



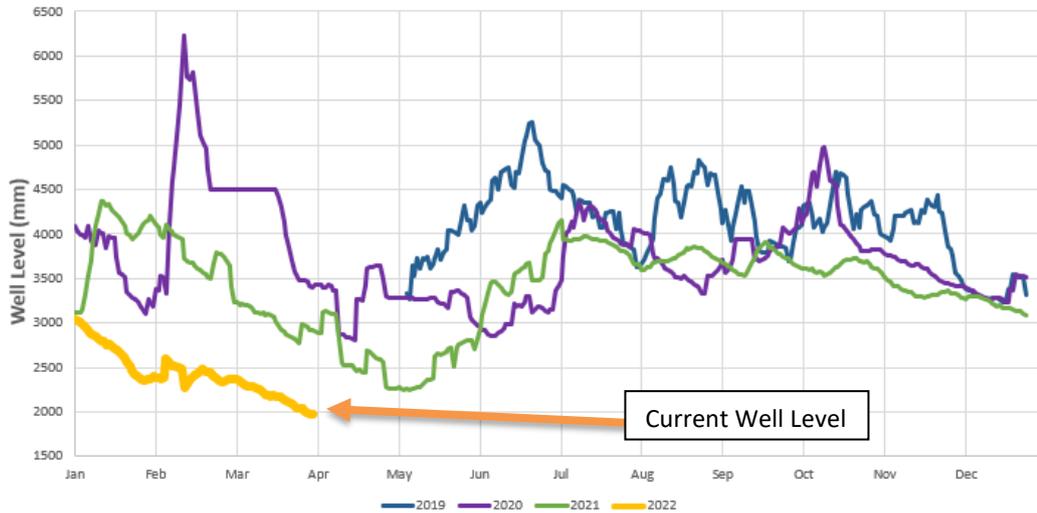
**Infrastructure
and Planning
Bulletin
April 2022**

Drinking water

Gore raw water sources and consumption

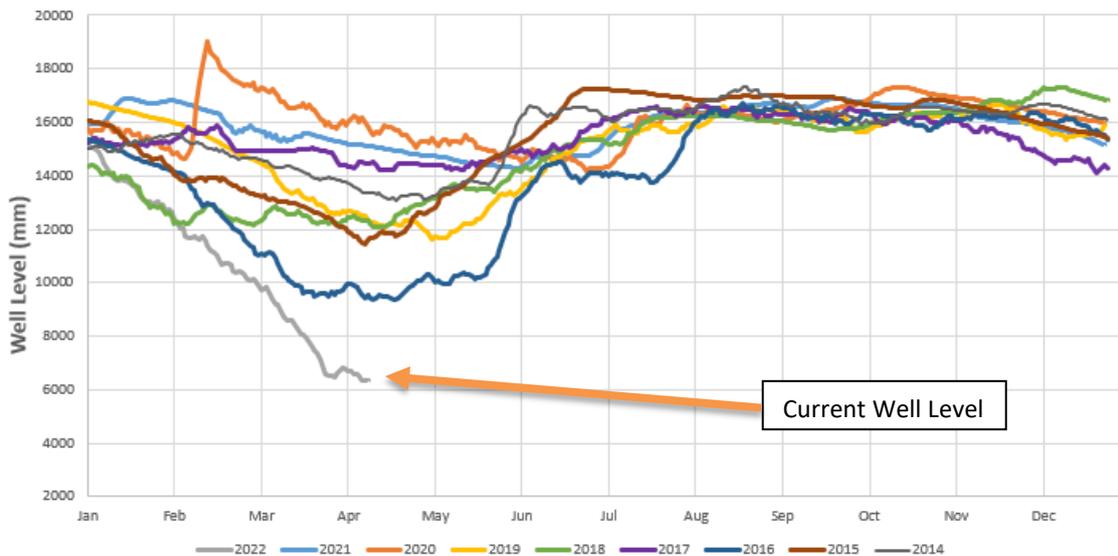
- The level in the main bore at Coopers Well field is now below 2.0m – this is the lowest it has been since the bore was installed in May 2019. Given the extended dry period and low river levels the performance of this bore has exceeded staff expectations. It is unclear how long the remaining 2.0m of water in the bore will last. It is possible that the level could drop very quickly resulting in the bore not being able to meet demand. If this occurs, we will need to start artificially recharging the bore from the Matura River.

Coopers No 4 Well Level (Rolling 7 Day Average)



- The level in the main bore at the Jacobstown well is also the lowest it has been at since 2014 (we do not have accurate data prior to this). Due to concerns over the water level in this bore and the potential to cause damage to the bore pumps, we began artificially recharging the Jacobstown bore field with water from the Matura River on 23 March. While there is potential for this to result in taste and odour issues, no complaints have been received at this stage.

Jacobstown No 3 Well Level (Rolling 7 Day Average)



- Water consumption in Gore for the months of January, February and March has averaged 4135m³/day. This is approximately 7% higher than the average for the past five years.
- In accordance with the Council’s resource consent a conserve water notice was issued on 17 January 2022 due to the flow in the river dropping below 17 cumecs. Additionally, given the sustained dry period that the district has experienced, Level 2 water restrictions were implemented on 24 March. These are expected to remain in place until there here has been substantial rainfall.

- Progress on the East Gore water treatment plant has been hindered in recent months due to supply issues of minor materials (ie pipe glue) and key staff being in isolation due to COVID. Due to this, commissioning of the plant is now not expected to be completed until early May.
- Preliminary design work for the Hilbre Avenue reservoir replacement is progressing well. As part of this work, consideration is being given to the long term future of the Hilbre Avenue water tower. Construction work on the new reservoir is however dependant on the proposed Longford shared bridge and associated pipeline first being installed.
- Drilling at the Jacobstown well field to investigate the potential to expand this water source was completed in December. Unfortunately, the results of this drilling were not as favourable as hoped. Further analysis of these results and consideration to undertake further exploratory drilling is planned in the coming months.
- Environment Southland is consulting with the Council and all other consent holders with water takes from the Mataura River above Gore, regarding the over-allocation of the river under the Water Conservation (Mataura River) Order 1997. Environment Southland is proposing to work with existing consent holders to investigate options to address this over-allocation issue. How this might affect the Council's water supply takes is not currently clear, however the Council staff plan to keep a close eye on this, and an update will be provided to the Council in due course.
- The Council staff worked in partnership with Highways South to replace two sections of watermain at the Hyde Street roundabout in March, prior to new asphalt being laid at the roundabout.
- Two sections of water main have been replaced between 16 and 80 Main Street in Gore. This is in preparation for Parks and Reserve's planned replanting of the two trees that were recently removed in this area.

Mataura raw water sources and consumption

- Due to the Pleura Dam no longer meeting demand, we started abstracting water from the Mataura River on 10 March. Due to concerns over potential taste and odour issues a water tanker has been set up outside the Mataura Community Centre. It is estimated that residents are using approximately 100 l/day from the tanker.
- It was hoped to undertake a second phase of de-silting the Pleura Dam during autumn, however given the low flows in the Pleura Stream, it is likely this will be postponed until the 2023 Autumn.
- Drilling at selected sites around Mataura to try and identify alternative water sources was completed in December. Unfortunately, the results of this drilling were not as favourable as hoped. Further analysis of these results and consideration of improve the resilience the drinking water supply will be given in the coming months.
- Design of the planned upgrade to the Mataura water treatment plant is progressing well. Detailed design and tender documents are expected to be completed by the end of May. This will hopefully allow a contractor to be engaged and construction works to start in the second half of this year.

