<td>44</td>
<td>60</td>
</tr>
<tr>
<td>Oct</td>
<td>52</td>
<td>Nov</td>
<td>Dec</td>
</tr>
<tr>
<td>Jan</td>
<td>N/A</td>
<td>Feb</td>
<td>Mar</td>
</tr>
<tr>
<td>Apr</td>
<td>60</td>
<td>May</td>
<td>Jun</td>
</tr>
</tbody>
</table>

**Green Prescription**
- Doctor prescriptions for patients to increase physical activity levels
  - 98 referrals from Eastern Southland actioned during the 12 month period. All referrals received phone based support around increasing physical activity levels and ideas to achieve personal health and fitness goals.

**Cycling Trails – Increase Recreational cycling opportunities**

**Mountain Bike Tracks**
- Act as liaison between GDC, DOC and local MTB club to explore, develop and maintain Hokonui Mountain Bike track. Outcome – they received $5,000 towards completion of the track as part of the annual submission process.
- Have had a discussion with Richard Pasco around different cycle tracks, club governance and funding. Outcome is to get GDC, Gore BMX and Hokonui Bikers around a table to discuss issues.
- Met with Jared Hope who is chief track maker for the club at Pope Rd. Discussed how the GMBC is being formed under the umbrella of SMBC. Hoping for the track to open before Christmas.

**Funding**

**Sport NZ Rural Travel Fund**
- Sat on panel with Ian Soper and Cr Sharp Sport Southland to distribute Rural Travel Fund for Gore - $5,030 was allocated to eight applications for the summer allocation.
- Sat on panel with Ian Soper and Cr Sharp Sport Southland to distribute Rural Travel Fund for Gore - $5,081 was allocated to eight applications for the Winter allocation

<table>
<thead>
<tr>
<th>Physical Activity Strategy (PAS)</th>
<th>Provide sport and recreation opportunities at the MLT Event Centre</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Actions proposed in the Strategy</strong></td>
<td>Sport Southland ran the “Ultimate Challenge Competition” throughout Sept to Nov. Eight Teams (96 individuals) signed up to take part over seven weeks based at the Events Centre. Sports included Indoor Football, Dodgeball, Basketball, Hockey, Viperball, Fastnet and Volleyball).</td>
</tr>
</tbody>
</table>

| BNZ Active Workplace Challenge | The aim of the challenge for each workplace is to get the most active minutes over a four week period. Eastern Southland had 22 teams registered which was an increase of 4 teams on the previous year. We were able to partner with a number of local organizations including Tennis Southland, Total Body Fitness, Council swimming pools and Gore Mountain Biking club. |

<table>
<thead>
<tr>
<th>Events</th>
<th>Community Awards</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Sport Southland sponsored a new category this year called “Coach of the year”. Our organisation played a key role in promoting the categories that related to sport to all the local sporting organisations and groups. We saw a marked increase in nominees this year. In conjunction with Richard Pasco from Crossroad Cycles Sport Southland went through the nominations for Gore District Community Awards for Junior Sportsman/Woman of the year and Coach of the year to determine the overall winner from each category.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other events</th>
<th>MLT Moonshine Trail</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Close to 400 participants descended upon Dolamore Park on February 14th for the 2015 MLT Moonshine Trail. Participation in this popular off-road mountain bike and running event was spread across six sub events:</td>
</tr>
<tr>
<td></td>
<td>42 in the CrossRoad Cycles 42km MTB</td>
</tr>
<tr>
<td></td>
<td>108 in the BNZ 39km MTB</td>
</tr>
<tr>
<td></td>
<td>54 in the Ewan Allan Honda 30km MTB</td>
</tr>
<tr>
<td></td>
<td>88 in the Allan White Sports Shoe Clinic 15km Run</td>
</tr>
<tr>
<td></td>
<td>67 in the MLT 5km Run/Walk</td>
</tr>
<tr>
<td></td>
<td>16 in the Sport Southland Duathlon</td>
</tr>
</tbody>
</table>

The participation figures for 2015 were up on participation in 2014, where last year a total of 343 people participated in the event. Close to 200 of this year’s field were participating in the event for the first time, suggesting that the promotion of this event is still capturing new audiences. Nearly half of the participants are from Invercargill, and a further 20% are from the Eastern Southland region.
- Sport Southland assisted Longford Intermediate with their Traffic Management plans and marshalling for their school triathlon
- Assisted GMC event coordinator with ICC World Cricket Cup roadshow at the MLT Events Centre
- Southland Primary Schools Cross Country held at Waimumu Field day’s site. Traffic management and Event management supplied by Sport Southland

| Seminars/Workshops                      | Delivered a Strength and Conditioning workshop to 8 coaches at Gore Multisport Complex.  
  |                                         | Facilitated a Sports injury First Response workshop delivered by Hockey Southland’s development officer. 18 coach’s attended based at the Excelsior clubrooms  
  |                                         | In partnership with Rugby Southland, 35 Small Black coaches received coach training based at Excelsior Clubrooms |

| GDC Submissions to LTP                  | The submission was focused on the development of a Regional cycleway strategy as well as looking at fund diversification through the possibility of a Gym at Gore Multisport Complex. |

| Gore Multisport Complex Site Strategy   | Consultation held with Gore Wanderers Football Club, Eastern Netball and Tennis Southland into proposed ground usage over the next 10 years. Looking to encourage user groups to share facilities at a combined Sports Hub. |

Report completed by:

Harley Ware  
Eastern Southland Community Sport Advisor  
Sport Southland

14—August 2015
5. **ANNUAL RESIDENTS’ SURVEY 2015**

(Memo from Communications Manager – 20.08.15)

Since 2012 the Council has undertaken a survey of its residents on an annual basis. A copy is enclosed with the agenda.

