

Notice is hereby given that a meeting of the Finance and Policy Committee will be held in the Gore District Council Chambers, 29 Bowler Avenue, Gore, on Tuesday 3 September 2019, following the Operations Committee meeting.



Stephen Parry
Chief Executive

28 August 2019

Agenda

1. Mayoral Office update Pages 1-4

2. Customers statistics report Pages 5-6

FINANCE AND POLICY COMMITTEE AGENDA

TUESDAY 3 SEPTEMBER 2019

1. MAYORAL OFFICE – UPDATE REPORT

(Report from the Economic Development Coordinator, Ready for Living Coordinator and Hokonui Haunui Coordinator – 22.08.19)

Purpose

The purpose of this report is to provide an update on Mayoral Office achievements and significant progress to date in supporting and delivering activities with a socio-economic focus.

Ready for Growth

This strategy provides an overarching framework to drive population growth across the Gore District. Socio-economic development projects are prioritised within the framework, which is structured around for key principles:

- Business and workforce development
- Attraction
- Community wellbeing
- Facilitating growth

The Mayoral Office is leading or involved in a number of projects under the Ready for Growth banner, with key developments summarised below.

Maruawai

As previously reported, the Maruawai project successfully attracted a \$1.6 million investment from the Provincial Growth Fund (PGF). Funding agreements for the two phases of the project have been successfully negotiated and signed off with the Ministry of Business, Innovation and Employment. Work on phase one is scheduled to commence within the next few months, as reported by the Arts and Heritage Curator.

Hokonui Huanui

This project, which attracted a \$2.1 million investment from the PGF, is being led via the Community Networking Trust, with the Council as a main partner.

Genuine progress is now being made on the project with some significant steps taken:

- Memorandum of understanding signed between the Hokonui Huanui Governance Group and Community Networking Trust Board to formalise the lines of responsibility for the project.
- Governance and Implementation Teams relaunched and meeting monthly to drive the project forward.

- Consultation undertaken with a broad range of young people, service providers and parents to test draft brand strategy and approach – very strong endorsement from all who participated.
- Appointments made for Learning to Earning Coordinator and Navigator positions – Coordinator now in place. Navigator to start in approximately one month. This will allow the Learning to Earning “space” (yet to be named) to open for engagement with young people.
- Appointment process underway for Whanau Navigator role.
- Agreement reached between stakeholders regarding scope of Youth FTE. This will align with the Youth Worker and target primary and intermediate age children who require intensive support. Job description being developed and advertising for the position is imminent.
- HealthTRx formally engaged to deliver their components of the Health, Wellbeing and Resilience workstream and this work is gaining momentum. Workshops held with Health Promotion Agency and Manawanui during week beginning 20 August to gain local input into their respective initiatives. Website design underway in tandem with brand strategy development.
- Southern REAP formally engaged to deliver the driver licencing component of the Learning 2 Earning workstream through its Drive My Life programme.
- In the final stages of engaging Firebrand to continue delivery of YES (Youth Employment Success) with altered scope so that more control will be retained locally, allowing improved connection with local employers and with Southland Youth Futures.
- E-coaching trial of the Journal through Gore Health underway. This enables participants (young people and/or parents and caregivers) to access coaching support as they work through the Journal (a resource for people with mild to moderate depression).
- Promotion work underway with plans for much more to come. First article appeared in the Ensign during July, Ensign monthly column secured and agreement to publish articles on relevant updates whenever appropriate. Logo design competition to be launched imminently to encourage young people to find out about the project and to ensure that the branding is locally relevant and appeals to young people. Several presentations given to various groups on request.

It is very pleasing to note the strong stakeholder engagement in initiatives relevant to them, and very strong positive feedback is being received from all we are engaging with as this work evolves. The project team is very excited that after a long journey to get to this point, the real work supporting young people is about to begin.

Ready for Living

This project seeks to better understand the needs, potential and expectations of an ageing population.

A series workshops have been held, focusing on health, housing, employment and volunteerism, social participation, and accessibility and mobility, to explore the challenges and opportunities of an ageing community. Outcomes from those

workshops, combined with detailed local, national and international research and statistical analysis, have been pulled into a draft Ready for Living action plan.