Otama rural water supply

- Despite the sustained dry period, water consumption for the scheme has been approximately as expected for this time of year – this is expected to be a result of both the colder temperatures now being experienced (reducing stock demand) and the recent replacement of water restrictors throughout the scheme.
- Limited detail has been provided to the Council regarding the proposed ownership transfer of the scheme. However, it is understood that the committee is still aiming for a transfer date of 1 July 2022.

Wastewater and stormwater

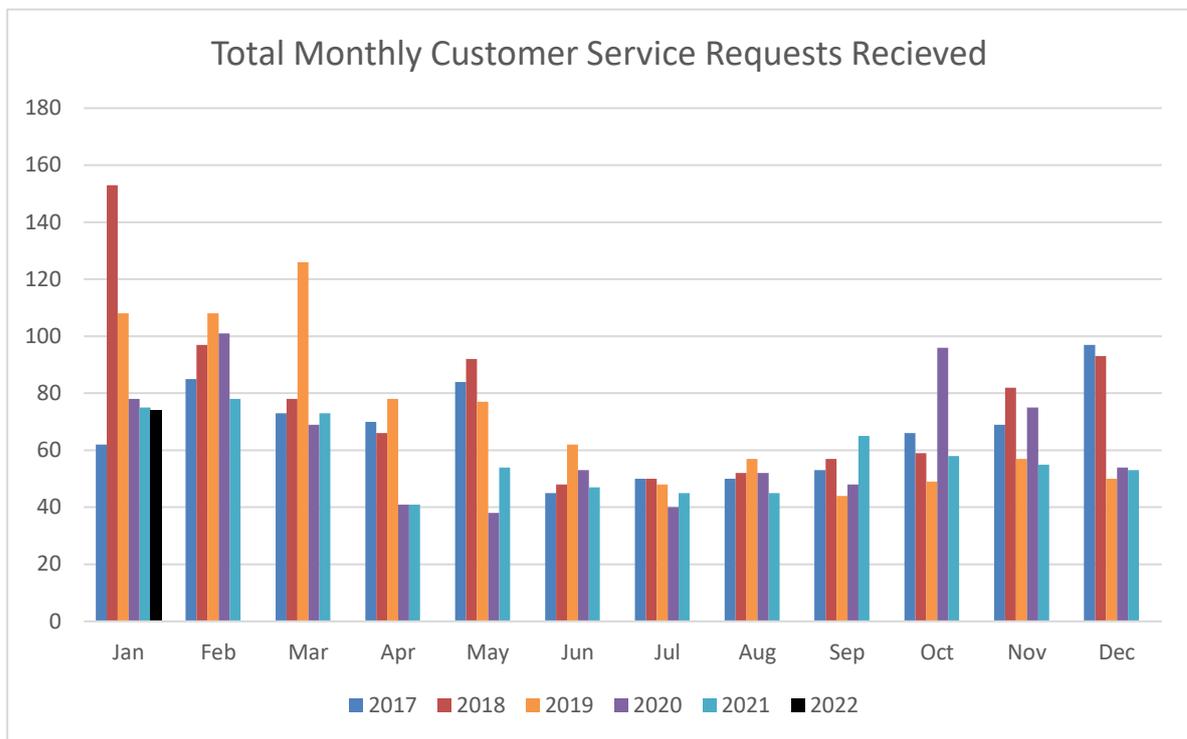
- All three of the Council's wastewater treatment plants are performing reasonably well, with no discharge consent exceedances being recorded during the current reporting period.
- A consent has been lodged with Environment Southland to allow the partial desludging of pond 1 at the Gore wastewater treatment plant. At this stage it is hoped a Request for Proposals to undertake this work will be issued to the market in mid-2022.
- Consultation on the Council's proposed Stormwater Bylaw closed on 25 March 2022. A total of eight submissions were received with seven submitters indicating they would like to speak to their submission.

The hearing was held on 26 April. Staff will now review and provide a report for the Council's consideration.

- The required assessment of the CCTV inspections for the development of a wastewater renewals plan has now been completed. Project Max is now making good progress on the development of the renewals strategy with this expected to be completed by late April.
- Fulton Hogan has now completed all physical works for the Wigan Street project. Project close out tasks such as updating the Council's asset data base and GIS are now being completed. Additionally, WSP is undertaking the design work for the next section of the pipeline to be replaced between the intersection of Wigan and Hyde Street and Ardwick and Eccles Street.
- Construction on the Elizabeth Street project began in February 2022. Fulton Hogan is making good progress with the majority of the watermain work now complete. Once the watermain has been completed work will begin on installing the new stormwater and wastewater mains. A report regarding the separation of the private property drainage was tabled at the 12 April Council meeting.
- A proposal has now been received from Pattle Delamore Partners to undertake an assessment of land disposal options for the Gore and Mataura wastewater renewals project. A report regarding this will be tabled at the 10 May Council meeting.

Customer service requests (CRM)

- A total of 192 CRMs were received between 1 January 2022 and 31 March 2022. This is 25% below average for this time of the year and is the lowest number of CRM's received for this period in the past six years. It is believed that the reduction in the number of CRM's being received is a result of a concerted effort from the 3 Waters team to be more proactive with resolving issues in the network.



- Of the 182 CRMs received during January, February and March, 62% were associated with water supply, 21% with the Otama rural water supply, 5% with wastewater, 0% with stormwater and 12% with general enquiries.

2. REPORT FROM THE BUILDING CONTROL MANAGER (Russell Paterson)

Processing timeframes

The volume of consents processed in February/March ramped up as staff had a concentrated effort to try and reduce the wait time before a consent is opened for processing to commence. The move to splitting the teams also helped as the general drive is while working from home – you are predominantly processing, when in the office – concentrate on inspections.

- February – 38 consents granted, average of 20.9 days to process
- March – 35 consents granted, average of 16.6 days to process

We have just engaged Solutions Team Ltd (STL) to assist with the processing of building consents. It is a sizable Christchurch based company that process consents and conduct site inspections for upwards of 30 BCAs across the country. STL has a wide range of staff available and commit to a turnaround timeframe of 10 days maximum.

The beauty of this arrangement is the volume of applications sent to STL can be as many or as few as we like, depending on our in office demands each week.

Projects during Covid Red light criteria

Many residential and commercial builds are continuing largely unaffected except for supply issues and Covid related staff absences. Builders have spoken of lengthy delays to obtain Gib board, aluminium windows, construction ply and timber products which affects us as well. Repeat inspections are often needed as the work is completed in stages, and product substitutions often require a minor variation or amendment of the approved building consent, requiring additional time and expense.

BCA staff have been vigilant wearing masks to residential inspections, both to protect themselves and the occupants of the house during this increased infection period of late. Standard Covid questions are still asked when an inspection is requested.

Staff health/split teams

The Building team has been struck by Covid over recent weeks. Two of the team were Covid positive and another was a household contact so also required the minimum seven days isolation period. Added to that, general flu like symptoms were experienced by some and a scheduled operation was postponed for Covid reasons.

The split teams have been successful to help restrict any Covid infection amongst the team and likely to remain that way until after Easter at least. All BCA staff have laptops and/or monitors available for periods when they work or isolate from home.

Electronic processing

The Simpli electronic portal system is now being used by approximately 95% of applicants. We still receive a handful of hardcopy applications, generally from home owners applying to install a solid fuel heater.

The GoGet processing system is also under constant review by the team while in use. Several adjustments have been made to some templates as issues are found and modified or corrected. A full review of our templates will not be started until after the next accreditation assessment, which is scheduled for late June.

As previously reported, electronic processing does take a lot longer as there are flags for each section that cannot be missed – which also doubles as extra security that the processor has been thorough.

The team from STL will also be using the GoGet system for contract processing and we may have the opportunity to inherit some of its templates in the future. These have passed at least one IANZ accreditation audit in the past.