The aim of the survey is to gather information that assists the Council in providing effective and efficient services to the community. It focuses on 3 Waters (wastewater, stormwater and water), roading, waste, Council services, communication with the Council, and the Council’s overall performance.

This year the Council once again used the Southern Institute of Technology to carry out the survey. It was done over three weeks with SIT contacting people from a data base supplied by a data solutions company. People were also able to complete the survey online. The telephone response rate was 31%, with 414 people taking part, while 36 residents took part online.

The aim of using a data base was to achieve representation from a cross section of the community. However, analysis of where respondents live shows an over-representation of urban residents. This has been an issue in previous years as well and may point to the need for a review of the methodology used to gather information.

The survey questions have remained pretty much unaltered for four years. However, this year’s survey saw six additional questions aimed at gauging people’s perception of the Council. These were based on Local Government New Zealand’s (LGNZ) reputational index survey and the responses were consistent to those gathered by LGNZ last year.

Respondents’ level of satisfaction with community facilities and services has remained relatively consistent over the last four years. The Gore Visitor Centre enjoyed the largest increase in customer satisfaction, with a 6% increase taking it to 96%.

The slight downward trend in the overall performance of the Council has continued. This is probably not surprising given the survey was undertaken straight after the Long Term Plan process, which contained a number of major projects requiring significant capital investment, and changes mooted in the draft LTP on freezing the UAGC which attracted a lot of criticism.

Among the issues raised by respondents was that the Council focuses too much on Gore at the expense of other areas in the District. This perception is always going to be hard to overcome where the area’s most populous urban centre, Gore is also the name of the District.
The top three issues people wanted the Council to give high priority to over the next 12 months were roading (38%), water issues (33%) and footpaths (16%). These have been the top three priorities since 2012.

Several new issues arose this year that had not been raised in previous surveys. The highest of these were the Mataura swimming pool (8%), air pollution (7%) and heating (5%). Again this is not surprising, given these would have been top of mind during the survey period.

The survey is supposed to be a snapshot of the Council’s performance over a 12 month period. However, it would be fair to say that events and/or high profile issues around the time of the survey can skew peoples’ perceptions and responses.

It could also be deduced from the survey responses that too many people are still unaware of exactly what local government is all about. Many of the negative comments at the end are actually unrelated to the Council’s activities or services.

Given these points, and local government’s increasing focus on community engagement, it may be timely to review how and when the Council carries out its annual survey.

**RECOMMENDATION**

**THAT the 2015 Gore Residents’ survey be received.**
6. REPORT OF THE GORE DISTRICT LIBRARIES

Youth Services

During the July school holidays both libraries offered twice-weekly storytime sessions and a self-directed activity station daily. An average of eight children attended storytime sessions in Gore. School-aged children, often in the company of a parent or older sibling, enjoyed the activity station throughout the holidays.

Toddler Time in Gore had an average of 25 children, with their parent or caregiver, attending each session. Average attendance for this period at Mataura was seven children and their caregivers.

Wriggle & Rhyme had a quiet but steady following in Gore averaging three babies each session. Following the successful hosting of The Big Latch On numbers increased to six babies and their mothers.

Gore’s 2015 Global Big Latch On, 31 July. Gore Library hosted breastfeeding mothers in a happy event attracting 50 people, with 17 babies ‘latched-on’ at the nationally-set time. The aims of the Big Latch-On are to:

- Raise awareness of breastfeeding support and knowledge available in communities
- Help communities positively support breastfeeding in public places
- Make breastfeeding a normal part of the day-to-day life at a local community level
- Increase support for women who breastfeed - women are supported by their partners, family and the breastfeeding knowledge that is embedded in their communities
- Communities have the resources to and/or advocate for coordinated appropriate and accessible breastfeeding support services

After the ‘latch-on’ in the children’s area of the library, Youth Librarian Jenny Smith presented two music-accompanied routines from the library’s Wriggle & Rhyme programme.

Touring author/illustrator, Scott Tulloch, entranced an audience of 330 primary school children and 35 teachers and parents on 3 August. He read his book, shared his background and how he became an illustrator/author, and did an amusing impromptu illustration of one of the local teachers. This library-organised event was so popular we again made use of the Calvin Community Centre so everyone could comfortably enjoy the presentation. Scott is the touring author for Southland for The New Zealand Book Awards for Children and Young Adults. His picture book ‘I am not a worm!’ is nominated in both the picture book and the children’s choice categories.
**Careers Evening** - There was significant interest in librarianship at the Gore District Libraries stand at the local combined high schools careers evening, on 6 August. ‘Goodie-bags’ with small gifts and library training information were popular. An open invitation to call in to the library and talk to a Librarian was extended to all who showed an interest in this career option.