The action plan actively promotes interaction and communication between individuals at all stages of their lives. That action plan was presented to the Ready for Living Steering Group on 20 August. Public consultation will commence once the draft has been signed off by the Steering Group.

A World Health Organisation application for 'Age-Friendly Community' accreditation is under development. If successful, the Gore District will be one of three in New Zealand with that accreditation. Connection between the Ready for Living action plan and other projects including Hokonui Huanui and GoRetail are being explored.

External funding of the Ready for Living Coordinator comes to an end in September. Significant progress has been made during the current funding period, with further opportunities identified for action plan delivery. A further funding application has been submitted to the PH Vickery Trust to enable short term continuation of the position.

Mandeville

The Council is working with the Croydon Aviation Heritage Trust to explore potential, and develop a vision and strategy for the facility at Mandeville.

A workshop was held with Croydon Aviation Heritage Trustees in June to scope opportunities. A further workshop is being held on 29 September to explore those opportunities in more detail, and identify a strategy moving forward.

Southland Destination Strategy

Great South is leading the development of a Destination Strategy for Southland. The strategy will provide a blueprint for future growth in the tourism sector, to deliver the SoRDS goal of \$1billion growth, while also aligning with a variety of social, cultural, infrastructural and environmental requirements.

The Council is one of several stakeholders involved in developing the strategy via an extensive consultation process led by Stafford Strategy. The strategy is in its last stages of development, with a final draft due for public consultation very soon.

GoRetail

A networking event for all GoRetail members was held on 30 July. The event had originally been advertised as a workshop to explore outcomes from a recent retail and hospitality survey delivered in partnership with First Retail. Unfortunately bad weather prevented First Retail being able to attend the session, leading to it being postponed. The event went ahead as a useful opportunity for GoRetail members to meet informally to discuss topical issues.

There have been some changes to the GoRetail committee due to a number of departures and arrivals to the Gore CBD. The new committee meets for the first time on 4 September.

External Funding

The Mayoral Office continues to provide advice and hands-on support in accessing funds for projects with a socio-economic focus, and leading or assisting the development of applications for those funds. Sources of funding include the Provincial Growth Fund, Lotteries, Community Trust South and the Mataura Licensing Trust. All projects help promote growth and prosperity across a number of sectors.

RECOMMENDATION

THAT the report be received

2. CUSTOMER REQUESTS STATISTICS REPORT

(Memo from Chief Financial Officer – 22.08.1928/08/2019)

Background

This report presents statistics relating to the number and nature of the customer requests received over the last twelve months.

The Council's staff continue to be busy receiving and resolving requests for service.

Water faults and leaks continue to be one the most reported issues, although there were only the number of 22 of these calls in July, compared with 70 in March.

A higher number of requests have been made concerning debris and mud on roads, which reflects the winter conditions around the district.

RECOMMENDATION

THAT the report be received.

CUSTOMER REQUESTS STATISTICS REPORT

July-19

Total customer requests received	255
Phone calls received	1,943
Antenno reports received	17
Antenno net installs	37