Site conditions

The continued spell of fine weather has been great for builders and drain layers on sites across the district. Normally the installation of drains is affected by rain and poor conditions in the south however tradies and contractors have experienced perfect conditions for many septic tank/effluent field installations of late.

And for some, what a view from their work site!



📌 Building consent statistics for February and March are attached.

Building Consent Statistics

(Includes Certificates of Acceptance)



	2019-2020				2020-2021				2021-2022			
	No. of Consents		Value of Consents \$		No. of Consents		Value of Consents \$		No. of Consents		Value of Consents \$	
July	32	32	1,013,409	1,013,409	37	37	4,164,210	4,164,210	42	42	2,691,500	2,691,500
August	34	66	1,452,813	2,466,222	42	79	1,147,593	5,311,803	***29	71	1,571,550	4,263,050
September	31	97	723,350	3,189,572	37	116	2,952,320	8,264,123	31	102	8,017,752	12,280,802
October	26	123	1,258,987	4,448,559	26	139	1,648,600	9,912,723	22	124	9,011,145	21,291,947
November	9	132	804,980	5,253,539	25	164	5,046,487	14,959,210	32	156	2,134,975	23,426,922
December	27	159	2,012,257	7,265,796	28	192	2,690,400	17,646,610	23	179	3,078,260	26,505,182
January	17	176	1,535,564	8,801,360	11	203	1,623,100	19,272,710	7	186	1,184,755	27,689,937
February	26	202	*6,571,422	15,372,782	27	230	1,599,061	20,871,771	38	224	1,697,818	29,387,755
March	45	247	3,826,291	19,199,073	55	285	4,338,498	25,210,269				
April	**8	255	96,000	19,295,073	32	317	1,437,500	26,647,769				
May	35	290	4,141,242	23,436,315	58	375	2,218,332	28,866,101				
June	31	321	3,098,025	26,534,340	32	407	3,673,251	32,539,352				
Median	29		1,494,189		32		2,454,366		30		2,413,238	

* includes GDC Office Refurbishment

** Covid-19 (Level 4 restrictions 26 March – 27 April, Level 3 restrictions 28 April – 13 May, Level 2 restrictions 14 May – 9 June 2020)

*** Covid-19 (Level 4 restrictions 18 August – 31 August, Level 3 restrictions 1 September 2021 to 7 September, Level 2 8 September to 30 November 2021 – Orange traffic light system begins 1 December 2021, moved to Red traffic light 24 January 2022)

Consents issued over \$40,000

Location	Description of Work	Value of Consent
248 Miller Road	Demolish existing garage, boiler room and storerooms and replace with new garage. Entry cladding revised to plaster	75,000
44 Norton Street, Gore	Construct new timber framed deck to north elevation of dwelling complete with braced posts and glass balustrade system	45,000
66 Wentworth Street, Gore	Construction of three bedroom dwelling with attached garage	349,500
36 Diamond Peak Road	New implement shed	80,000
257 Main Street, Matura	Remove existing walls and install beams to enlarge living and open up to kitchen area. Install new window and door to living area. Fit new kitchen joinery. Install new Woodburner and flue. Fit wall insulation to affected exterior walls. Reline walls and ceiling to altered area.	65,000

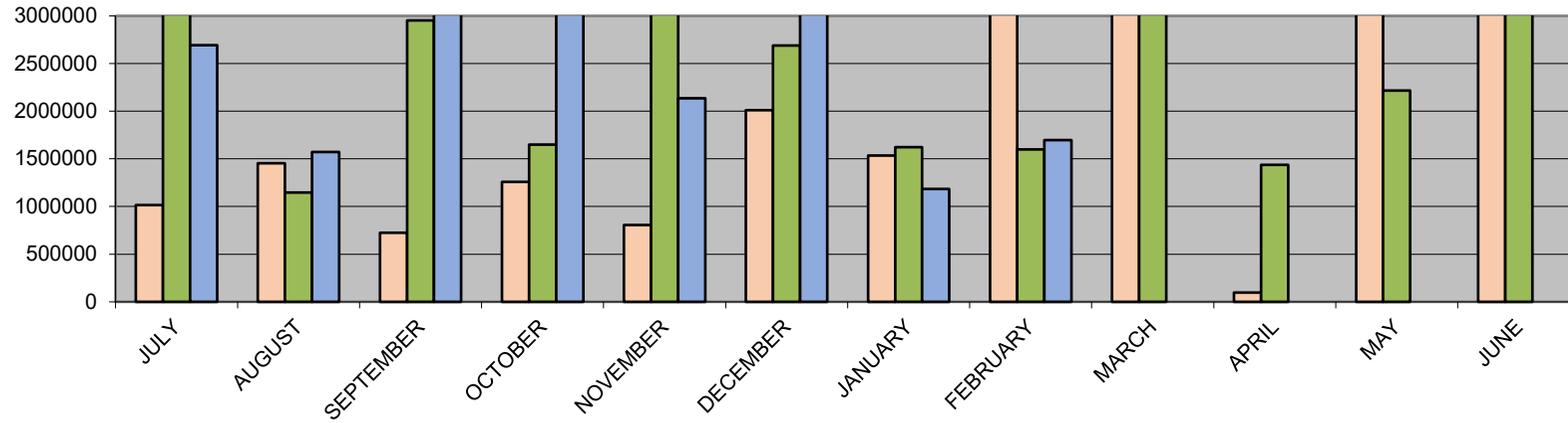
136C Mountain Road	3 Bedroom, 2 bathroom single detached dwelling with attached garage. 2 cladding types. Performance standard to be passive house.	590,000
19 Hamilton Street, Gore	To remove internal load bearing walls and install new supporting beams, to re-insulate walls and ceiling, and to re-pile sub floor	40,000
986 Mountain Road, Gore	18m x 10m farm storage shed	60,000
19 Wigan Street, Gore	7m x 9m residential garage	117,000

New dwellings (including relocated dwellings) (financial year)

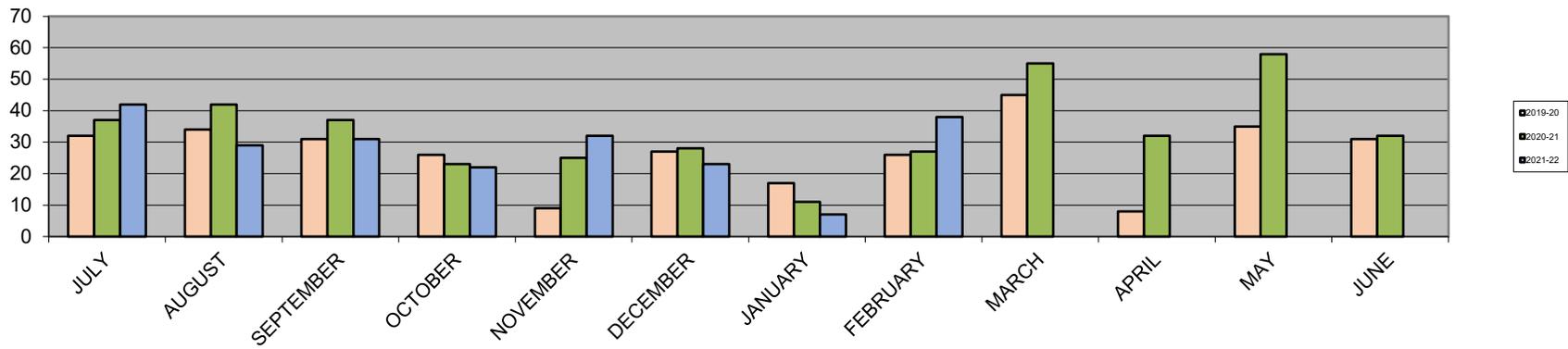
2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	2010-2011	2011-2012
32	38	35	34	33	40	31	32	34	30
2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022
36	39	24	41*	36**	27	42***	25	46	22