**Furniture**

New and replacement furniture received on 20 August included chairs, book trolleys, and tables (for Gore) and chairs, book display stands, beanbags and picture book bins for Mataura. A new cupboard now contains the bulk of the computer and server hardware in the library workroom.

**Resident’s Survey 2015 results**

65% very satisfied, 30% satisfied, 5% neutral, 0% dissatisfied

**Staff training and meetings**

- The library hosted a Wriggle and Rhyme training day for Southland children’s librarians on 25 June. Librarians from Invercargill and Southland District attended, along with Mataura Community Librarian, Julie de Villiers, and Youth Librarian, Jenny Smith. Sport Central’s Education & Fundamental Skills Advisor, Rebekah Winter, provided the training.
- Library manager Lorraine Weston-Webb attended the Association of Public Library Managers (APLM) Executive meeting in Wellington, on 7 July.
- Youth Librarian Jenny Smith attended “Interpersonal Communications Skills” at the Southland Employers facility in Invercargill, on 29 July.
- Lorraine attended two Council Managers training sessions in Gore - a Conflict Management workshop on 28 July, and Courageous Conversations on 11 August.
- Lorraine also hosted the SouthLib Otago-Southland Library Managers meeting in Gore on 21 August.
**Story of the month**

This is one of the stories submitted when we invited library customers to write about how the library has changed their life:

“The library was the first place I could use to travel the world outside of Gore and expose myself to what the world has to offer. I am going to Uni next year and can trace back my love of history and cultures to four books that were recommended to me by the librarians here. These instilled a lifelong passion in me to the extent that next year I am leaving to pursue a career involving history that I know I will love.”

Alec McWhirter

Attached are details of library statistics for the information of Councillors.

**RECOMMENDATION**

THAT the report be received.
Library Statistics

Visitors

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<tr>
<td>Visitors</td>
<td>72826</td>
<td>73784</td>
<td>95477</td>
<td>94370</td>
<td>85285</td>
<td>84376</td>
<td>87739</td>
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Issues and renewals

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</thead>
<tbody>
<tr>
<td>Issues</td>
<td>164799</td>
<td>161348</td>
<td>165416</td>
<td>129194</td>
<td>116770</td>
<td>117128</td>
<td>110545</td>
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<tr>
<td>Renewals</td>
<td>5611</td>
<td>5263</td>
<td>7264</td>
<td>6764</td>
<td>32082</td>
<td>31837</td>
<td>28857</td>
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<tr>
<td>Total</td>
<td>170410</td>
<td>166611</td>
<td>172680</td>
<td>135958</td>
<td>148852</td>
<td>148965</td>
<td>139402</td>
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Self-Issues
The self-issue machine was installed in December 2013, so statistical data for 2013 begins in December.

The percentage of total loans made on the self-issue machine for 2014-15 was 9.1%.

<table>
<thead>
<tr>
<th></th>
<th>2013-14</th>
<th>2014-15</th>
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<tbody>
<tr>
<td>July</td>
<td>1068</td>
<td></td>
</tr>
<tr>
<td>Aug</td>
<td>843</td>
<td></td>
</tr>
<tr>
<td>Sept</td>
<td>795</td>
<td></td>
</tr>
<tr>
<td>Oct</td>
<td>796</td>
<td></td>
</tr>
<tr>
<td>Nov</td>
<td>817</td>
<td></td>
</tr>
<tr>
<td>Dec</td>
<td>584</td>
<td>772</td>
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<tr>
<td>Jan</td>
<td>918</td>
<td>962</td>
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<tr>
<td>Feb</td>
<td>669</td>
<td>637</td>
</tr>
<tr>
<td>Mach</td>
<td>719</td>
<td>759</td>
</tr>
<tr>
<td>April</td>
<td>837</td>
<td>849</td>
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<tr>
<td>May</td>
<td>756</td>
<td>914</td>
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<tr>
<td>June</td>
<td>776</td>
<td>821</td>
</tr>
<tr>
<td>Total</td>
<td>5259</td>
<td>10033</td>
</tr>
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</table>

E-book and e-audiobook issues

E-books were introduced in 2012 and e-audiobooks in 2014 so complete statistical data starts from about 2013. We provide ebooks in consortiums with other South Island libraries. This is how they are being borrowed to date:

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</thead>
<tbody>
<tr>
<td>OverDrive mainly e-books</td>
<td>102</td>
<td>546</td>
<td>993</td>
<td>976</td>
</tr>
<tr>
<td>Bolinda e-audiobook issues</td>
<td>81</td>
<td>396</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total e-issues</td>
<td>1074</td>
<td>1372</td>
<td></td>
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</table>
General visitor business during this period was steady. Extras included:

- KidZone bus to Invercargill ticket sales, organized by the Gore District Council in conjunction with Gore Bluelight during the July school holidays.

- Hokonui Cultural Feast ticket sales, for the event held on Friday 26 June 2015 at the James Cumming Wing. Food, cultural shows and workshops all featured at this well-attended event. Initially ticket sales were a bit slow but increased as the day drew near. We were able to offer a pre-purchase ticket incentive to go in a draw to win a travel voucher on the night, courtesy of a local travel firm. From recorded numbers of attendees, it is evident that there were a large number of door sales on the night.