10 most popular request categories # of requests

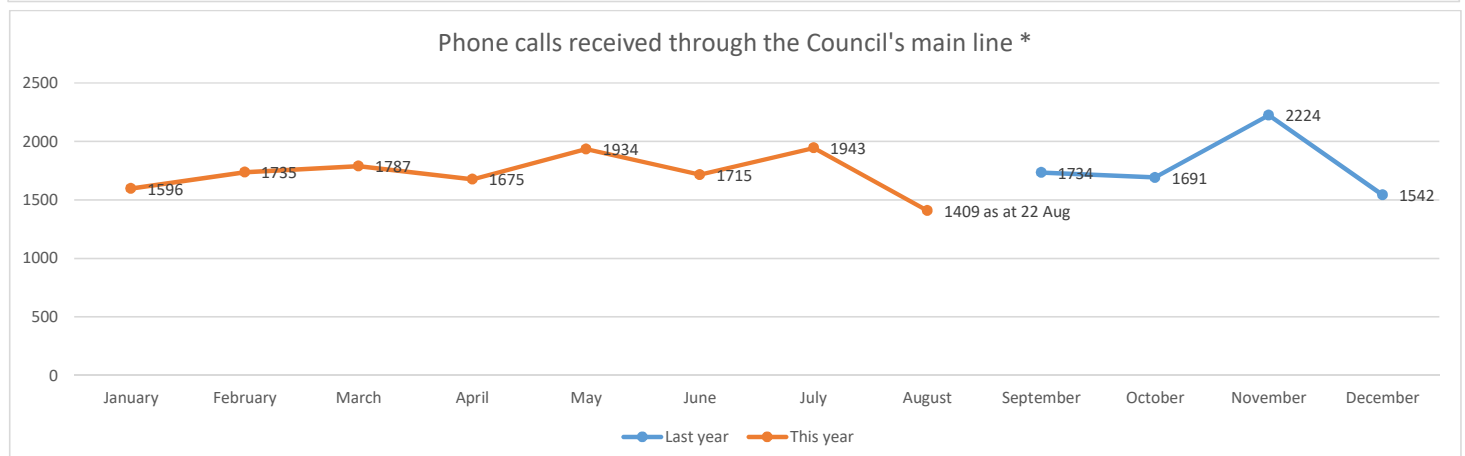
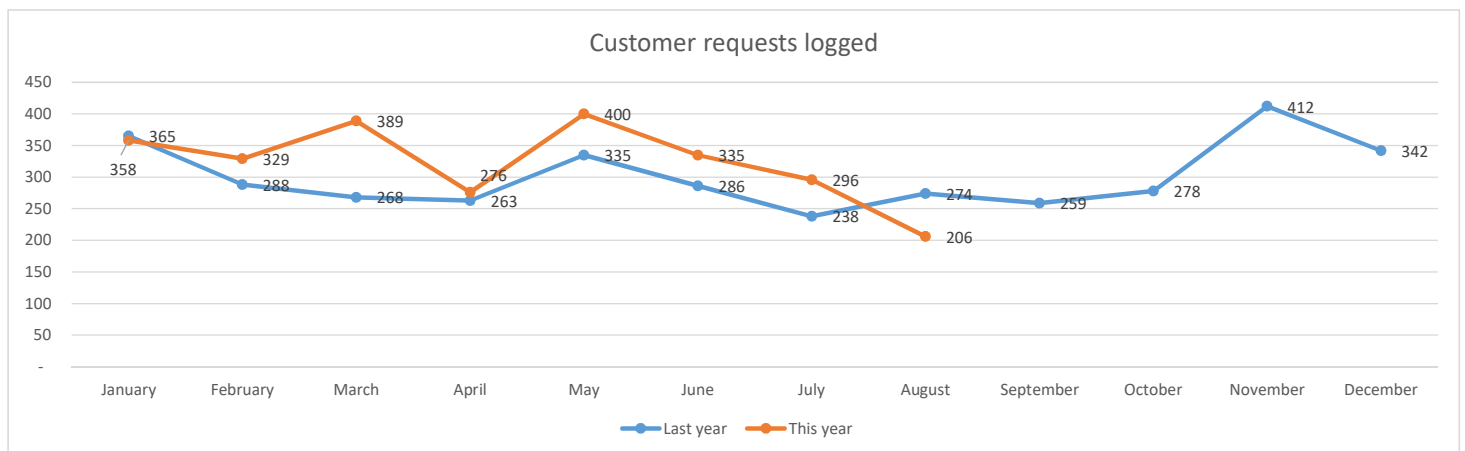
Water - Faults and Leaks	22
Animals - Dogs Wandering	22
Animals - Dogs Barking	14
Roads Urban - Maintenance Sealed Road	12
Animals - Stock	11
Roads Urban - Detritus	10
Roads General - General	10
Roads Rural - Maintenance Gravel Road	9
Otama Water - Faults and Leaks	9
Animals - Dogs Lost / Found	8

12 Months ended July 19

Total customer requests received	3,634
Phone calls received*	20,985
Antenno reports received	204
Antenno net installs	678

10 most popular request categories # of requests

Water - Faults and Leaks	463
Animals - Dogs Wandering	285
Animals - Dogs Lost / Found	160
Animals - Dog Enquiries	153
Animals - Dogs Barking	139
Roads Urban - Maintenance Sealed Road	138
Animals - Stock	126
Roads Rural - Maintenance Gravel Road	122
Roads Urban - Footpath	116
Otama Water - Faults and Leaks	111



* Phone data is only available from September 2018 due to system changes.