* Includes 19 villa's constructed in stage 1 – Bupa ** Includes 18 villa's constructed in stage 2 – Bupa *** Includes 14 villa's constructed in stage 3 – Bupa

Value of Consents & COA's Issued



Number of Consents & COA's Issued



Performance statistics

Building Consents *(includes COA's)*

2021-2022	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	12.3	12.1	17.7	17.7	21.3	19.9	24.9	20.9				
Number processed within 20 day limit	42 (97.7%)	29 (100%)	31 (64.5%)	13 (59.1%)	11 (34.4%)	13 (56.5%)	1 (14.3%)	12 (36.8%)				
Number in excess of 20 day limit	1 (2.3%)	0 (0.0%)	11 (35.5%)	9 (40.9%)	21 (65.6%)	11 (43.5%)	6 (85.7%)	24 (63.2%)				
2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	14.4	12.1	13.3	14.3	20.5	16.3	18.0	14.1	15.0	14.2	13.5	12.7
Number processed within 20 day limit	37 (89.2%)	35 (83.3%)	28 (75.7%)	16 (69.9%)	10 (40.0%)	23 (82.1%)	7 (63.6%)	23 (85.2%)	48 (87.3%)	30 (93.8%)	56 (96.6%)	29 (90.6%)
Number in excess of 20 day limit	4 (10.8%)	7 (16.7%)	9 (24.3%)	7 (30.4%)	15 (60.0%)	5 (17.9%)	4 (36.4%)	4 (14.8%)	7 (12.7%)	2 (6.3%)	2 (3.4%)	3 (9.4%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	10.5	9.0	9.5	6.3	12.9	13.6	16.1	18.0	45	15.9	12.9	13.5
Number processed within 20 day limit	32 (100%)	33 (97.1%)	30 (96.8%)	26 (100%)	9 (100%)	25 (92.6%)	16 (94.1%)	16 (64.0%)	40 (88.9%)	6 (75%)	26 (74.3%)	30 (96.8%)
Number in excess of 20 day limit	0 (0.0%)	1* (2.9%)	1* (3.2%)	0 (0.0%)	0 (0.0%)	2* (7.4%)	1* (5.9%)	9* (36.0%)	5* (11.1%)	2* (25%)	9* (25.7%)	1 (3.2%)

* Consents over 20 days – staff illness/absence, February floods, Covid-19 restrictions

Code Compliance Certificates

2021-2022	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	1.1	0.3	0.9	0.3	0.0	0.2	0.6				
Number processed within 20 day limit	43 (100%)	18 (100%)	20 (100%)	23 (100%)	24 (100%)	15 (100%)	11 (100%)	20 (100%)				
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)				
2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	0.0	0.4	1.4	0.7	2.7	1.0	0.4	1.0	0.2	0.6	0.4
Number processed within 20 day limit	40 (100%)	36 (100%)	32 (100%)	30 (100%)	19 (100%)	28 (96.6%)	8 (100%)	21 (100%)	24 (100%)	26 (100%)	41 (100%)	39 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	9 (0%)	0 (0%)	0 (0%)	1 (3.4%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.6	0.6	0.6	0.1	0.0	0.2	1.1	2.8	1.3	7.2	0.1	0.9
Number processed within 20 day limit	45 (100%)	18 (100%)	30 (100%)	24 (100%)	20 (100%)	20 (100%)	10 (100.0%)	18 (94.7%)	25 (100%)	2 (100%)	20 (100%)	32 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (5.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

Building Consent Statistics

(Includes Certificates of Acceptance)



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April	**8	255	96,000	19,295,073	32	317	1,437,500	26,647,769				
May	35	290	4,141,242	23,436,315	58	375	2,218,332	28,866,101				
June	31	321	3,098,025	26,534,340	32	407	3,673,251	32,539,352				
Median	29		1,494,189		32		2,454,366		31		2,484,594	

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Consents issued over \$40,000

Location	Description of Work	Value of Consent
18-22 Bridge Street, Matura	To demolish the existing building and clear the site in preparation for a new building	55,000
121 Kakapo Street, Gore	Alter existing office and convert to proposed accessible WC including shower	60,000
61 Irk Street, Gore	Seismic upgrade, installation of lift and installation of accessible WC	800,000
8 Pomona Street, Gore	New 3 bedroom insulated panel residence	200,000
18 Elizabeth Street, Gore	Construct 1 x dwelling consisting of 1 x one bedroom unit and 1 x two bedroom unit	446,431
21 Irwell Street, Gore	Concrete infill to window opening to increase NBS to at least 34%, installation of a type 2 manual fire alarm system and emergency lighting	70,000
56A Hamilton Street, Gore	4 bedroom dwelling	350,000

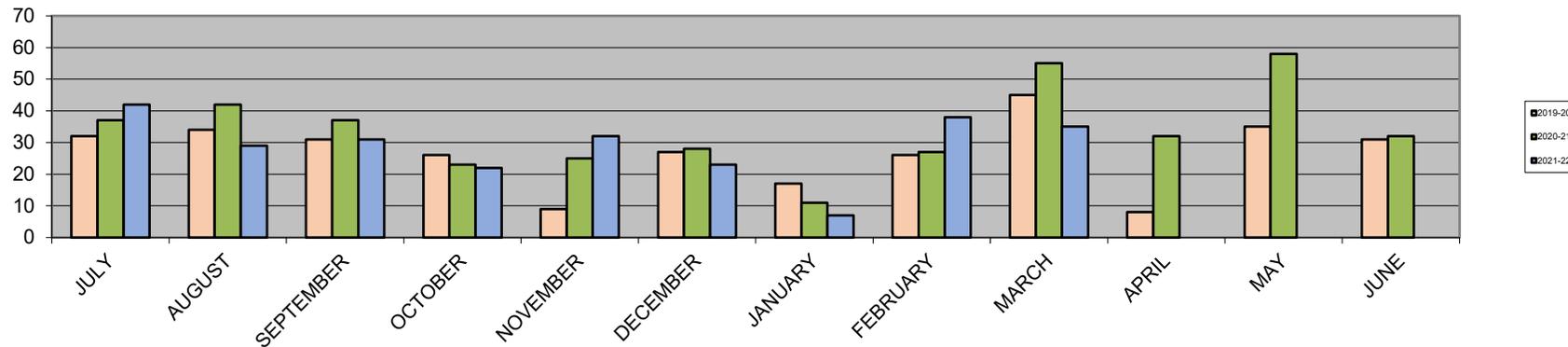
36 Wentworth Street, Gore	Single bedroom sleepout with bathroom and attached carport. *Building is supplied to client as a kitset. JC Builders are responsible for construction of floor slab and installation of drains to connect to existing, any inspections after floor pre-pour will be clients responsibility as will application for CCC	48,000
186 Broughton Street, Gore	New Totalspan single garage	40,000
22 Matheson Road	Replace the existing coal boiler with a wood pellet boiler in the same position	160,000

New dwellings (including relocated dwellings) (financial year)