- Hokonui Fashion Awards ticket sales were available from 30 June. The Strictly Design evening was held on Friday 24 July and the Gala Awards was held on Saturday 25 July. This meant July was busy with enquiries and ticket sales. With tickets being on sale on the last day of the financial year not being straight-forward to manage an agreement has been reached with the event organisers that this will be avoided in future.

- A stock take of all Gore Visitor Centre merchandise was completed by 30 June for the end of the financial year.

**Resident’s Survey 2015 results**
66% very satisfied, 30% satisfied, 2% neutral, 1% dissatisfied, 1% very dissatisfied
The Gore Visitor Centre achieved the most significant improvement in rating in the survey (along with public toilets)

**Visitor Centre statistics**

<table>
<thead>
<tr>
<th>Visitor numbers</th>
<th>2012-13</th>
<th>2013-14</th>
<th>2014-15</th>
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<tr>
<td>July</td>
<td>2280</td>
<td>2322</td>
<td>1632</td>
</tr>
<tr>
<td>August</td>
<td>1980</td>
<td>2484</td>
<td>2181</td>
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<tr>
<td>September</td>
<td>2474</td>
<td>2099</td>
<td>2072</td>
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<tr>
<td>October</td>
<td>2699</td>
<td>2651</td>
<td>2200</td>
</tr>
<tr>
<td>November</td>
<td>3033</td>
<td>2863</td>
<td>2243</td>
</tr>
<tr>
<td>December</td>
<td>2718</td>
<td>2805</td>
<td>2645</td>
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<tr>
<td>January</td>
<td>3447</td>
<td>3507</td>
<td>3247</td>
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<tr>
<td>February</td>
<td>3509</td>
<td>3334</td>
<td>3480</td>
</tr>
<tr>
<td>March</td>
<td>4215</td>
<td>3504</td>
<td>3994</td>
</tr>
<tr>
<td>April</td>
<td>2741</td>
<td>2371</td>
<td>2469</td>
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<tr>
<td>May</td>
<td>2348</td>
<td>2418</td>
<td>2190</td>
</tr>
<tr>
<td>June</td>
<td>2082</td>
<td>2057</td>
<td>1867</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>18342</strong></td>
<td><strong>17191</strong></td>
<td><strong>17247</strong></td>
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<tr>
<td></td>
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</tr>
<tr>
<td>July</td>
<td>301</td>
<td>311</td>
<td>196</td>
</tr>
<tr>
<td>August</td>
<td>297</td>
<td>155</td>
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<td>September</td>
<td>202</td>
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<td>October</td>
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<td>November</td>
<td>224</td>
<td>145</td>
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<tr>
<td>December</td>
<td>239</td>
<td>145</td>
<td>122</td>
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<tr>
<td>January</td>
<td>213</td>
<td>153</td>
<td>118</td>
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<tr>
<td>February</td>
<td>202</td>
<td>134</td>
<td>105</td>
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<tr>
<td>March</td>
<td>229</td>
<td>131</td>
<td>119</td>
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<tr>
<td>April</td>
<td>172</td>
<td>124</td>
<td>116</td>
</tr>
<tr>
<td>May</td>
<td>190</td>
<td>174</td>
<td>105</td>
</tr>
<tr>
<td>June</td>
<td>421</td>
<td>281</td>
<td>108</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1427</td>
<td>997</td>
<td>671</td>
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<table>
<thead>
<tr>
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<th>1 Jan-30 June 2015</th>
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<tbody>
<tr>
<td>Walk-in enquiries</td>
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<td>2267</td>
</tr>
<tr>
<td><strong>Half-year total</strong></td>
<td></td>
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</table>

RECOMMENDATION

THAT the report be received.
8. REPORT FROM COMMUNICATIONS MANAGER

This winter the Council's social media channel (Facebook) has proved very effective for quickly letting people know about road closures or any other weather related issues, such as sports ground closures.

Our roading reports routinely reach over 1000 people and agencies as Emergency Management Southland and the New Zealand Transport Agency’s South Island are monitoring our Facebook page to share relevant information.

It has taken three and a half years to build this communications platform into a credible and trusted source of information, however, this does not mean there is room for complacency. It is important to ensure the integrity of information posted and that it is as up-to-date as possible.

The latest Residents’ Survey data re-enforces this. The number of respondents who said they follow the Council’s Facebook page has more than quadrupled in the last 12 months. Facebook is now the third most used method of communicating with the Council. This growth is exceptional but even more noteworthy when you take into account 74% of survey respondents were aged 50 years or over. This negates any argument that Facebook is only for the younger generation.

The number of survey respondents who said they use the Council’s website was down, as was the level of satisfaction with the website. This is contrary to the latest website audit by the Association of Local Government Information Management, which saw the Council’s website rise to being ranked 37 out of 78 local authorities. This compares to last year’s ranking of 55.

The communications team continues to be involved, in some way, in almost every aspect of the Council's operation. This ranges from helping with the content of letters to residents and/or ratepayers on a variety of issues, to coordinating upgrades in signage for our facilities. It is good to see the new signage at the Gore Multisports Complex nearing completion.

Southern Field Days
The brand rollout continues and it is great to see sectors of our community really getting on board. The Southern Field Days announcement about the Highlanders game was classic with the field days committee members decked out in their gumboots and dinner jackets or fascinators, as the case maybe.