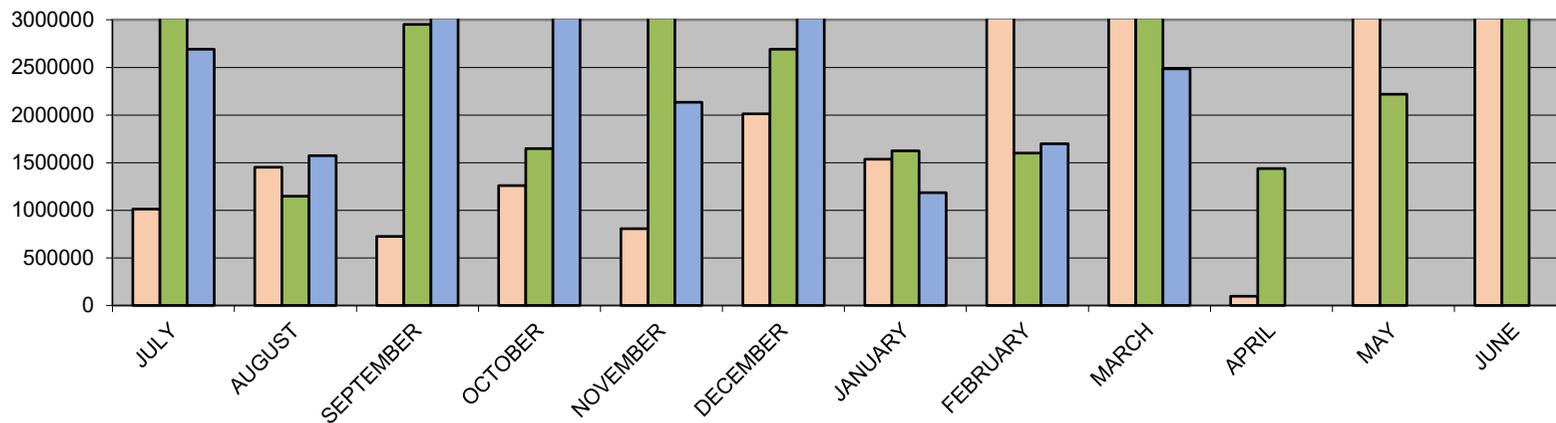
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Value of Consents & COA's Issued



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Number processed within 20 day limit	32 (100%)	33 (97.1%)	30 (96.8%)	26 (100%)	9 (100%)	25 (92.6%)	16 (94.1%)	16 (64.0%)	40 (88.9%)	6 (75%)	26 (74.3%)	30 (96.8%)
Number in excess of 20 day limit	0 (0.0%)	1* (2.9%)	1* (3.2%)	0 (0.0%)	0 (0.0%)	2* (7.4%)	1* (5.9%)	9* (36.0%)	5* (11.1%)	2* (25%)	9* (25.7%)	1 (3.2%)

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Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)			
2020-2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.5	0.0	0.4	1.4	0.7	2.7	1.0	0.4	1.0	0.2	0.6	0.4
Number processed within 20 day limit	40 (100%)	36 (100%)	32 (100%)	30 (100%)	19 (100%)	28 (96.6%)	8 (100%)	21 (100%)	24 (100%)	26 (100%)	41 (100%)	39 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	9 (0%)	0 (0%)	0 (0%)	1 (3.4%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)
2019-2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Average days to grant	0.6	0.6	0.6	0.1	0.0	0.2	1.1	2.8	1.3	7.2	0.1	0.9
Number processed within 20 day limit	45 (100%)	18 (100%)	30 (100%)	24 (100%)	20 (100%)	20 (100%)	10 (100.0%)	18 (94.7%)	25 (100%)	2 (100%)	20 (100%)	32 (100%)
Number in excess of 20 day limit	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (5.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

3. PLANNING SERVICES SUMMARY (Katrina Ellis, Consultant Senior Planner)

Resource consent update

Consent Numbers from 1 February 2022 – 31 March 2022	
Land use consents received	5
Subdivision consents received	9
Total received	14
Land use consents issued	8
Subdivision consents issued	6
Total issued	14

Land use consents issued included:

- ❖ Consent to upgrade the ventilation system at the Multisport Centre, to a system that is more durable, but also generates more noise.
- ❖ A consent for a density breach at Kana Street, Matura, where three smaller houses were granted on a site where two houses are permitted.
- ❖ Two consents for industrial activities on small rural lots off State Highway 1.
- ❖ Two consents under the National Environmental Standard for Contaminated Soil, one to decommission a Z truck stop, and one to enable the creation of the rural residential site on land that contains fuel storage associated with an existing contractors yard.

Subdivision consents issued included:

- ❖ All subdivision consents were in the rural zone.
- ❖ A total of 23 rural lifestyle lots were consented, 14 of which are on Reaby Road.
- ❖ One lot was consented for industrial use, on Falconer Road.

Other information:

- ❖ 100% of resource consents were processed within RMA timeframes.
- ❖ On average, it took 18 working days to process each application.
- ❖ All issued consents were issued non-notified.
- ❖ There are currently 22 consents in for processing, 12 of which are on hold for further information or at applicant's request.

4. REGULATORY SERVICES REPORT (*Frances Shepherd*)

Alcohol licensing

The following alcohol applications were received:

2021/22	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Special licences	8	3	3	4	2	2	1	4	2*			
Managers certificates	5	3	6	1	7	5	1	5	3*			
Licence renewals	15	3	0	2	0	1	0	0	1*			
2020/21	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Special licences	6	3	3	4	7	4	4	5	10	8	3	5
Managers certificates	5	5	5	4	5	1	5	3	2	1	1	5
Licence renewals	0	0	0	0	0	2	0	0	1	0	0	1
New Licence	1	0	0	0	0	0	0	0	0	0	0	0
Licence variation	0	0	1	0	0	0	0	0	0	0	0	0
2019/20	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Special licences	9	3	6	2	13	3	5	2	3	1	0	1
Managers certificates	3	1	5	5	8	3	3	6	5	3	1	1
Licence renewals	2	0	3	0	0	1	0	0	0	0	0	2

*as at 31 March 2022

Abandoned vehicles

The following customer service requests regarding abandoned vehicles were received:

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2016/17	1	4	1	1	2	0	0	0	2	3	1	0
2017/18	1	0	0	1	1	2	1	3	0	0	1	1
2018/19	2	3	1	1	1	0	0	2	1	5	4	1
2019/20	5	6	5	4	2	2	3	4	6	3	2	1
2020/21	1	1	5	3	2	2	1	1	4	3	3	0
2021/22	2	4	1	0	1	1	3	2	3*			

*as at 31 March 2022

Noise control

The following customer service requests for noise complaints were received:

2021/22	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	18	20	10	20	28	28	23	16	21*			
Seizures	0	0	2	0	3	4	0	0	1*			
2020/21	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	10	24	26	25	20	32	31	21	20	17	14	19
Seizures	0	0	0	0	2	2	3	0	0	0	0	1
2019/20	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	21	18	22	20	27	30	29	17	19	19	21	14
Seizures	1	0	1	0	1	3	0	0	1	1	0	0
2018/19	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	15	13	8	15	20	25	12	23	26	22	15	18
Seizures	2	0	0	1	0	0	0	2	0	1	1	2
2017/18	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	9	11	11	18	15	16	16	14	13	11	8	11
Seizures	0	2	0	0	0	0	1	0	0	0	0	0
2016/17	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Complaints	18	16	23	24	26	27	22	39	26	16	11	15
Seizures	1	1	2	2	2	0	0	3	3	0	0	0

*as at 31 March 2022

Litter

The following customer service requests regarding dumped rubbish were received:

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2016/17	4	4	1	0	5	0	0	6	5	1	5	6
2017/18	1	10	2	0	2	1	5	1	1	3	6	1
2018/19	1	6	4	2	2	2	8	3	2	4	6	3
2019/20	4	2	4	1	0	2	4	2	3	1	3	3
2020/21	4	0	3	3	6	2	3	4	6	3	3	5
2021/22	1	1	1	4	5	4	4	1	1*			

* as at 31 March 2022

Animal control

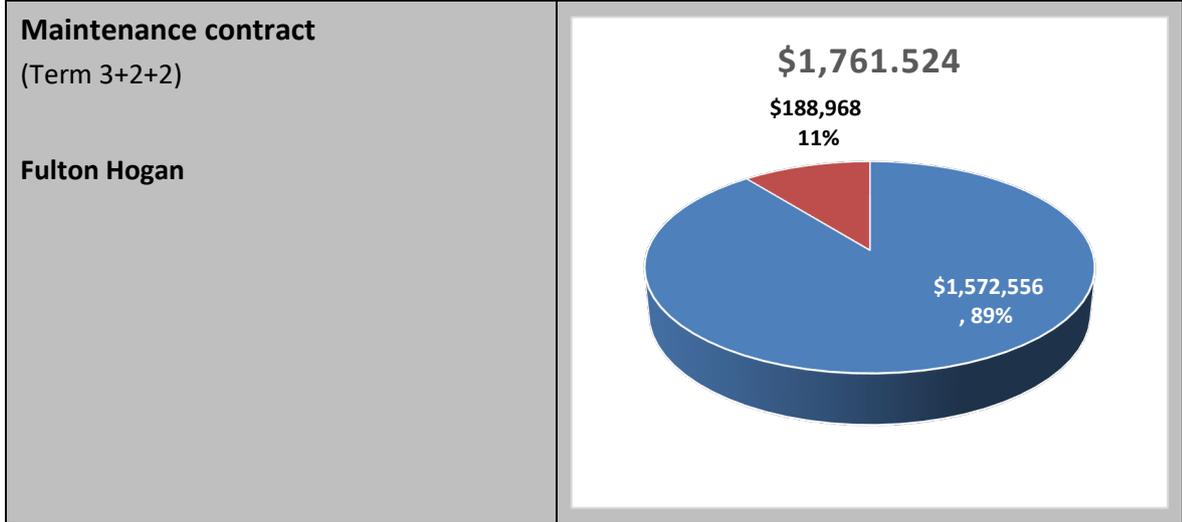
The following customer service requests regarding animal control were received:

Customer Service Requests 2021/22	July	August	September	October	November	December	January	February	March	April	May	June	Total
Dog attack	3	2	0	2	0	4	2	0	0				13
Enquiries	3	2	5	2	3	3	0	3	5				26
Barking	9	8	10	7	13	2	2	6	8				65
Lost/found	9	3	9	14	10	13	15	14	12				99
Rushing	0	0	3	0	0	4	0	0	1				8
Wandering	11	13	12	13	14	19	11	24	20				137
Stock/Poultry	13	13	5	9	12	5	13	11	3				84
Dogs impounded	3	2	4	6	3	7	10	5	7				48
Stock impounded	3	0	0	0	0	0	0	0	0				3
Infringement notices	1	0	0	0	19	0	10	17	8				55
Dogs rehomed	0	2	0	1	0	1	1	0	1				6
Abatement notices	1	0	0	0	0	0	0	0	0				2
Menacing classification	0	0	0	0	0	1	0	2	0				3
Dangerous classification	0	0	0	0	0	0	0	0	0				0
Prosecution	0	0	0	0	0	0	0	0	0				0

* as at 31 March 2022

Customer Service Requests 2020/21	July	August	September	October	November	December	January	February	March	April	May	June	Total
Dog attack	2	3	2	1	2	2	0	2	0	0	1	3	18
Enquiries	6	3	3	7	6	2	4	1	4	4	0	9	49
Barking	12	13	11	19	11	3	6	20	25	11	5	9	145
Lost/found	15	8	6	10	12	10	14	7	5	6	2	10	105
Rushing	1	2	0	0	0	1	1	1	1	0	1	3	11
Wandering	15	21	8	10	27	8	13	12	14	9	5	15	157
Stock/Poultry	4	14	5	11	11	8	4	8	11	10	0	4	90
Dogs impounded	5	3	1	2	2	3	1	2	3	3	2	10	37
Stock impounded	0	0	0	0	0	1	0	0	0	0	0	0	1
Infringement notices	0	0	0	0	0	2	0	1	19	0	0	1	22
Dogs rehomed	1	0	0	0	1	0	0	0	0	0	0	4	6
Abatement notices	0	0	0	0	0	0	0	1	0	0	0	0	1
Menacing classification	0	0	0	0	0	0	2	1	0	0	0	0	3
Dangerous classification	0	0	0	0	0	0	0	0	0	0	0	0	0
Prosecution	0	0	0	0	0	0	0	0	0	0	0	0	0

5. REPORT FROM THE ROADING TEAM

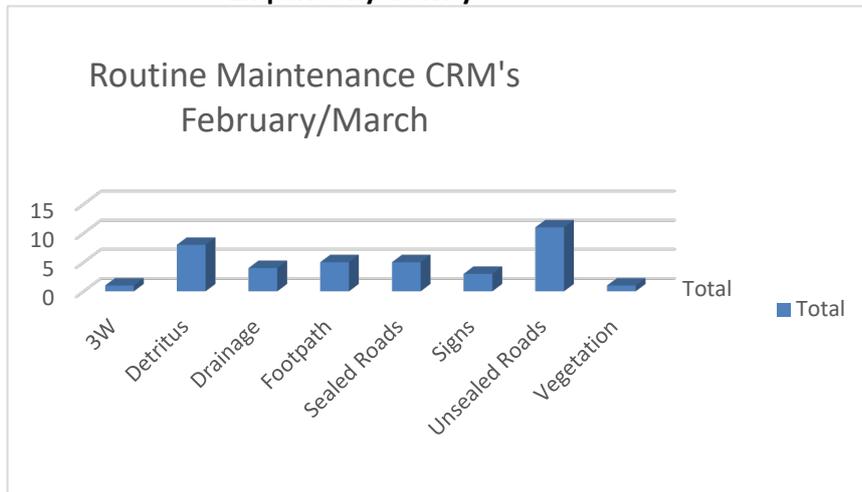


This contract is for the routine maintenance of the Gore roading network.

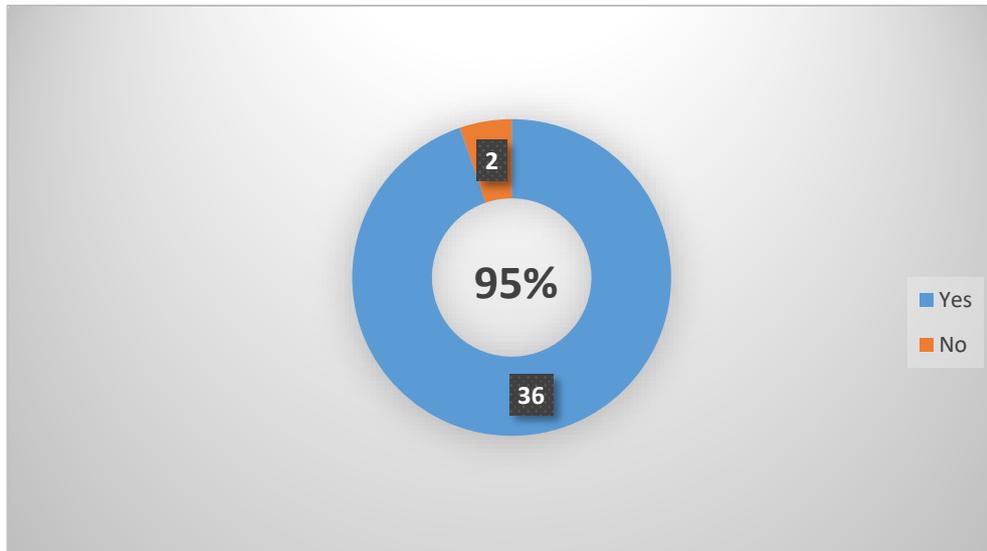
- The road maintenance contract commenced in September 2017.
- This contract has completed its first four years.
- The Council approved the award of separable portion two of the contract, which extends the contract period to 30 June 2022
- Fulton Hogan has advised the Council that it does not wish to extend the contract for the final two years potentially available.
- Routine rural work includes drainage work/culvert replacement, grading, metalling, bridgework, signage.
- Urban work includes street sweeping, kerb and channel, potholes, signage, mud tanks, rubbish, spills and leaf drop.
- The budget for 2021/22 is \$1,761,524 (Inclusive of drainage work). The total spent at the end of March was \$1,572,556.
- Generally calm, warm and dry weather conditions were experienced during the period which enabled most work to continue without significant interruptions. Lack of moisture on gravel roads resulted in an increase in corrugations on the network.
- Road users reported relatively few unsealed road issues which hopefully reflected that they were reasonably satisfied with the condition of the unsealed roads.
- Callouts to accidents and other incidents continued during and after work hours.