The Council will once again have a presence at the field days, in conjunction with the Hokonui moonshiners’ display. We are fortunate to have the same high profile location. Planning has already started on what will be featured and how best we can promote the District to an anticipated audience of over 30,000 people. We are
working with Venture Southland to produce a promotional video for use at the field days and on other promotional channels.

**GoRetail**
The recently launched GoRetail group is another example of the brand's positive use in our community. This initiative has been led by the Council in so far as connecting retailers with the First Retail Group, and helping coordinate some of the early initiatives. GoRetail is about collegiality and collaboration to make Gore the most commercially resilient provincial town.

There has definitely been a high degree of collaboration among retailers. The considerable traction GoRetail has gained locally is providing priceless exposure for the District and retailers. The Love Gore Shop Local campaign has been profiled in national and international retail online publications, and TV3's STORY filmed a segment recently.

**CBD free wifi**
Integral to this campaign is the Council’s proposed free wifi for the CBD. This initiative is aimed at providing better connectivity for the community and attracting people to spend more time in the CBD. The attraction of free wifi for travellers and young people is already well documented. It is obvious around the heritage precinct, where people can hook into the free wifi provided by the Gore Library, via its partnership with the Aotearoa People’s Network Kaharoa.

Requests for proposals have been sent out with options for free wifi at the Gore Multisports Complex as well as the CBD. The RFP has also been placed on the Council’s LinkedIn page. The aim is to launch the free wifi on Thursday 26 November to coincide with the retailers’ late night launch of their Christmas shopping season.

**Venture Southland workshop**
The events and promotions coordinator has been working closely with Venture Southland on a number of tourism-based projects. These include:

1. Venture Southland staff recently presented a workshop to Gore tourism operators (including heritage precinct staff) about tourism trade. At the moment there is little or no commissionable tourism product in the Gore District, which means we are missing out some large external promotion opportunities. Tourism trade is essential for getting exposure nationally and internationally among tourism operators. Mandeville was seen as a main target for this with its flights, restaurant and museum entry fees easily able to be packaged into a commissionable product.
2. There has also been some work with Venture Southland on a combined promotional website.
3. Mataura brochure: We have been working with heritage projects officer David Luoni on a new brochure for Mataura to tie in the Council’s branding, help promote the new museum, and to replace some outdated walking brochures. Venture Southland has offered to compile the brochure for us including QR codes
with links to more information on an app called STQRY, which allows travellers access to further information.

4. Tourism Summit: The events and promotions coordinator attended a Tourism Industry Association of NZ summit in Invercargill. It would be good to see more local accommodation providers and tourism operators engaged in such opportunities provided by our regional tourism organisation. It was a reminder to look ahead at opportunities such as the 2017 Lions tour. Other key messages were that visitor expectations are continually increasing, so we need to keep ahead with both friendly and functional customer service. Monitoring and responding to comments on Trip Advisor was also seen as imperative.

Eventing the Future
The events and promotions coordinator also attended the annual Eventing the Future conference and NZ Association of Event Professionals event awards, in Wellington, in July. The overall message was sponsorship money is getting tighter, making a “less events is more” approach and strong partnerships key. For national recognition of our events we need to focus on what is unique. It was interesting to note how only a few people had heard about what we consider our major events in the Gore District, and how many people didn’t know what or where Hokonui was. Major local events will be encouraged to enter the NZAEP Awards next year.

Other projects in progress include:

Moonshine Trail
This February will mark the 10th anniversary of the Moonshine Trail bike race/run/walk. The coordinator is working with Sport Southland and heritage precinct staff to make sure the moonshine story is clear in promotion (the unique aspect of this event). She is also keen to make sure signage at the park is updated before the event, and is working with DOC and the Parks and Recreation Manager on this.

Street race event
Talks are still underway with people involved in motorsport for an event sometime next year.

Country Music
The events and promotions coordinator has been talking to the various organisers of country music events about how we might be able to improve promotion of their events.
All Blacks coming to Mataura School

Mataura School did an awesome job of creating a video, which meant they were one of 10 national winners, and only one of two in the South Island, in the All Blacks to the Nation challenge. The All Blacks will visit Mataura school on 3 September. We are working with the Mataura community to make sure there is a strong welcoming presence on the day.

RECOMMENDATION

THAT the report be received.
9. REPORTS OF THE YOUTH COUNCIL

A copy of the report of the ordinary meeting of the Youth Council held on 8 June and 10 August 2015, are attached.

RECOMMENDATION

THAT the reports of the meetings held on 8 June and 10 August be received
RURAL CITY LIVING

Report of the Gore District Youth Council meeting, held in the Gore District Council Chambers, Civic Avenue, Gore on Monday 8 June 2015, at 5.00pm.

Present
Devin Kubala (Chair), Renee Moyles, Brayden Scott, Alex Parish, Hamish Goatley, Kate Martin, Caitlin Bennett, Thomas Adam, Tom Davies, Max Balloch, Keeley Wilson, Olivia Samson, Danielle Harris, Samantha Keighley, Maddy McKenzie, Sarah Miller and Mikayla Ferguson.

In Attendance
His Worship the Mayor, Cr Anne Gover, Parks and Recreation Manager (Mr Ian Soper), Events and Promotions Coordinator (Ms Emma Carle), Youth Activities Worker (Ms Kylie Aitken), Corporate Support Officer (Mrs Kylie Weir), Environment Southland, Patricia Hoffman, Invercargill City Youth Council, Danielle Carson, Jennifer March and Martha Broughton, Community Development Project Officer, Oliver Mortensen and two members of the public.