CRMs

Enquiries by activity



Enquiries completed on time



CRM closure times were satisfactory during the period. The number of CRM's received reduced which helped improve closure times.

Routine maintenance (February – March)

Grading



235km

Sweeping



742km

Metalling



2041m³ Placed

Network condition

Rural road inspection - road roughness (using Roadroid apps.)

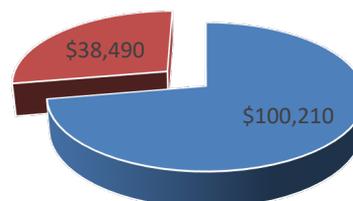
Unfortunately survey results are unable to be provided for this period. We hope to overcome some technical issues experienced to enable results to be provided for the next bulletin.

Vegetation Control Contract

(Term 3+2)

Southern Vegetation Control

\$138,700



The contract includes the spraying of the townships as well as some rural roads and the state highway.

- The contract commenced on 31 October 2017 and was extended in September 2020 for a contract period of two years.
- The budget for 2021/22 is \$138,700. Total spent to 31 March was \$100,210.

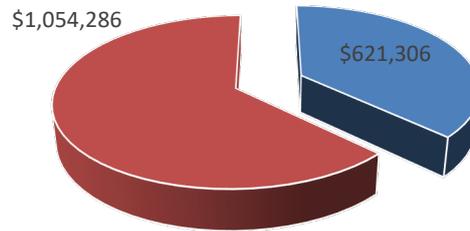
- Spraying in Gore and Mataura is approximately 98% complete.
- Rural pest plant spraying completed apart from a few roads needing additional traffic control approximately 95% complete.
- Rural shoulders spraying in progress approximately 50% complete.

Resurfacing Contract

(Term 1+1+1)

Fulton Hogan

\$1,675,592



The contract included both the resurfacing and pre-seal repair work across the road network.

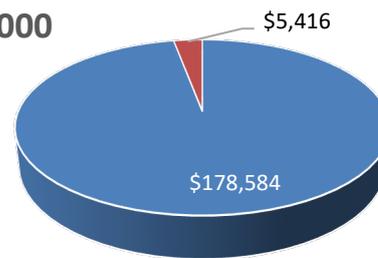
- This contract has been extended for a period of one year to November 2022.
- The Budget for 2021/22 is \$1,675,592, which includes resurfacing and pre-reseal repairs.
- Expenditure to end of March is \$621,306.
- Completion of pre- reseal repairs has been delayed by issues on the largest site, Landslip Valley Road and Covid-19 effects on critical staff during March.
- Sealing has been completed on the following sites: Blackhill Road, Charlton Road, Glendhu Road, Kennedy Road, Paterson Road, Sandy Knowes Road and Waimumu Road.

Concrete Repair Contract

(Term 1+1+1)

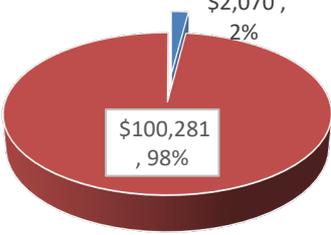
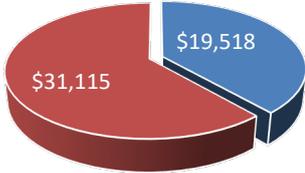
McDonough Contracting

\$184,000



Replacing lengths of the footpath, reforming some vehicle crossings and replacing broken channels.

- Budget for 2021/22 is \$184,000. Total spent to 31 March was \$178,584.
- Work programmed includes vehicle crossings, kerb and channel and concrete footpaths.
- Replacement of faulty kerbing and other works in preparation for resealing were the focus during February. Repairs and renewals continued on non-reseal streets during March.
- This contract was extended with the agreement of McDonough Contracting until until 30 June 2022.

<p>Road Marking Contract (Term 1+1+1)</p> <p>Roadmarkers New Zealand</p>	<p style="text-align: center;">\$102,351</p>  <table border="1"> <thead> <tr> <th>Category</th> <th>Amount</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Budget</td> <td>\$102,351</td> <td>100%</td> </tr> <tr> <td>Expenditure</td> <td>\$100,281</td> <td>98%</td> </tr> <tr> <td>Remaining</td> <td>\$2,070</td> <td>2%</td> </tr> </tbody> </table>	Category	Amount	Percentage	Budget	\$102,351	100%	Expenditure	\$100,281	98%	Remaining	\$2,070	2%
Category	Amount	Percentage											
Budget	\$102,351	100%											
Expenditure	\$100,281	98%											
Remaining	\$2,070	2%											
<p>Re-marking work across the network, both urban and rural.</p> <ul style="list-style-type: none"> • Budget for 2021/22 is \$102,351. Expenditure to 31 March was \$2,270. • A condition assessment of markings on all roads on our sealed network has been completed by Council roading staff. This provided the basis for this years marking package provided to the contractor. • The contractor is due to arrive in Gore mid April to carry out all markings requested. • It is expected the marking work will be completed by mid May. • This contract is due for completion by 30 June. 													
<p>Footpath Resurfacing Contract (Term 1+1+1)</p> <p>Central Western Roding</p>	<p style="text-align: center;">\$50,633</p>  <table border="1"> <thead> <tr> <th>Category</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Budget</td> <td>\$50,633</td> </tr> <tr> <td>Expenditure</td> <td>\$31,115</td> </tr> <tr> <td>Remaining</td> <td>\$19,518</td> </tr> </tbody> </table>	Category	Amount	Budget	\$50,633	Expenditure	\$31,115	Remaining	\$19,518				
Category	Amount												
Budget	\$50,633												
Expenditure	\$31,115												
Remaining	\$19,518												
<p>The contract is for the replacement of sections of asphalt footpaths.</p> <ul style="list-style-type: none"> • Budget for 2021/22 is \$50,663. Total spent to 31 March was \$19,518. • This contract was extended with the agreement of Central Western Roding until until 30 June 2022. 													
<p>Seal Repair Contract (Term 1+1+1)</p> <p>Fulton Hogan</p>	<p style="text-align: center;">\$159,091</p>  <table border="1"> <thead> <tr> <th>Category</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Budget</td> <td>\$159,091</td> </tr> <tr> <td>Expenditure</td> <td>\$100,590</td> </tr> <tr> <td>Remaining</td> <td>\$58,501</td> </tr> </tbody> </table>	Category	Amount	Budget	\$159,091	Expenditure	\$100,590	Remaining	\$58,501				
Category	Amount												
Budget	\$159,091												
Expenditure	\$100,590												
Remaining	\$58,501												
<ul style="list-style-type: none"> • Budget for 2021/22 is \$159,091. • Total spent to 31 March 2022 was \$100,590. • The resources required to complete this work are the same as those carrying out the pre-reseal repairs within the Resurfacing contract. These works have therefore been delayed due to the pre-reseal repairs having priority. • This contract was extended with the agreement of Fulton Hogan until until 30 June 2022. 													