Apologies
Tessa Kelly, Grace Kelly, Alec McWhirter and Emily Chamberlain apologised for absence.

1. Confirmation of Report

The report of the Gore District Youth Council meeting held on Monday 9 March 2015 had been circulated. Hamish Goatley moved that it be received, seconded by Alex Parish.

2. His Worship the Mayor

His Worship was in attendance to address the Youth Council on the year ahead and his expectations. He apologised for not being able to make the previous meeting. He informed the Youth Council on the history of why it had been set up and saw it as a valuable tool to interact and gain a youth opinion on things happening in the district.
His Worship advised after the speed dating exercise there had been a fantastic response from the Councillors and they had enjoyed connecting with the Youth Council and hearing their ideas for future initiatives.

He informed the Youth Council of Kayla Mitchell’s departure from her role with the Community Connections Trust. He advised there would be a replacement in due course. He thanked her for all the work she had put into the Youth Council over the past year.

3. Skate Park

The Council’s Parks and Recreation Manager, Mr Ian Soper was in attendance to provide the Youth Council with some history on the skate park and how it had been funded by the Gore Host Lions. He advised the Council was constrained as it did not own the land the skate park was built on it was leased from Kiwirail. He stated it could not be made any bigger as it was built between Gorton Street and the railway line. He advised the Council could look into getting some lighting installed to make night riding safer and having more rubbish bins placed around the park.

_The Events and Promotions Coordinator arrived at 5.12pm._

Alex advised the Manager he had helped put the report together with Thomas Harrison and Tiffany Hiri. Users of the park advised they would like a half pipe and bowl to be installed to make it more fun.

Brayden advised when he had investigated this issue he had found out younger children did not feel safe when using the skate park. This was because there was not enough room to skate alongside the older children.

_The Parks and Recreation Manager departed the meeting at 5.18pm._

4. Council agenda items

_Venture Southland ILT Kidzone_

The Events and Promotions Coordinator, Ms Emma Carle, introduced herself. She advised she was holding discussions with the Kidzone organisers to put on some buses to run from Gore to Invercargill so families could attend Kidzone and the bus would cost $2.00 each. She advised she was hoping to organise at least two buses.

In response to Devin, the Coordinator stated some volunteers would be required to accompany the under 14 year old age group if parents or a guardian could not attend.

In response to His Worship, Devin stated they took the bus load down on the Saturday the prior year as part of a competition held for children that would not normally get to attend the event.
In response to Alex, the Coordinator advised a subsidised bus was being provided and families would still have to purchase a ticket to get into Kidzone.

**Gore to Mataura Cycle and Gore to Mandeville Cycleways – what do you think would be best for tourists**

*His Worship departed the meeting at 5.26pm*

Alex thought the Gore to Mataura cycleway was a good idea to get them off the busy State Highway.

Maddie believed tourists were not going to want to go to Mataura so it would be better to fund the Gore to Mandeville cycleway track first.

Cr Gover informed the Youth Council of a feasibility study which had been approved through the Annual Plan process for a Gore to Mataura cycleway. Discussion was held around what this type of study was and whether one should be carried out on the Gore to Mandeville track to help decide which would be worth developing further.

5. Patricia Hoffman from Environment Southland

Patricia Hoffman from Environment Southland was in attendance to speak to the Youth Councillors about an Enviroschools event to be held in Gore on 29 October.

She advised a hui would be held in Gore and one of the ideas put forward was for the Youth Council to talk on a topic of their choice such as why they became a Youth Councillor, or how to run a good event. She would need to know who would like to be a part of the hui by 19 June and what type of presentation they would put forward.

6. Invercargill City Council Youth Council

Danielle Carson, Jennifer March and Martha Broughton co-chairwomen for the Invercargill City Youth Council were in attendance to discuss liaising with the Gore District Youth Council and getting both Youth Councils involved in each other’s events.

They invited the Youth Council to attend their event in conjunction with Sir Peter Blake leadership week which would involve a leadership workshop in Invercargill on 1 July from 4.30 to 6.30pm. They advised invitations had been issued to Andrew Morton from Westpac, Tamara Beaten from Awarua Synergy and the Warm Homes Trust, Stephen Broad, Jamie McIntosh and a player from the Sharks or Stags to speak at the leadership event.
In response to Renee, Danielle advised that there was a $5.00 door charge to cover the speakers, food and the venue.

*Patricia Hoffman departed the meeting at 5.41pm.*

Renee stated they were interesting in collaborating with the Invercargill Youth Council to learn from each other and attend events in both districts.

7. **Duke of Ed**

*Sarah Miller attended to meeting from 5.47pm.*

Renee advised if any Youth Councillors were in the Duke of Edinburgh programme and had the Youth Council down as their volunteer option they could bring their books to meetings and activities for Cr Gover to sign off.

8. **Race Relations Day**

Cr Gover informed the Youth Council about Race Relations day and asked for some volunteers to welcome people at the door and assist with little jobs during the night on 26 June at 6.00pm.

Olivia, Kate and Danielle volunteered to help with this event.

9. **Junior Prom Debrief**

Alex said he had heard from people who attended the prom and they had really enjoyed it and thought it had been a good idea to run the event for a younger audience.

Maddie believed they should split times up into two blocks with the younger age group going first and the older children coming in later. She advised some older children had left because they found it too boring.

Olivia thought the hall was too big for the numbers that attended and looked empty at times.

The Youth Council held some discussions on the photo booth and the queues they had experienced on the night. They felt there should have been a time limit on it so one group couldn’t stay in for longer than one photo strip at a time.

Brayden believed the setup needed to be more organised and more Youth Councillors needed to help with it.

Caitlin believed the Youth Council needed to encourage more people to attend their events.
10. Blue Light

Youth Activities Worker, Kylie Aitken advised she was part of the Blue Light Committee which was about getting Police and youth together to hold events and camps. She advised of some camps and activities run in the past as well as a camp coming up at Berwick, near Waihola where they needed some year 12 and 13 students to attend the camp as a Youth Leaders. She advised the camp was fully funded.

Olivia, Danielle and Maddie volunteered to help.

11. Apologies

Devin reminded the Youth Councillors of the importance of letting Kylie know if they were going to be an apology.

Kylie added if they were attending an event and needed to leave they had to tell either Cr Gover or herself so they knew where everyone was and to ensure there were enough supervisors to run the event.

12. Caveman Radio Show

Alex informed the Youth Council about the first radio show for the year carried out by Olivia and himself. He advised he would be unavailable due to the school production and would not able to run this on Tuesdays until August. He asked for someone else to step up and take part. He was able to help with writing the script but would not be there on the night.

Olivia believed it was a good spot to have for promotion and encouraging people to join the Youth Council. She wanted the radio show to continue.

Caitlin, Devin and Olivia volunteered to assist with the radio show going forward.

13. Matters arising

Lisa Samson from Kids Hub was in attendance to thank the Youth Council for their assistance with the big rides day. She stated the event was three times bigger than what was expected with people coming from Bluff, Tokonui, Te Anau and Milton which brought around 700 children and 500 adults. It was amazing to see how the community pulled together and got involved. Around $8,000 in three hours had been raised for the KidsHub project. Lisa asked for some feedback from the Youth Council on how to improve on the event if it was to run again.

Alex thought there could be two different places to line up so the queues were shorter and have two loops running for the vehicles. He also thought the shed could have been utilised more with more activities inside it.
Lisa departed the meeting at 5.27pm.

Discussion was held around more events which could be run during the year. The Youth Councillors decided they wanted to go ahead with the Youth Awards and decided to hold a workshop in July to start putting plans together. They also decided to think of another event they could hold before the Awards.

14. Volunteers to speak at the Council meeting

Olivia Samson and Alex Parish volunteered to speak at the Council meeting on 9 June 2015.

The meeting concluded at 6.09pm.
Report of the Gore District Youth Council meeting, held in the Gore District Council Chambers, 29 Civic Avenue, Gore on Monday 10 August 2015, at 5.00pm.

Present
Devin Kubala (Chair), Renee Moyles, Brayden Scott, Alex Parish, Hamish Goatley, Kate Martin, Thomas Adam, Tom Davies, Max Balloch, Keeley Wilson, Olivia Samson, Danielle Harris, Maddy McKenzie, Sarah Miller, Tessa Kelly, Grace Kelly, Alec McWhirter, Emily Chamberlain and Mikayla Ferguson.

In Attendance
Youth Council Liaison (Mrs Kayla Mitchell), Cr Anne Gover, Corporate Support Officer (Mrs Kylie Weir) and one member of the public in the gallery.

Apology
Samantha Keighley apologised for absence.

Cr Gover welcomed Kayla’s return to the Youth Council under a new agreement with the Gore District Council.

1. Confirmation of Report

The report of the Gore District Youth Council meeting held on Monday 8 June 2015 had been circulated. Alex Parish moved that it be received, seconded by Brayden Scott.

2. Council Agenda Items

Gore Multisports Complex – draft Master Plan for public consultation

Discussion was held around what the Council saw for the potential future development at the Gore Multisports Complex.

Alex thought a new skate park developed on the site could be a good option to add to the alternatives proposed and would be well utilised while children were waiting on other sports to finish.
In response to Alec, Cr Gover advised the sports grounds would still be free to use and it would only be indoor areas that would have a user pay system.

Cr Gover advised the potential of having the football grounds at the Multisports site. She said it could alleviate safety concerns that were held with Hyde Park being so close to a busy street.

In response to Kayla, the Youth Council thought the possible aquatic expansion would be better if it included a waterslide and diving boards with a deeper pool or an area to go and relax that was not in the main swimming pool or the toddlers pool.

In response to Cr Gover the Youth Council thought a kitchen off the stadium would be a good idea for teams to utilise during tournaments and big events.

Tom stated he really liked the idea of having indoor cricket added to the complex so teams could practice during the winter when the fields were too wet.

Tessa thought the Council would need to be careful with making the stadium bigger as it was cold in there now and opening it further could make it worse, especially for spectators. She thought some form of heating would be needed.

In response to Cr Gover the Youth Council liked the idea of adding extra seating for bigger crowds at sporting events and thought it would be good to add seating along all the courts not just at one end.