Staffing/Health and Safety

- Health and safety requirements have driven the need for extra staff to be present on many of our rural maintenance tasks. This does impact on existing budgets.
- Covid 19 has infected a number of our contractor's staff which has, at times, significantly impacted their ability to carry out programmed work.
- Other than the Covid 19 infections there have been no other health and safety incidents reported by our team in the last few months.
- The departure of the Roding Asset Manager, Peter Standring, at the end of March has temporarily reduced the roading team to one person. However, we have had several applications for the Roding Officer position recently advertised. It is hoped that we will fill this vacancy with a suitable person following interviews in mid April. A recruitment agency is currently working on replacing the Roding Asset Manager. The Senior Roding Operations Officer, Murray Hasler, is acting in the Roding Asset Manager role until a permanent replacement is in place.
- As an interim measure, external support continues to be used, where appropriate and available, to undertake some of the roading tasks previously covered by various in house staff who have departed.

Road Safety Southland

- We continue to work with the southern region safety team (ICC, SDC, GDC) to promote learning initiatives for our public such as "Drive my Life", Smart streets(safe driver awareness) and our school programmes.
- Right Track programme progressing.
- Regional safety advertising and sponsorship continues.
- A cycle safety training programme is to be instituted .
- We continue to work with NZTA Safety Team with their national initiative, Road to Zero (develop a safe system free of death and serious injury). We have highlighted several intersections within our network that require safety treatments. There maybe a chance that these projects will be supported in the next few years. National advertising of various aspects of this campaign has been prominent on our media.
- A recently developed nation wide speed platform will enable future regional speed reviews. Legislation to enable this is currently being finalised.

Asset Management

- Traffic counting - Our programme of traffic counting is being continued around the network with assistance from our maintenance sub contractor (K2). We have targeted some of these counts, which include measuring speeds, to sections of roads which have been subject to complaints from the public regarding perceived high traffic speed issues.
- High Speed Data Survey - the big expensive yellow truck seen recently on the sealed network has recently completed a survey of a number of aspects of the condition of our sealed roads. The information recorded will be analysed and used build a picture of the condition of our roads which we need to report to Waka Kotahi NZTA and use to guide and justify our future work programme.
- RoadRoid surveys - these driveovers of our metalled road network are carried out on a six weekly cycle.
- WSP has been engaged to carry out RAMM rating of the sealed network.
- A full assessment of the District's footpath asset was carried out late last year. This will help direct the pavement replacement programme.

- All of the RCAs in the country are continuing to transition the road classification model from a One Network Road Classification (ONRC) to One Network Framework (ONF). This change will potentially shift the focus from traffic volumes to the place and purpose of each section of road.
- Bridge work – WSP has re-inspected the District’s restricted bridges and capacity calculations are about to be carried out.
- The next stage will be to develop a structures replacement programme for years two and three of the funding period. Consideration is being given to the bridge packages being developed in Southland and how the Council can make use of these arrangements.

Other network updates

Mataura welcome signs – the Community Board has confirmed its wish to install concrete plinths at either of the town on State Highway. Various contractors including K2 Contracting (foundation testing and special aggregate supply), Seddon’s (moulding) and McDonough Contracting (installation) are currently progressing this project.

Transport liaison group – It was agreed last year the value that could be gained in scheduling regular liaison meetings between Council staff and of the larger transport operators. The intent is to meet with Transporting NZ (Heavy Haulage) and Road Transport Association NZ on a three monthly basis to discuss evolving issues on the network.

Irk Street revitalisation – the Council has engaged RRM consultants (Urban Designers) to look at how Irk Street can be reconfigured. The aim is to develop a safe and attractive street scape through the creative use of materials and furniture and to improve access for all sectors of our community.

Railway Esplanade (SH1) Pedestrian crossing point – Waka Kotahi has approached the Council with the intent to develop a crossing point along the Railway Esplanade. The Council’s project team has been asked to deliver this fully subsidised piece of work. To gain KiwiRail approval, we have recently had a rail crossing assessment carried out.

SH1/ SH93 Mataura intersection - for many years now both Waka Kotahi and KiwiRail have recognised the very real safety issues at this intersection. Waka Kotahi has approved design work for this project. Plans should be developed by July this year. There has been no commitment to fund the implementation of the physical works at this stage. However, completion of the design will enable accurate costing of the project to enable the next steps of the business case to be developed which is needed to justify the execution of the physical works.

Salford Street flood protection - following the 2020 flood, the Council agreed to extend existing floodbank to end 20m south of its existing end point. This will increase the flood protection in south Gore. This work has recently been completed by SouthRoads which extended the flood bank across Salford Street. Several Council 3 Waters manholes had their covers lifted to the new road level as part of the reshaping of the road. The cost of the project are being equally shared between the Council and Environment Southland.

Oldham Street seal extension – a local surveyor has completed a survey of the west end of Oldham Street which is currently unsealed. Plans will now be developed to enable the upgrade physical works to undertaken during the 2022/23 financial year.

Dust suppression seals - The six dust suppression Otta seals constructed earlier this year are being monitored by roading staff. As expected the effectiveness of these seals has significantly

improved with time. They are now providing a good level of dust suppression which will continue to improve.

Longford Bridge – after a long wait, the Environment Court provided its decision on the appeal against the decision made by the independent hearing commissioners to approve the construction of the proposed cable stay bridge. Unfortunately, the decision did not support the construction of the bridge in the proposed location. As a result, the Council has to decide whether to attempt to overturn the decision in a higher court or to progress other options.

Traffic calming/pedestrian improvements – following on from trialling in 2021 to improve access around Gore, staff are developing a plan to address the temporary nature of the remaining layouts. The intent of these upgrades is to make the installations both clearer and more robust. Once the designs and costings are complete the plan will be brought to the Council for approval.

Contract extension – three roading contracts reached their original contract completion dates late in 2021. The three contracts were:

- *GDC2018/08 Footpath Resurfacing*
- *GDC2018/09 Concrete Works*
- *GDC2018/12 Seal Repair Contract*

Contract tender documents are currently being prepared for the re-tendering of the work contained in these contracts. These three contracts will be combined into one contract, being the Pavement and Seal Repair Contract.

A fourth contract, *GDC2017/12 Vegetation Control Contract* is due to be completed on 30 June 2022. Contract tender documents are being prepared for the re-tendering of this contract.

Another contract, *GDC2018/10 Road Marking* which had originally been due to be completed at the end of October 2021 was extended, by the Council, for one year in September 2021. Contract tender documents are also being prepared for the re-tendering of this contract.

The Council's largest roading contract *GDC2017/07 Routine Road Maintenance* is due to reach the end of its first two year contract extension on 30 June 2022. Unexpectedly Fulton Hogan the current head contractor in this contract has advised the Council that it has decided to exercise its right to turn down its potential final two year contract extension, if offered by the Council.

The result of this is that the Council will need to procure by tender the various work covered by this contract. Fulton Hogan has agreed to continue in this contract until the Council can get a new contract in place. We are therefore also preparing two contract documents to cover the work currently undertaken under the Routine Road Maintenance Contract. Most of the work currently undertaken under this contract will continue to be covered by the new Routine Road Maintenance Contract. However the mechanical cleaning work for urban kerb and channels and sumps including vacuum sweeping and sump sucking will be contained in a new contract, the Mechanical Cleaning Contract.