*The General Manager Community and Strategy attended the meeting at 5.05pm.*

The overall thoughts for what the Council proposed were as follows:

- Good coverage of all sports
- Liked the idea of having overflow car parks as long as there was plenty for all the sports
- Warm up areas would be an advantage
- Liked the idea of it all in one spot
- Liked the idea of having a café
- Liked the indoor cricket for use during winter
- Thought the fitness track was a good idea and schools could utilise it
- Worried that the location for the warm up area was in a cold shaded spot with the potential to be icy
- Have an entry and exit to keep traffic flowing better
- Easier for parents to have all kids sports all in one area
- Liked the idea of an Aquatic Centre expansion
- Good plan overall and would make new opportunities for Gore.
- Could attract bigger events
- Could isolate a drop off area so parents would not have to go right into the area.

**South Gore - Plan Change**

The General Manager Community and Strategy introduced himself to the Youth Council and gave a brief overview of his role in the Council. He advised the Youth Council on the availability of land for future industrial developments by changing the zoning from rural to industrial in the plan change.

In response to Alec, the General Manager advised the Council was trying to attract industries and businesses that serviced the rural sector of the district.

In response to Kate, the General Manager advised south Gore area was the best place to start making zone changes and other areas of Gore could be considered in the future.

Cr Gover stated this area was already starting to be a big industrial area and it would help bring the attention of the area to other business owners.

In response to Alex, Cr Gover advised it would not affect home owners and they could still live in their houses. The only thing that would change would be the zoning status of the area.

In response to Tom, the General Manager advised most of the land in the area was privately owned.

In response to Thomas, the General Manager advised there would only be a cost to the landowners during the plan change if they chose to subdivide their land and they would incur land use consent charges.

Olivia and Emily informed the Youth Council that they could speak at the Council meeting on the topics on 11 August.

*The General Manager Community and Strategy departed the meeting at 5.35pm.*

3. **Caveman Radio Show**

Olivia, Hamish and Brayden gave a brief overview of how the radio show had gone on 21 July.

Olivia informed the Youth Councillors on the need for a better script as she felt it lacked enough topics to speak about.

The next radio show was scheduled to be held on 18 August and would involve Renee, Devin and Alec.
4. **Auckland University of Technology Research – Kayla Mitchell**

Kayla advised the Youth Council on a project she was involved with for the Auckland University of Technology as a Research Assistant and asked for some volunteer youth participants.

She advised the Youth Councillors the project was about how technology and online services could help with health. She would be running a group of 6 – 10 people and would be asking some questions. She advised participants would get a $30.00 voucher for travel costs and time which would be a one off and take a hour and a half.

5. **Enviroschool Hui**

Kylie advised Alec, Alex and Emily had volunteered to run the presentation at the Enviroschool hui in Gore on 29 October 2015 and asked if anyone else wanted to help. Discussion was held around what the presentation could be and how they would present it.

The group decided to choose the topic “how young people can make a difference in their environment”.

6. **Ministry of Youth Development Funding**

Renee advised the Youth Councillors of an opportunity to try and secure extra funding towards an event from the Ministry of Youth Development to be used on a project during Youth Week last year.

Alec suggested holding another Junior Prom but building the event to be bigger and better with two different time slots for different age groups.

Alex suggested a mud/colour run.

Renee stated they needed to keep the idea broad as it would have to fit in with the Youth Week theme which had not been released yet.

Alec suggested a survey be put out in schools to get a feeling of what youth would like to see and to help the Youth Councillors decide on new ideas for future events.

Kate suggested holding a mini version of Kidzone in Gore.

The Youth Council decided to run the survey and distribute it within the local schools to gain ideas before applying for the funds.
7. **Youth Awards**

Cr Gover advised the SBS St James Theatre had been booked for 28 November 2015 from 12noon to 10.30pm. This would allow enough time for set up and clean up to occur.

Alec thought the nominations needed to be pushed more this year to improve on numbers received and making people aware of how they can be a part of the process.

Maddy asked for a junior and senior section to make it fair as younger nominees did not apply as they thought they would not win against older students.

Renee and Devin went over the categories for the Youth Awards so everyone knew what they were and the meaning behind them.

Kayla advised the Youth Council there were some complaints on the Black Sheep award’s name and saw it as a form of bullying.

Alec liked the Black Sheep award and suggested putting an article in the paper showing what the awards names and meanings were to remove some of the stigma around the titles of the awards and removing the thought of it provoking bullying.

In response to Alec, Kayla advised the Youth Awards were targeted for the 12-24 age bracket. She suggested 12-16 would be for juniors and 17-24 would be for senior sections.

Discussion was held around the removal of the environmental award as it was a struggle to get any nominations for this category and it could be included into some of the other awards.

Cr Gover advised the winner(s) of the award received a trophy and some flowers or chocolates and a certificate. They are also offered an opportunity to come back and present prize the following year alongside the sponsor.

Discussion was held around making the tickets $10.00 with no food as they could utilise the snacks available for sale at the theatre if they wish to eat something.

The Youth Council decided to get nomination forms out by the end of September and promote this through the Caveman radio show.

8. **Christmas Parade**

Kylie advised the Christmas Parade would be held on 13 December and asked for volunteers. Brayden, Grace, Max, Hamish, Keeley and Danielle all volunteered.

The meeting concluded at 6.10pm.